



myoncare

Definitions

Version 1.14





Administration

Enables the healthcare professionals to add, edit, activate and deactivate myoncare Careplan Manager users.

Note: Not all user belonging to the healthcare professionals will have access to the administration page. Furthermore, depending on the healthcare professionals' site permission set, specific tabs may not be available.

Assessment for Careplan Manager users

Assessments for Careplan Manager users are, for example, for the attending physician. These tasks include at least one component.

Careplan Manager

Medical software for monitoring and diagnostic support.

The intended purpose of myoncare Careplan Manager non-medical is to facilitate information between healthcare professionals and their patients as well as to exchange and digitalize the communication. It shall provide healthcare professionals with an interface to manage their patients and enable tracking and visualization of their condition.

Caretask for patients

Caretask for patients are tasks for users of the patient app or the PWA. These tasks contain at least one component.

Care Manager

- Serves as the central hub for creating and assigning content in form of Care Pathways, Caretasks and the respective components (i. e. questionnaires) or their corresponding templates.
- Enhances monitoring and traceability of answers by allowing customized reminders and export (or sharing) of components and Caretask templates or similar.
- Enables healthcare professionals to set threshold notifications for patient answers, which consequently results in notifications displayed in the WebApp (= browser-based healthcare professional interface).

Care Pathway

Care Pathways allow the user of the web app to link several Caretasks in relation to a specific reference date (e.g. the date of an operation).

For example, several pre- and post-operative tasks that are to be sent to the patient at different intervals from the reference date (date of surgery) can be combined in one Care Pathway and assigned to the patient with just one assignment.



Components

Components are parts of a Caretask (e.g. questions or specific information for the patient). There are different types of components with different functions (see also “Components”).

Files

Provides the healthcare professional the possibility to upload and download files such as documents, images, videos, and audios from / to myoncare the Careplan Manager. The uploaded files can be shared to patients via chat or Caretasks and are stored in the “Files” module.

Furthermore, files, which were provided to the patient via Caretasks, with the enabled option “Allow patient to review files after conducting the Caretask” within the Caretasks settings, will be saved in this section. Every data privacy policy, which will be consented to by the patient, will be listed within the files section as well.

Link in Files: A separate “Links” section has been added to the file module of the patient app and the Careplan Manager. All links shared between healthcare professionals and patients are automatically saved and bundled together in one place. This creates a clear and easily accessible storage location where both parties can quickly find, check, and reuse shared links—without having to search through messages or other areas.

Health Indicator

The health indicator in Careplan Manger is an optional feature visible only to medical professionals. This indicator is visible within the patient list as a color-coded ring around the profile picture of the respective patient. The order of the health indicators will be by default: “Poor”, “Fair”, “Well” and “Neutral”. It is calculated by taking a patient’s answers and the values, with which the Caretask components were scored (if applicable), into account. The indicator is a calculation based on the values of a patient’s responses to the assigned components of all Caretasks for which the scoring function was activated.



Healthcare professional

Healthcare professionals (HCP) can initiate medication reminders and appointment requests for patients.

Mobile (PatientApp and Progressive Web App)

The myoncare application differentiates between the different access points for HCPs and patients. While HCPs access through the WebApp, called "Careplan Manager", patients can use either the PatientApp or the Progressive Web App to access myoncare.

PatientApp means the origin myoncare app which can be downloaded on the smartphone from the Apple App Store or Google Playstore. Whereas Progressive Web App means a site in the browser which was specifically designed and programmed for an optimized user experience on mobile devices.

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Once assigned and sent to the patient, the corresponding Caretask will be pushed to the patient's device at the defined starting date. If allowed by patients within their preference settings, the patient will be informed about the content via push notification for PatientApp or email for Progressive Web App when the Caretask is starting. If not allowed, the patient will only see new information when opening Mobile, i.e. new Caretasks, messages or appointments. Furthermore, the patient will be asked to switch on the notifications.

Patient

The tab 'Patients' within the Careplan Manager provides an overview of all registered patients of the specific site the user is logged into. The list of patients will be sorted by default pending on the health indicator but can also be sorted and filtered according to the selected sorting options and filters. Furthermore, it allows to show detailed patient data, including the assigned Care Pathways, Caretasks, files, activity data and responses when selecting an individual patient.



Satellite

The Satellite streamlines the process of integrating “external healthcare professionals” (HCPs) into the myoncare Careplan Manager. Satellites can be mapped exclusively to users holding the "External HCP" role. Consequently, patient information becomes accessible only to these specific external HCPs when the QR code associated with their Satellite is scanned by patients.

It is the responsibility of the customer to ensure that their terms and conditions and privacy policy are allowing to have “external HCP’s” within their site and if necessary, the customer must establish any required site contracts between their organization and external healthcare professionals (HCPs).

Selecting “Add Satellite” from the action menu will trigger a mask with a couple of mandatory fields. A “(De)activate” toggle button on the far right of the overview page will allow to (de)activate Satellite. Importantly, a Satellite can only be deactivated if there are no users mapped to it.

User

Within the tab “Users” all HCPs of the respective site or installation (limitation depends on the permission set of the healthcare professional) will be listed. This view allows the User (Site Admin for example) to edit, view, activate or deactivate the HCPs. The list can be sorted by First name, Last name, Username and Email address. Furthermore, it displays the role of all users (e.g. HCPs) as well as the site they are in.



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In case of questions: service@myoncare.com