

FREQUENTLY ASKED QUESTIONS (CelcomDigi Biz Fibre)

CelcomDigi Biz Fibre 300Mbps and 500Mbps (Promo 2026)

1. Will I receive any rebate on the commitment fee if I subscribe now?

Yes, you will be given a rebate for the 24 months once you subscribe to the or CelcomDigi Biz Fibre 300Mbps OR CelcomDigi Biz Fibre 500Mbps under campaign period

2. What is the Promo Price?

Refer to the table below on the rebates given:

CelcomDigi Biz Fibre (Corporate Official)

Plan Speed	300Mbps	500Mbps
RRP	RM 179	RM 219
Promo Price	RM 139	RM 179
Rebate	RM 40	RM 40

3. How long will I enjoy the rebate?

Eligible customers will enjoy the rebate for 24 months

4. What will happen after 24 months?

The commitment fee will return to RRP price.

5. Am I entitled to this Promo Price offer?

This promotional price is exclusively offered to **new Corporate Official (CO) customers** who subscribe to **CelcomDigi Biz Fibre 300Mbps** and **CelcomDigi Biz Fibre 500Mbps**.

6. What is the promo period?

The promotional period originally runs from **27th January 2026 until further notice**

Any further extension or discontinuation of this promotion shall be subject to the **sole discretion of CelcomDigi**.

7. I am an existing CelcomDigi Biz Fibre or Business Fibre Basic customer. Am I entitled to enjoy the current promotional price with rebate?

No. This promotion is exclusively for new customers within the campaign promo period only

8. What happens if I terminate before the contract period ends?

You will need to pay the early termination penalty which is calculated by the remaining contract value of the original plan (before discount).