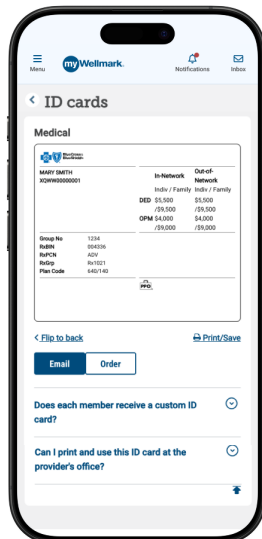


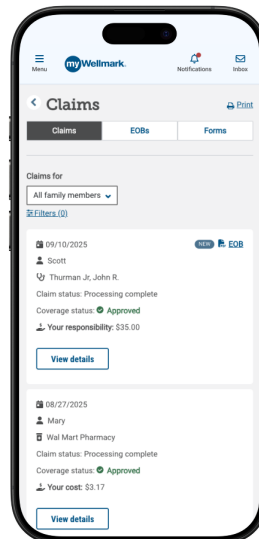
Frequently asked questions about **myWellmark®**

Not on myWellmark yet? Register at myWellmark.com to easily find in-network providers, view claims and coverage details, track your spending and more.



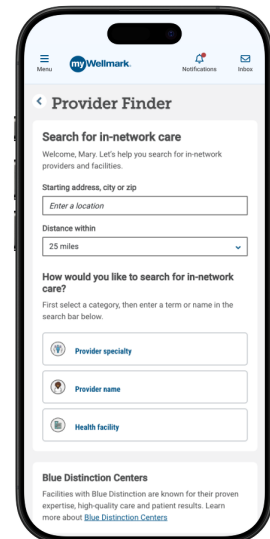
How do I print my Wellmark ID card?

On the myWellmark homepage, select **ID Cards** from the quick links at the top of the page. On the next page, select **Print/Save** to create a printable PDF version of your ID card.



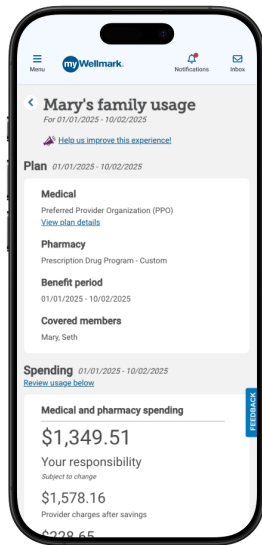
Where do I find my claims information?

The myWellmark homepage automatically shows a list of your three most recent claims. To see older claims, select **View all claims**.



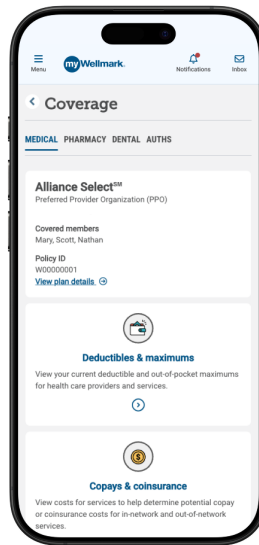
How do I find an in-network primary care provider?

On the myWellmark homepage, select **Find a provider**. On the next page, enter your location, select **Provider specialty**, then **View all primary care providers**.



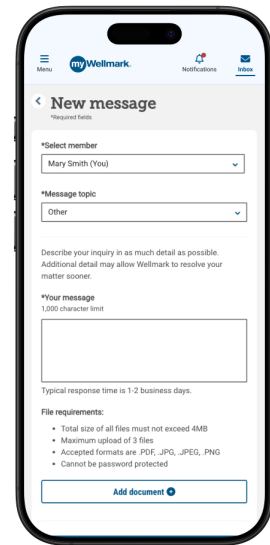
Where can I see how much I've spent on my health care for the year?

Find the **Claims & Spending** drop-down menu (located within **Menu** for mobile users and near the top of the page for desktop users) and select **Usage & Spend Report** to view your spending by service type as well as your deductible and out-of-pocket maximum status.



How do I find my benefits information?

From the **Coverage drop-down menu**, select the type of coverage you'd like to view. On the next page, you can find information about your plan, including your **Coverage Manual** and **Summary of Benefits & Coverage**.



How do I ask a question?

Select **Inbox** at the top-right corner of any page to send a secure message to a Wellmark representative. Note: responses may take 1–2 business days. Alternatively, you can call the customer service number on the back of your Wellmark ID card.



Visit [Wellmark.com/Coverage](https://www.wellmark.com/Coverage) for answers to more of your coverage questions.



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