Prince George and Vanderhoof
Child Care Resource & Referral

Program Guide

CCRRPG YMCAPGCCRR

YMCA Child Care Resource & Referral (CCRR)

- One of 38 local provincially funded Child Care Resource & Referral programs who provide CCRR services in 70+ locations throughout the province
- Funded by the Ministry of Education and Child Care and administered by YBC
- Office locations in Prince George and Vanderhoof, and serves the communities of Fort Fraser, Fort St. James, Fraser Lake, Mackenzie, McBride, Prince George, Valemount, and Vanderhoof
- Operates three family resource programs: Highland Child Development Centre, Prince George Family Y, and Vanderhoof Community Centre

Child Care Resource and Referral (CCRRs) programs enhance the availability and accessibility of a range of child care options and services and build relationships within the child care sector to support the advancement of the ChildCareBC Plan.

The Ministry of Education and Child Care provides funding to CCRR service providers, which work with the Province to improve access to affordable, quality and inclusive child care in all B.C. communities.

YBC Purpose

We ignite belonging by enabling everyone in our communities to have equitable access to healthier outcomes.

YBC Vision

We envision vibrant, healthy, and inclusive communities for all.

YBC Values

Inclusive: We value and respect different backgrounds and build meaningful connections by meeting people where they are at.

Supportive: We are empathetic and caring: we listen to understand different needs and to do the right thing.

Innovative: We embrace creative ideas to improve what we do and to seek new ways to deliver exceptional experiences and excellence.

Accountable: We do what we say, show up for others, lead by example and act with integrity.

ymcabc.ca/child-care-resource-referral

CCRR Office Locations, Hours & Information

Prince George CCRR

Serving the communities of Mackenzie, McBride, Prince George & Valemount.

2020 Massey Dr
Prince George, BC V2L 4V7
T: 250-563-2483
E: nbc.ccrr@ymcabc.ca

Monday, Tuesday, Wednesday, Friday:
9:00 am to 4:30 pm
Thursday*: 9:00 am to 7:00 pm
Saturday: 8:30 am to 3:00 pm

Vanderhoof CCRR

Serving the communities of Fort Fraser, Fort St. James, Fraser Lake & Vanderhoof.

186 Columbia St. W
Vanderhoof, BC V0J 3A0
T: 250-567-4524
E: nbc.ccrr@ymcabc.ca

Monday: CLOSED
Tuesday, Thursday* & Friday:
9:30 am to 4:00 pm
Wednesday: 9:30 am to 6:00 pm
Saturday: 10:00 am to 3:00 pm

Both offices will be closed on Statutory holidays.
*On the first Thursday of each month, both offices close from 2:00–3:00 pm and then reopen until regular closing time.

CCRR Family Resource Program Hours & Information

Active Play

Highland Child Development Centre
155 McDermid Drive, Prince George

Tuesdays: 10:00 am - 11:30 am

Winter/Spring break, July & August: Closed

(Follows SD57 calendar)

Little Explorer's Playgroup

Vanderhood Community Centre
186 Columbia Street, Vanderhoof

Fridays: 11:00 am - 1:00 pm

Winter/Spring break, July & August: Closed

(Follows SD91 Calendar)

Family Playtime

Family YMCA Recreation Room
2020 Massey Drive, Prince George

Fridays: 10:00 am - 12:00 pm

Winter/Spring break, July & August: Closed

(Follows SD57 Calendar)

CCRR Family Resource Programs

The YMCA BC CCRR's Active Play, Family Playtime and Little Explorer's Playgroup are places where parents, caregivers, and children from birth to six years of age, can play and experience fun activities in a warm and welcoming environment.

Children will have the opportunity to socialize, learn new skills, play with toys, take part in an art activities, sing songs, enjoy stories, have snack time and more!

CCRR Staff

The YMCA BC CCRR staff have various skills and specialized training and education. All our staff have one thing in common—a strong desire to provide families and child care workforce with the information and support they need to enable the children of our community to have the best possible childhood experiences.

***CCRR Consultants are ready to assist you!**

We support families by providing:

- Child care referrals
- Early Learning Resource Library support
- Parenting Education Workshops
- Information on community resources
- Affordable Child Care Benefit information and application assistance
- Community outreach
- Drop-In Programs

We support the child care workforce & providers with:

- Consultation and support services, including Affordable Child Care Benefit support
- Early Learning Resource Library
- Professional Development opportunities
- Opportunities to Network with Colleagues
- Supportive Site Visits

CCRR Program Management Contacts

Contact Name	Responsibilities	Contact Information
Raegan Stewart Program Manager	Oversees all YMCA CCRR activities	604-937-1238 raegan.stewart@ymcabc.ca
Kerri Goertzen Program Supervisor	Oversees YMCA CCRR outreach activities in Prince George Northern BC region & Vanderhoof	250-563-2483 kerri.goertzen@ymcabc.ca

Raegan

Kerri

Program Service Benefits

Consultations with Licensed Early Childhood Educators

Parents and child care workforce have access to consultation with our experienced, ECE qualified staff.

CCRR Consultants can help with such things as:

- Child development issues
- Strategies for dealing with difficult situations
- Programming suggestions
- Providing insight in drafting policies, contracts, and schedules
- Providing suggestions and demonstrations on how to incorporate resources into your program
- Guiding behaviour; CCRR Consultants are available to visit your facility upon request
- Providing helpful suggestions in setting up your child care space

Early Learning Resource Library Access

The YMCA BC CCRR has lending libraries in our Prince George and Vanderhoof offices. Our lending libraries contain items which are included in the following categories:

Manipulatives

Music

Light Tables

Resource Books

SCIENCE

Dramatic Play

Loose Parts

Gross Motor

Games & Puzzles

Circle Time Activities

Group centres in our service areas can borrow up to 2 bins and 2 items; parents 1 bin and 2 items for a period of 2 weeks. Our outreach areas may borrow 3 bins and 3 items for one calendar month. We also offer curbside pick-up and drop-off by request, and the best part is it's.... **Free!** Don't have an account? Sign up here.

Scan to see some of our Early Learning Library resources!

Professional Development and Networking Opportunities

The YMCA BC CCRR offers a wide range of professional development and networking opportunities. These are typically offered Thursday evenings and Saturday mornings at our Prince George office location, and Saturday mornings at our Vanderhoof office location.

Visit mycommunity.bc.ymca.ca/s/ccrr to register!

Workshops are presented on a wide array of topics, including such things as:

- Child development
- Programming
- Business/administration issues
- Health & Wellness
- Diversity & Inclusion

We additionally offer online workshops.

Networking provides the child care workforce with an opportunity to meet their colleagues, exchange ideas, and socialize. Networking events are held regularly throughout our service areas.

Supportive Visits

The YMCA CCRR offers the following support visit types:

- Early Learning Library resource drop off/pick up (families and child care programs)
- Event Support (child care programs)
- Provocation Set Up (child care programs)
- Story/Circle Time (child care programs)
- Staff Professional Development (child care staff)

Support Visit Request Form:

Enhanced Child Care Referrals

The CCRR maintains a database of licensed child care facilities for the communities we serve. The CCRR reviews each parent's request using our database of child care programs to help determine special requests and care needs, hours of operation, ages of children, location, and school's serviced. The CCRR will then provide parents with information (both written and/or verbal) on child care to help inform them of their child care options. The CCRR will provide referrals that most closely match the family's request, including those with vacancies.

Child care workforce can provide CCRR staff with additional information regarding their facilities such as:

- Programming information
- Qualifications of care provider(s)
- Hours of operation
- Languages spoken
- Schools served, etc.

This information is of great interest to parents who are searching for child care and it is to your advantage to provide these details. There may be times when you will need to make changes to your profile. Your updates can be made by calling the Prince George office at 250-563-2483 or filling out our Program Information form.

Access to Provider Drop-In Opportunities

CCRR staff periodically offer drop-in opportunities for child care workforce. These drop-in events are rotated throughout the communities we serve and vary in content. Past drop-in opportunities have included:

- Circle and Story Times
- Stories, Puppets & Songs led by Children Librarians
- Active Play, Friday Playtime and LIttle Explorer's Playgroup drop-in programs

Community Referral Access

The CCRR has a comprehensive list of referrals to community services. If you are looking for services or supports in the communities of, Fort Fraser, Fort St. James, Fraser Lake, Mackenzie, McBride, McLeod Lake, Tache, Upper Fraser, Valemount, and Vanderhoof, please contact our offices and we will do our best to assist you!

Laminating & Photocopying

CCRR program users can access an extra-wide laminator for poster-size materials by calling ahead. Photocopying is available at both locations, but only black & white printing is offered due to high color printing costs.

Laminating Rate: $3.00 per foot (min. one foot)
Photocopy Rate: $0.25 per printed page

Newsletters via Email

The CCRR produces monthly newsletters. These newsletters highlight our CCRR program updates, highlights from the latest BC Government child care news, and helpful information and activities for child care workforce and families. To sign up to our newsletter here: https://www.ymcabc.ca/child-care-resource-referra

Public Computer Access with Wifi

Our offices have public access computers which are available to our CCRR program users. Feel free to come in and do research, download forms or articles on the internet, use the computer to prepare your contract, or prepare information for parents, etc. If you require assistance, please phone ahead and we will ensure a consultant is available to help you.

Privacy Policy

The YMCA BC Child Care Resource and Referral (CCRR) is committed to providing the public and program users with exceptional service. Providing this service involves the collection, use and disclosure of some personal information about customers and program users, protecting their personal information is one of our highest priorities. To view and read a copy of YMCA BC's Privacy Policy visit:https://www.ymcabc.ca/privacy-policy

ccrr Child Care Resource & Referral

British Columbia ChildCareBC

Funding for the CCRR is provided by the Province of British Columbia.

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Northwest Child Development Centre