

Human-Led FinTech Penetration Testing to Meet Banking Security Requirements

Manual, human-led pentesting that met banking security reviews and SOC 2 requirements on a tight deadline — for a platform trusted by CIBC, tribe and BRX Mortgage.

EMPLOYEES

75

NOTABLE CLIENTS

CIBC · tribe · BRX Mortgage

SERVICE ENGAGED

Pentest 360

Lendesk is a Canadian technology company modernizing the mortgage industry, with flagship products Finmo, Jupiter, Lender Network and Lender Spotlight supporting the mortgage lifecycle across Canada and the US. Facing a tight deadline and SOC 2 and banking-review requirements, Lendesk needed a new testing partner that could deliver accurate scoping, human expertise and direct collaboration with its engineers.

HOW HUMAN-LED PENTESTING MET THE BAR

01

Human Judgment Over Automation

Lendesk wanted testers who could exercise judgment and discuss findings directly with the team — not just AI-driven scans.

02

Accurate Scoping

Working together to separate internal calls from public APIs surfaced a far larger, more accurate application surface to test.

03

A Cross-Product Baseline

Code-assisted testing with read-only GitHub access turned two sequenced pentests into a lasting security baseline.

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We wanted more than just what AI agents could do on their own. We chose Software Secured for human-led testing, and the depth of their work showed we'd made the right call.

Joseph Manduca — Security Engineer, Lendesk

Both engagements landed on schedule, with Slack communication throughout. Lendesk now holds current penetration testing documentation for its banking security reviews and SOC 2 Type 2 program, backed by remediation support and retesting rounds.