

Provided by Cyberbridge Services, **Flex Assist** offers comprehensive professional services packages to realise the full value of your investment. This is achieved through providing the right blend of architects, professional services engineers and project managers to **deliver your outcomes**.

Delivering on outcomes, our Flex Assist services provide 2 comprehensive options for you:

Flex Assist Launch

Flex Assist Momentum

Flex Assist Launch

For new ExtraHop deployments, this option provides a Launch Package including everything you need to deploy sensors, recordstores and packetstores, and ensure data source ingestion across your environment. Enabling valuable insights and benefiting from the powerful capabilities delivered by your new platform.

Launch Includes:

- Project planning and oversight
- Deployment Architecture and Design Workshop
- Deployment of sensors, recordstores and packetstores
- Integration with network infrastructure
- Out-of-the-box dashboards

EXTRAHOP®

Our own ExtraHop certified services team of:

- **Architects**
- **Consultants**
- **Project Managers**

Also working directly to provide services for ExtraHop, their partners and customers, our team have all the tools to help you achieve your goals

Launch Outcomes:

- High Level Solution Design
- Installation of ExtraHop appliances
- Datasource integration
- Knowledge transfer
- Visibility of “in scope” Network

Need to integrate with a custom tool, or one that does not have a ExtraHop integration?

We offer a Momentum package just for integrations. Delivering these ourselves, or with ExtraHop's own services team, to expand your deployment.

Custom engagement options are there for these and any other unique requirements

Flex Assist Momentum

Flex Assist Momentum was created for customers with existing deployments, who wanted to build upon the initial success of the Flex Assist Launch package. The Momentum package is designed to maximise the benefits of the solution, helping to increase your return on investment. This package is outcome based, ensuring that the Team focus on your specific priorities.

These typically include additional data sources, customised dashboards, knowledge transfer for threat hunting and monitoring, and can also include integrations, to further mature and optimise the solution ensuring it delivers maximum value making use of the latest features. Whatever you want to achieve, this option can be tailored to you and your environment.

Momentum Includes:

- Outcome planning workshop
- Project plan and Ongoing project oversight
- Advanced detection, notification or trigger configuration
- Integration workshops and deployment*
- Advanced knowledge transfer
- Healthcheck when not directly following a Flex Assist Launch engagement

Momentum Outcomes:

- Matured monitoring capabilities
- Optimised Network Threat Detection
- Integrations *
- Asset Discovery and Classification
- Network-Based Threat Hunting
- Cyberattack Surface Reduction

*where included in initial scope

Flex Services Portfolio

Continue your ExtraHop journey after launch or momentum with our Flex Operate managed services for ExtraHop.

Custom Engagements

When these options just don't fit what you need, we also provide custom engagement options to help you achieve your outcomes and increase your Return on Investment in the most efficient and complete way possible.

**Begin your platform
deployment journey here**

**Expand your platform and
mature your use cases,
develop additional
integrations**

**Run your platform, maintain
operations and monitor
availability and performance**

**Flex Assist
Launch**

**Flex Assist
Momentum**

Flex Operate