

Privacy Policy for YouSquared by Strange Attractor Technologies Inc.

Last updated: October 28th, 2025

Please read our privacy policy carefully before using our application.

At Strange Attractor Technologies Inc, we are committed to protecting your privacy and ensuring the security of your personal information. This Privacy Policy outlines how we collect, use, and protect your information when you use our AI voice cloning app, YouSquared.

1. Information We Collect

Personal Information:

When you create an account or use our app, we may collect personal information, including but not limited to:

- Name
- Email address
- Phone number
- Job title/Industry
- Location
- Payment information (if applicable)

Voice Data:

To provide voice cloning services, we may collect recordings of your voice and related metadata. This data is used to create a personalized voice model for you.

Usage Data:

We may also collect information about how you interact with our app, including:

Outbound Call Data:

When you use the outbound calling feature, we may collect information such as:

- Phone numbers dialed
- Time, date, and duration of calls
- Call recordings (subject to applicable laws and consent)
- Transcripts or summaries generated from calls

This data is collected to provide and improve the outbound calling service, ensure compliance with applicable laws, and monitor system performance.

- Device information (e.g., device type, operating system)
- Log data (e.g., IP address, timestamps)
- Usage patterns (e.g., features accessed, duration of use)

2. How We Use Your Information

We may use the information we collect for various purposes, including:

- To provide, maintain, and improve our services
- To personalize your experience
- To communicate with you, including sending updates and promotional materials
- To analyze usage trends and enhance app functionality
- To comply with legal obligations and protect our rights

3. Voice Data and AI Voice Cloning

Your voice recordings are processed to create a personalized voice model. We may use aggregated and anonymized data derived from your voice for research and development purposes, but your individual voice data will not be shared without your explicit consent.

If you use the outbound call feature, your AI-generated voice may be used to deliver calls on your behalf. We may store these outbound communications (recordings and/or transcripts) solely to fulfill the service, monitor for abuse, or comply with legal obligations. Users are responsible for ensuring they have obtained proper consent from call recipients where required by law.

4. Sharing Your Information

We do not sell or rent your personal information to third parties. We may share your information in the following circumstances:

- With service providers who assist us in operating our app (e.g., hosting services, payment processors)

We may share metadata from outbound calls (e.g., phone numbers dialed, call duration) with third-party providers that assist in telecom infrastructure. We do not share call content or personal audio unless required by law or authorized by you.

- If required by law or to respond to legal requests
- In connection with a merger, acquisition, or sale of all or a portion of our assets

5. Data Security

We implement reasonable security measures to protect your personal information from unauthorized access, use, or disclosure. However, no method of transmission over the internet or electronic storage is completely secure, and we cannot guarantee absolute security.

Healthcare Data and HIPAA Compliance

For users and partners in the healthcare sector, Strange Attractor Technologies Inc. maintains administrative, technical, and physical safeguards consistent with the Health Insurance Portability and Accountability Act of 1996 (HIPAA) and its implementing regulations. Our systems are designed to protect the privacy, integrity, and security of protected health information (PHI) processed through the YouSquared platform. We sign Business Associate Agreements (BAAs) with applicable healthcare clients and ensure all subprocessors handling PHI meet equivalent standards.

6. Use of Google Workspace APIs

We use Google Workspace APIs to enable certain app functionalities. However, we do not use any data obtained through Google Workspace APIs to develop, improve, or train generalized or non-personalized artificial intelligence (AI) or machine learning (ML) models. Your Workspace data is only used to provide the specific services you have requested and in accordance with this Privacy Policy.

7. Your Rights

Depending on your location, you may have the following rights regarding your personal information:

- Access to your personal data
- Requesting correction of inaccurate data
- Requesting deletion of your personal information
- Opting out of marketing communications

To exercise these rights, please contact us by email; yousquared-support@strange-attractor.com

8. Minors' Privacy

Our app is not intended for minors under the age of 18. We do not knowingly collect personal information from minors. If we become aware that we have collected information from a minor, we will take steps to delete such information.

9. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. We will notify you of any changes by posting the new Privacy Policy on our app and updating the effective date. We encourage you to review this Privacy Policy periodically for any updates.

10. Contact Us

If you have any questions or concerns about this Privacy Policy, please contact us via our email; yousquared-support@strange-attractor.com

Canadian Privacy Notice (PIPEDA Compliance)

Effective Date: October 28th, 2025

Applies to: Canadian users of the YouSquared application provided by **Strange Attractor Technologies Inc.**

Strange Attractor Technologies Inc. (“we”, “us”, “our”) respects your privacy and is committed to handling personal information in accordance with Canada’s *Personal Information Protection and Electronic Documents Act* (PIPEDA).

This notice explains how we collect, use, disclose, and safeguard personal information of individuals located in Canada.

1. Purpose of Collection

We collect, use, and disclose personal information only for purposes that a reasonable person would consider appropriate in the circumstances, including to:

- Provide, maintain, and improve our AI voice and call-handling services.
- Create and manage user accounts and verify identity.
- Process payments and maintain billing records.
- Communicate with users regarding their account, updates, and service improvements.
- Ensure the security and integrity of our systems and prevent misuse.
- Comply with applicable laws and respond to lawful requests from regulators or authorities.

2. Personal Information We Collect

We may collect the following types of personal information:

- **Contact and account information:** name, email address, phone number, company name, and job title.
- **Voice data and audio recordings** where you have provided consent for processing or voice model creation.
- **Usage data:** features accessed, call duration, device type, IP address, operating system, and other diagnostic data.
- **Payment information** processed through secure third-party providers.

Whenever feasible, personal information is collected directly from you.

3. Consent

By using YouSquared in Canada, you consent to the collection, use, and disclosure of your personal information as described in this notice and in our primary Privacy Policy.

You may withdraw your consent at any time, subject to legal or contractual restrictions and reasonable notice. Withdrawal of consent may affect our ability to provide certain features or services.

4. Cross-Border Data Transfers

Personal information may be stored or processed in the United States or other jurisdictions. While outside Canada, personal information is subject to the laws of those jurisdictions.

We use contractual and organisational safeguards to ensure a level of protection comparable to that required under PIPEDA.

Our systems follow the same technical and administrative security controls used to meet HIPAA requirements, and we are currently initiating the process to obtain SOC 2 Type 1 certification to further strengthen these controls.

5. Access, Correction, and Deletion

Canadian users have the right to:

- Request access to the personal information we hold about them.
- Request correction of any inaccurate or incomplete information.
- Request deletion of their personal information where permitted by law.

Requests may be submitted to yousquared-support@strange-attractor.com. We will respond within thirty (30) days as required by PIPEDA.

6. Retention and Safeguards

We retain personal information only for as long as necessary to fulfil the purposes identified in this notice or as required by law.

We implement administrative, technical, and physical safeguards—including encryption, access controls, and regular auditing—to protect personal information against loss, theft, unauthorised access, disclosure, or modification.

7. Third-Party Service Providers

We may share limited personal information with trusted third-party service providers (such as cloud hosting, telecommunications, and payment processing vendors) who assist in operating our services.

These providers are contractually required to protect personal information to a standard comparable to that required under PIPEDA and may use the information only for the purposes of performing services on our behalf.

8. Contact and Complaints

Questions, requests, or concerns regarding this notice or our privacy practices should be directed to:

Privacy Officer

Strange Attractor Technologies Inc.

Email: yousquared-support@strange-attractor.com

If we are unable to resolve your concern, you may contact the **Office of the Privacy Commissioner of Canada** at <https://www.priv.gc.ca> or by mail at:

Office of the Privacy Commissioner of Canada
30 Victoria Street, Gatineau, Quebec K1A 1H3

9. Updates to This Notice

We may update this Canadian Privacy Notice from time to time to reflect changes in our practices or in applicable law. The updated version will be posted on our website with a revised effective date.

We encourage you to review this notice periodically to remain informed about how we protect your personal information.