

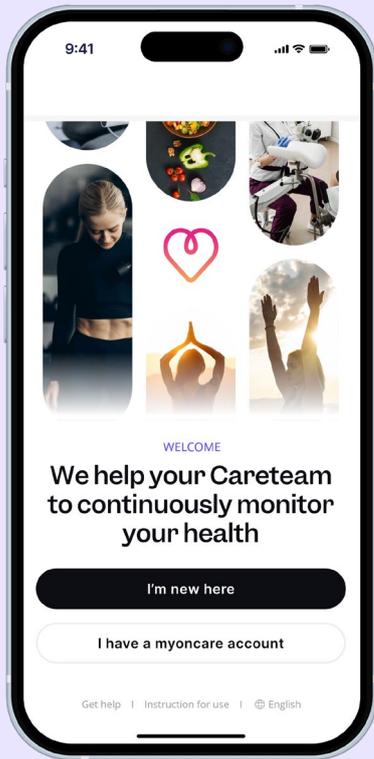
myoncare

# Patient registration

Step-by-step guide.

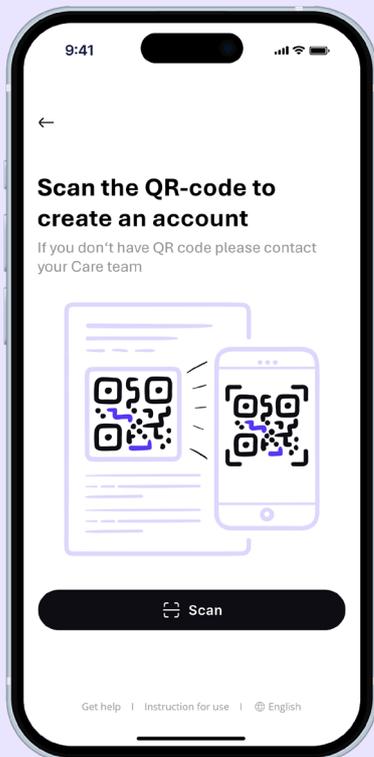


1



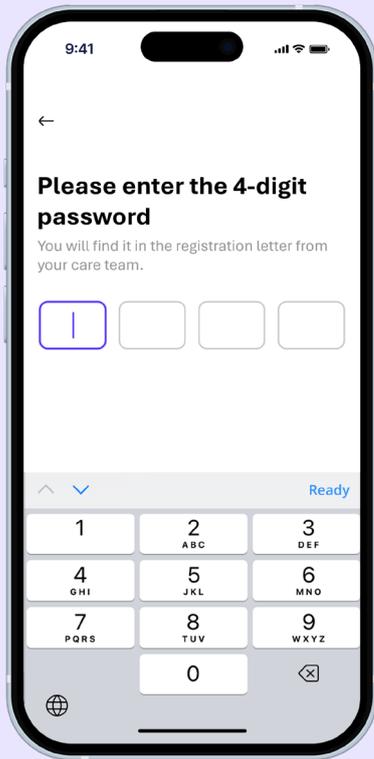
Open the **myoncare app** on your smartphone or tablet and then click on **"I'm new here"**.

2



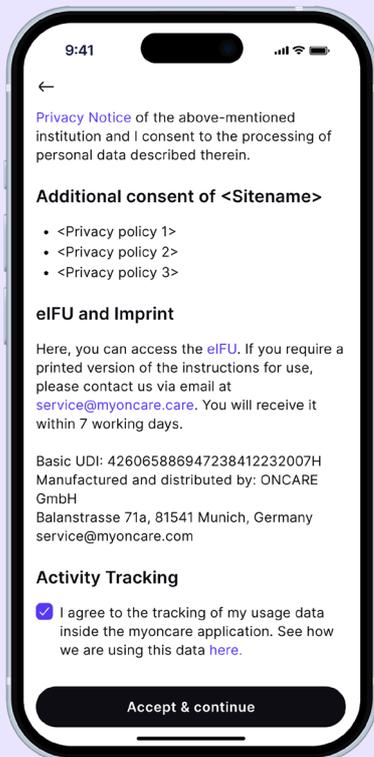
Click on **"Scan"** here to scan the QR code in the following step.

3



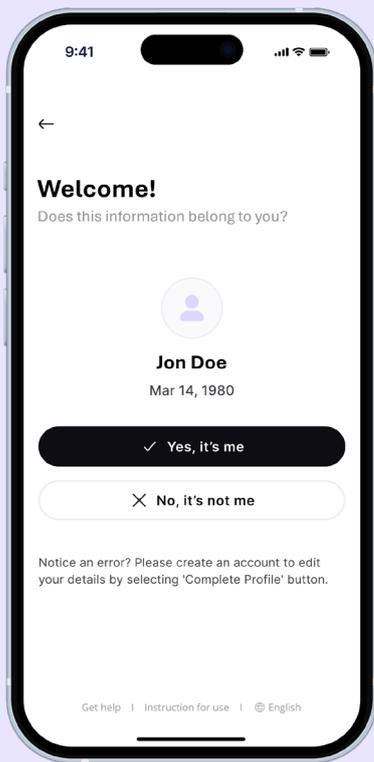
After scanning the QR code, enter **the 4-digit password** that you received in the registration letter.

4



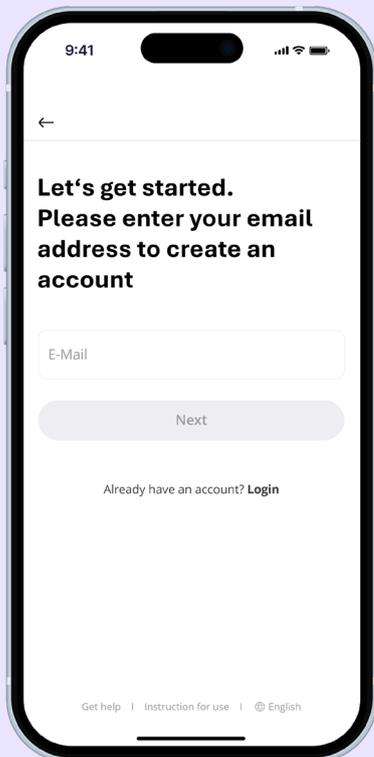
- If you are interested, click on the **purple links** to obtain further information on the respective topics.
- Then please click on **“ACCEPT & CONTINUE”**.

5



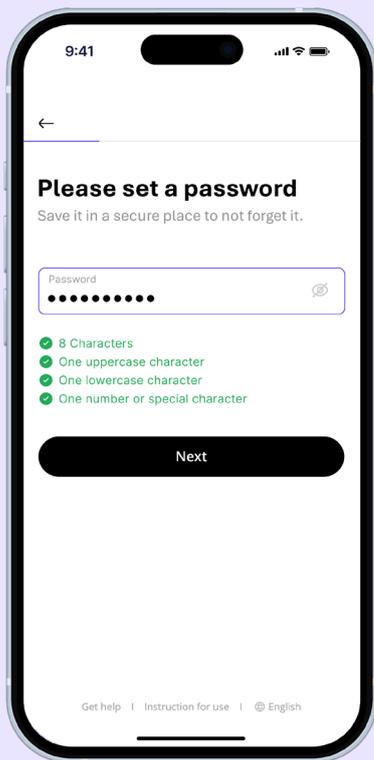
Click on **"Yes, that's me"** to confirm your identity.

6



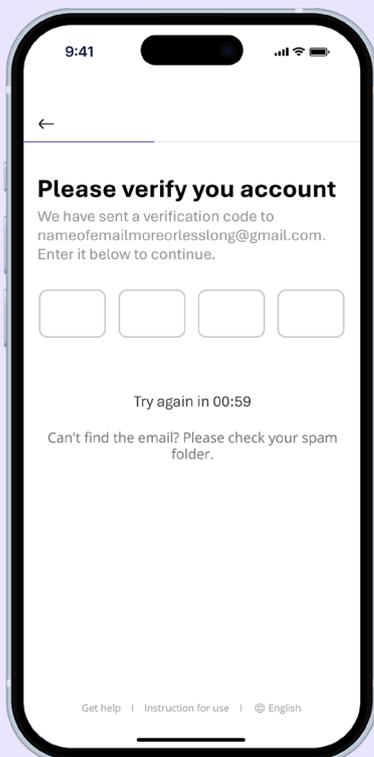
- Enter your **e-mail address** to create your account.
- Then click on **"Continue"**.

7



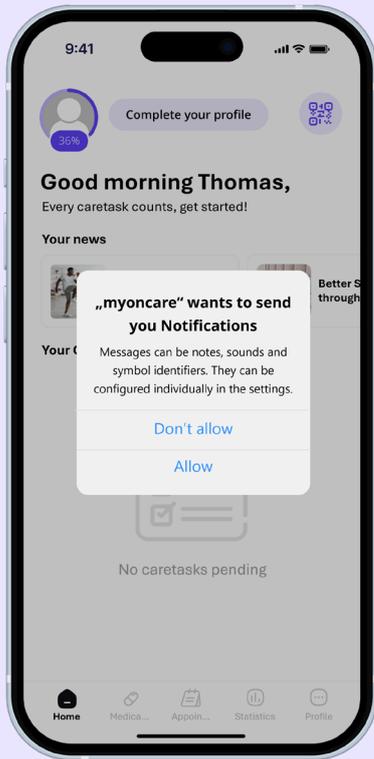
- Enter a selected password in the first line that meets the criteria.
- Then click on **“Continue”**.

8



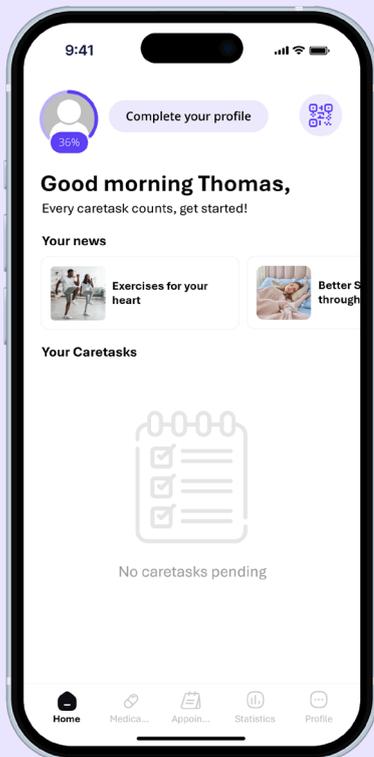
- Enter the code **you received by e-mail** in the four boxes.
- **If you have not received a code**, click on **“Resend code”**.
- **Make sure that you do not close the window in which you are supposed to confirm your account.**
- **You have 15 minutes** to enter the code.
- **If you do not succeed in 15 minutes**, click on **“Resend code”**.

9



**Activate the notifications** so that you don't miss any news from your healthcare team, such as new tasks.

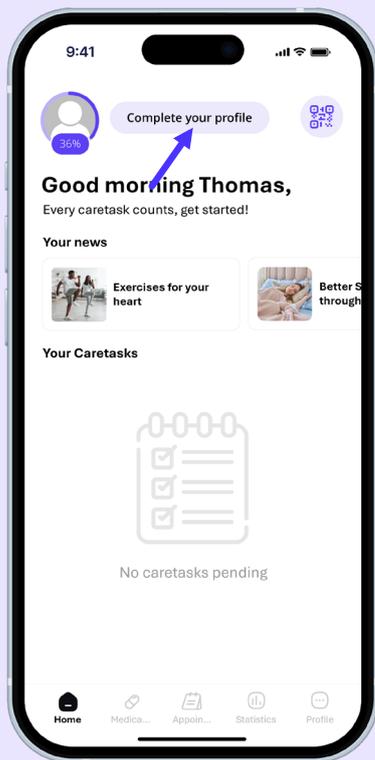
10



**You are now in your myoncare account.**

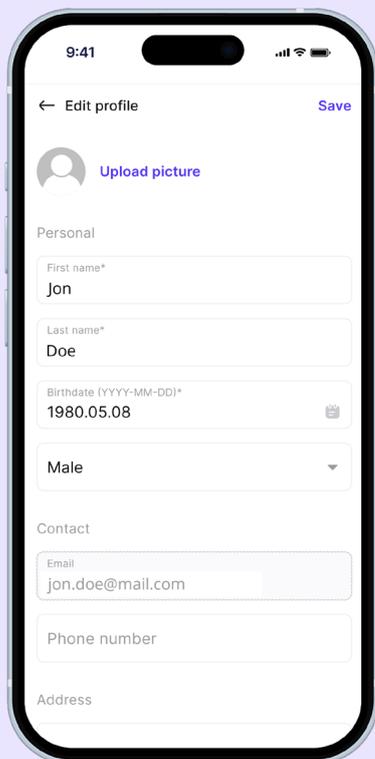
Here you can see your tasks, medications, appointments and statistics.

11



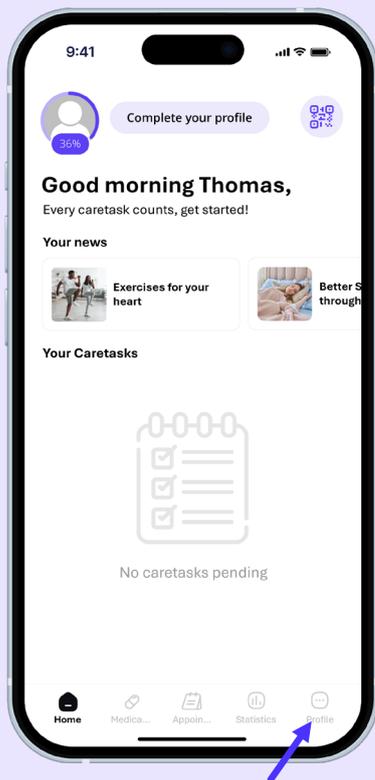
To edit your profile, click on **“Complete profile”**

12



You can enter, update and save your personal data in your profile.

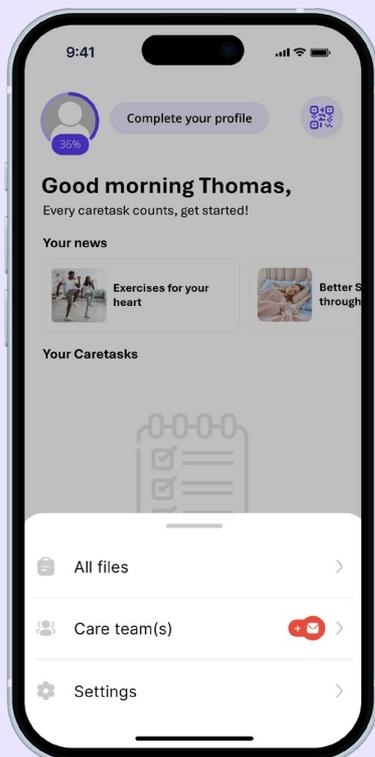
13



Tap on **“More”** at the bottom right of the screen.

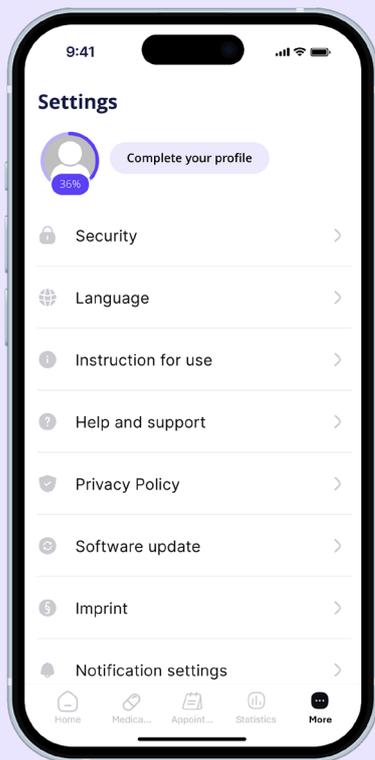
A menu with additional areas of the app opens.

14



You will find the following options in this menu:

- **All files:** Here you can see all uploaded or shared documents.
- **Careteam:** Here you will find the contact details of your care team. You can also contact your care team directly via the app.
- **Settings:** Here you can find your app settings



You can do the following in the settings:

- **Complete your profile**
- Use **PIN or two-factor authentication**
- Change the **language** (e.g. to German or English)
- Access the **instructions for use** and **help & support**
- View the **privacy policy**
- Update the **iOS or Android app**
- View the **legal notice**
- Adjust the **notification settings**
- **Log out**



We are digitizing the healthcare system!

[www.myoncare.com](http://www.myoncare.com)

In case of questions: [service@myoncare.com](mailto:service@myoncare.com)