

Step 1 – Download the ChargeSmart EV App



ChargeSmart EV

- Real Time Charger Availability Status
- Favorite Stations
- Filter Chargers (AC/DC, Availability, etc.)
- View Charging History
- Billing & Accounting
- View Charging Pricing
- Flexible Payment options
- Reservation & Waitlist
- Specific Charger Location Notes
- Disconnect Alerts
- 24/7 Support



Available on the
App Store



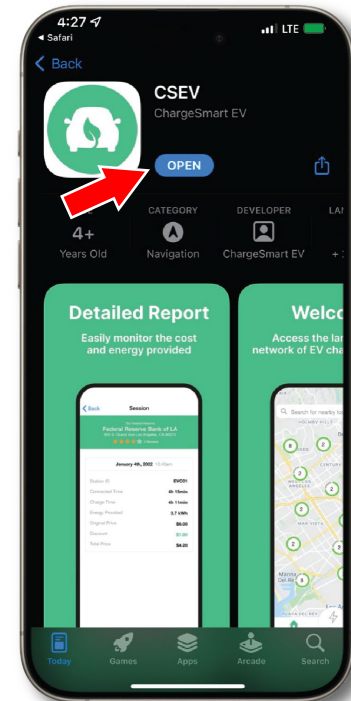
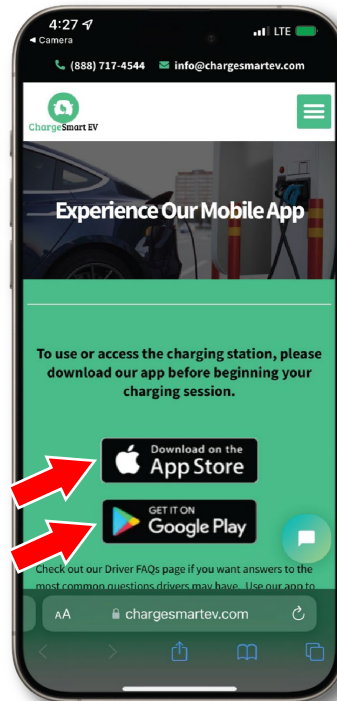
GET IT ON
Google Play

Step 1 – Download the ChargeSmart EV App

Scan the QR Code on the station with your camera, and click on the yellow link.

Click the appropriate download button on the landing page, whether you're using an iPhone or Android.

Download the app from the store to "GET" the CSEV app on your mobile phone.



Step 2 – Create Account

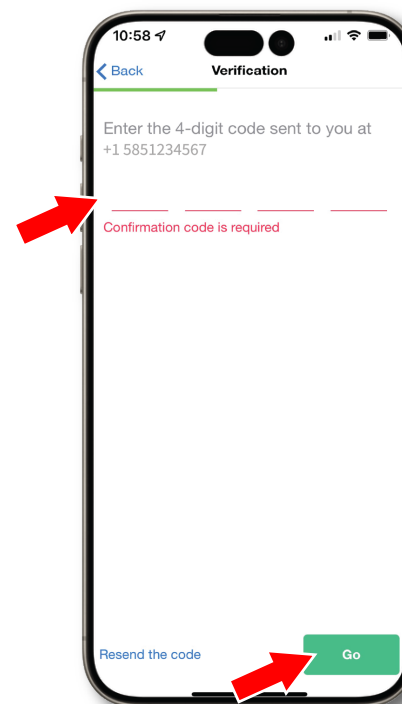
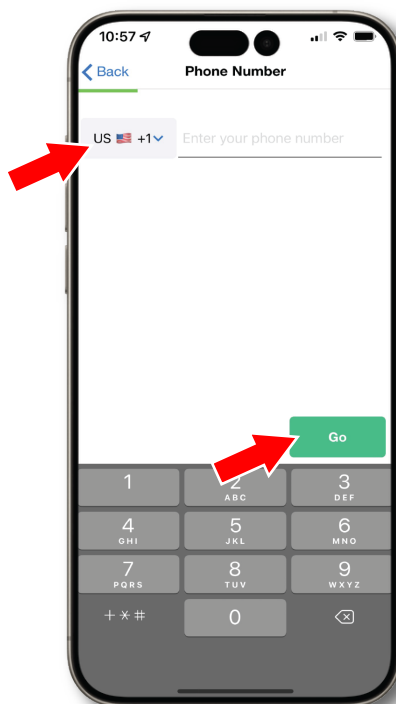
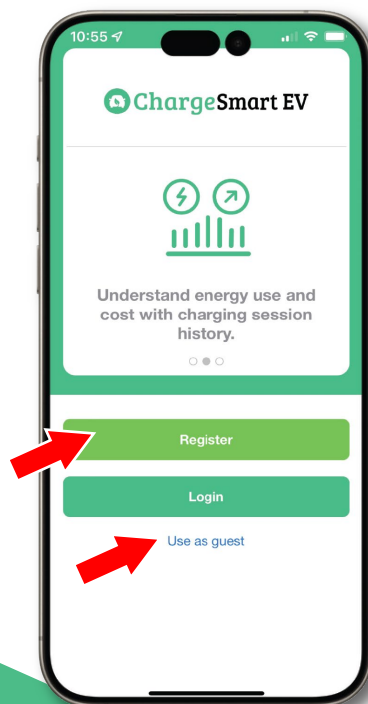
Open the ChargeSmart EV App, Click “Register” to create an account.

(To “Use as guest” skip to Step 6 in instructions)

If Registering, enter your phone number then click “Go.”

A verification code will be texted to your phone.

Enter the 4-digit verification code you received, then click “Go.”



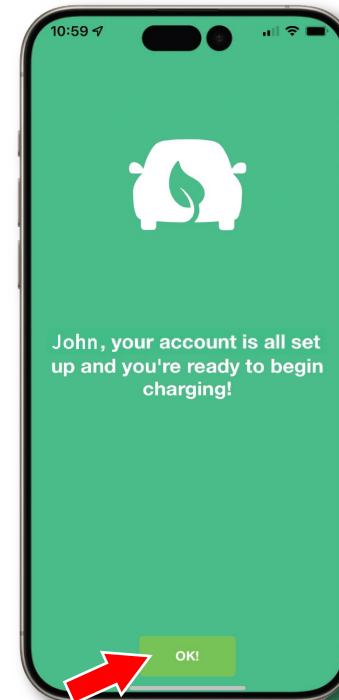
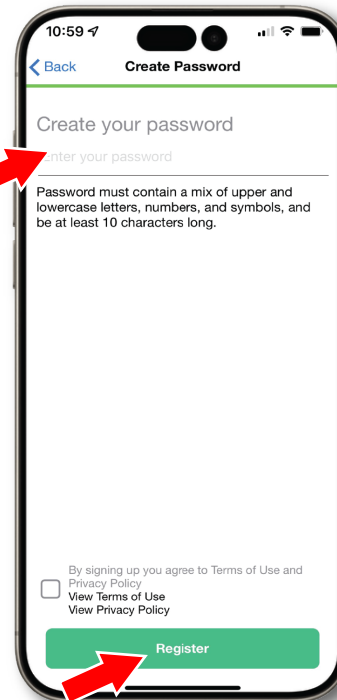
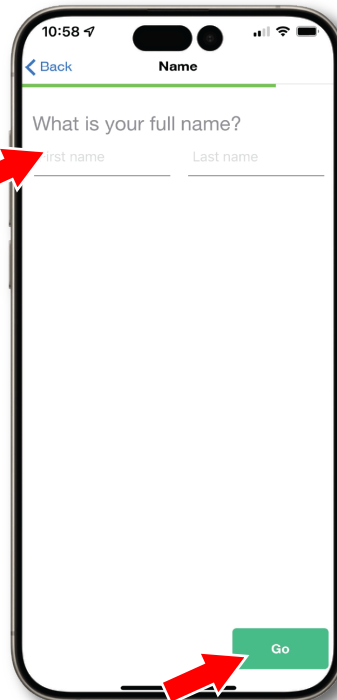
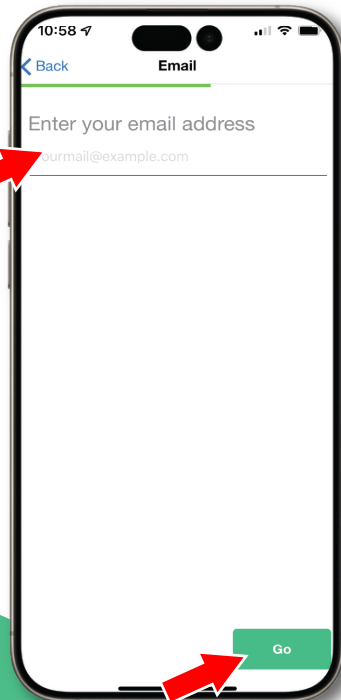
Step 2 – Create Account

Enter your email address for a new account, then click “Go.”

Enter your full name, then click “Go.”

Create a password, then check the box to agree to our Terms of Use and Privacy Policy, then click “Register.”

Your account is now set up. Click “OK!” to go to the home screen of the app.



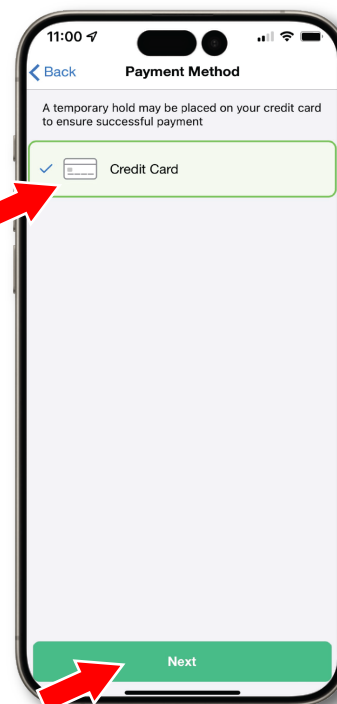
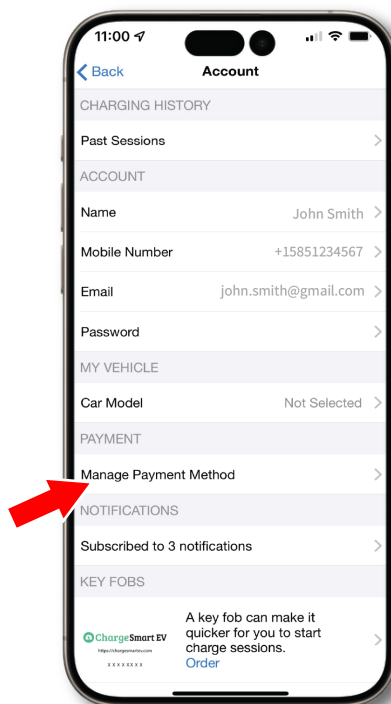
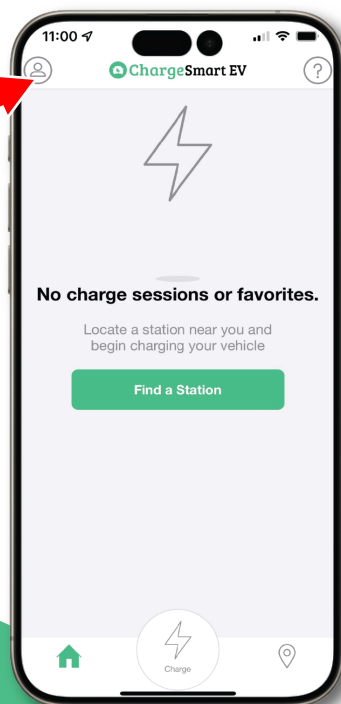
Step 3 – Adding a Credit Card # to your Account

On the home screen of the app, click the Account button in the top left.

Click on “Manage Payment Method.”

Click on the “Credit Card” box and then click “Next.”

Enter your credit card information and then click “Save.”



Step 4 – Plug Charger Port into your Vehicle



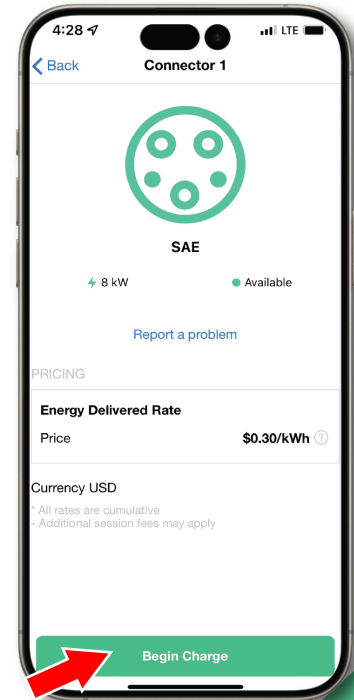
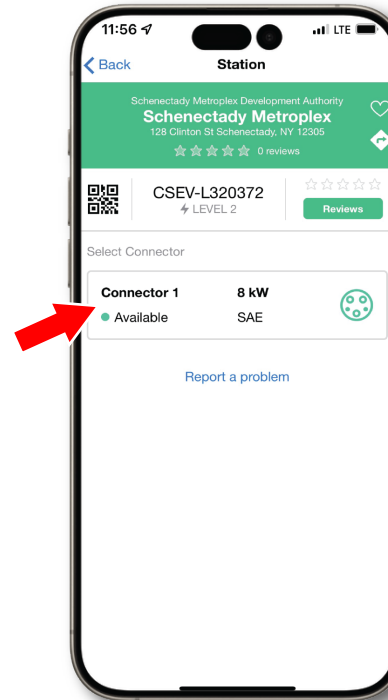
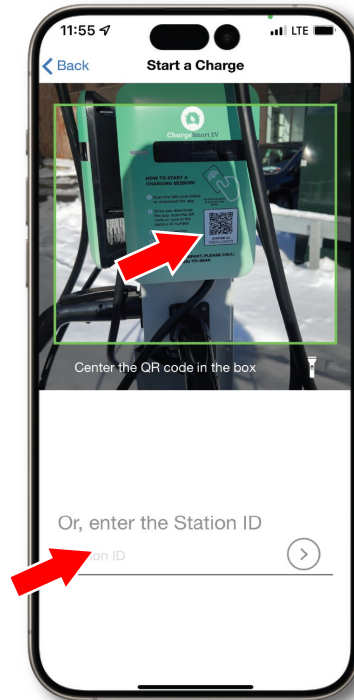
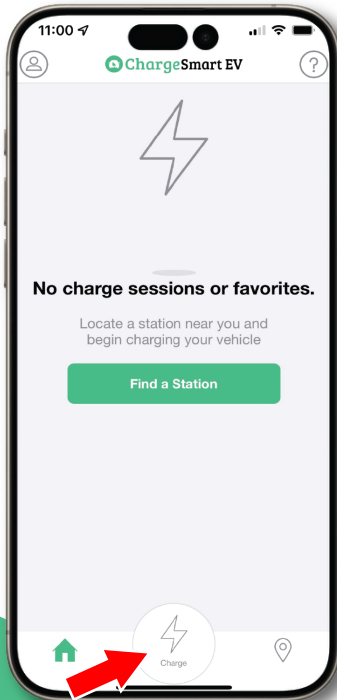
Step 5 – Initiating a Charge

On the home screen of the app, click on the “Charge” button at the bottom of the screen.

Scan the QR code on the station OR simply type the Station ID listed on the charger.

Click on the Connector you are trying to use.

Click the “Begin Charge” button to initiate the charge with that Connector.

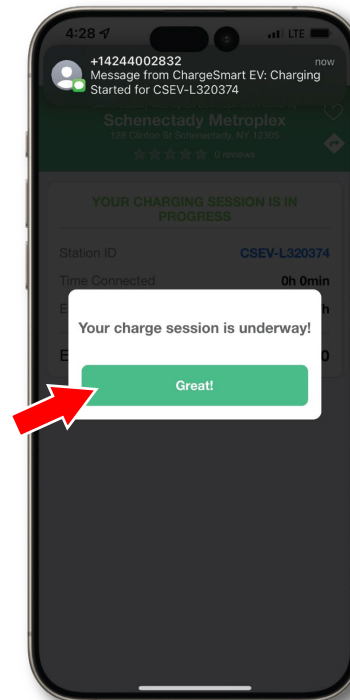
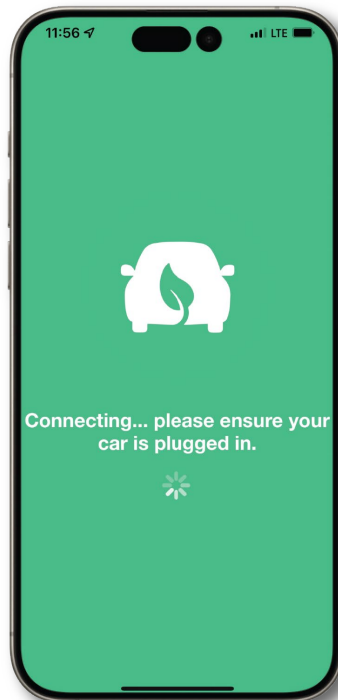
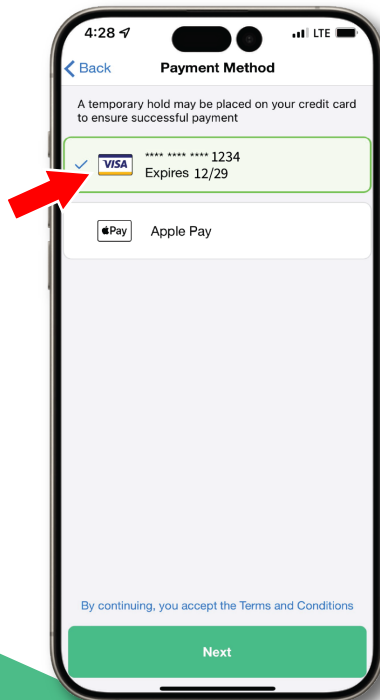


Step 5 – Initiating a Charge

Select your payment method,
then click “Next.”

Your car will begin to connect,
and the charge will be
initiated. No action is required.

Your charging session is
started. If you have
notifications enabled, you will
receive an SMS message
notifying you charging started.



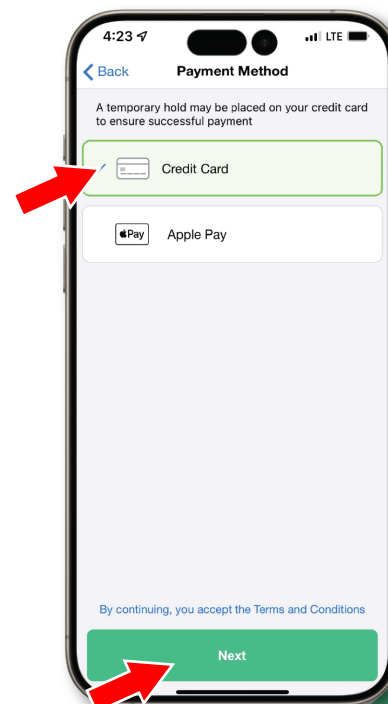
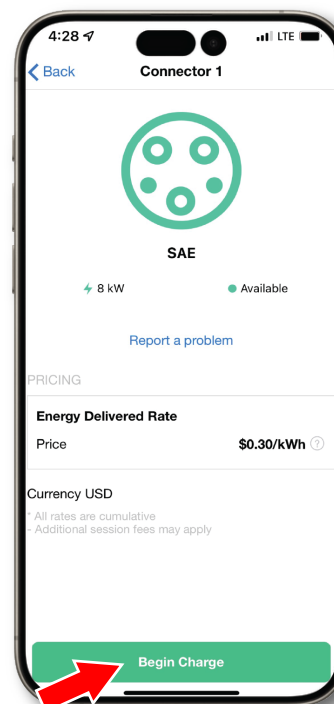
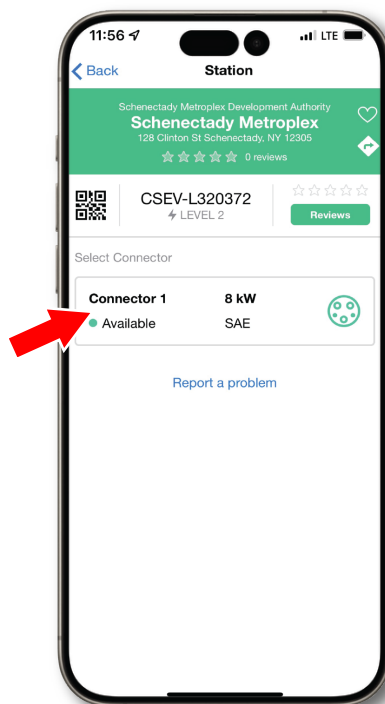
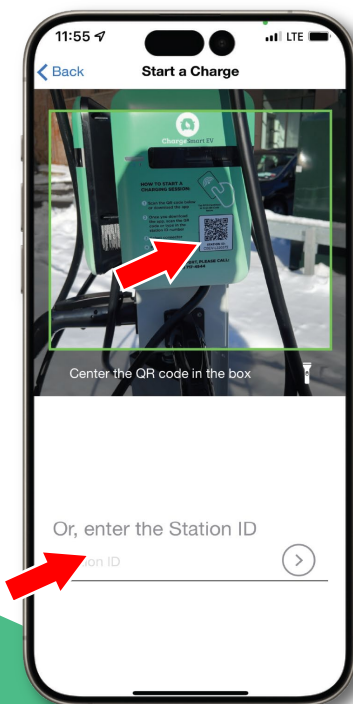
Step 6 – Initiating a Charge with “Use as Guest”

If you selected “Use as guest,” please Scan the QR code on the station OR type the Station ID listed.

Click on the Connector you are trying to use.

Click the “Begin Charge” button to initiate the charge with that Connector.

Select your payment method, then click “Next.”

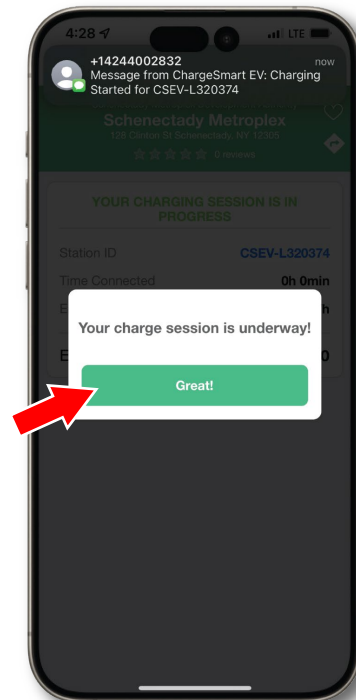
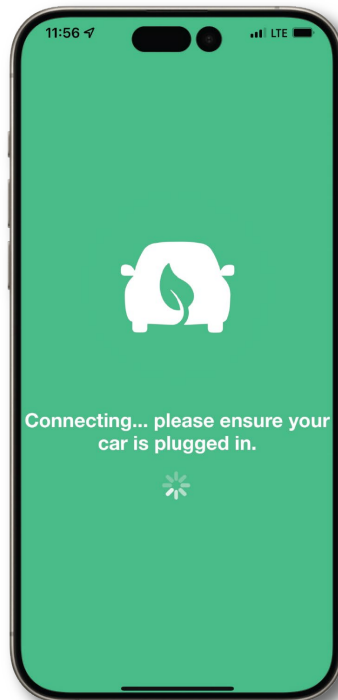
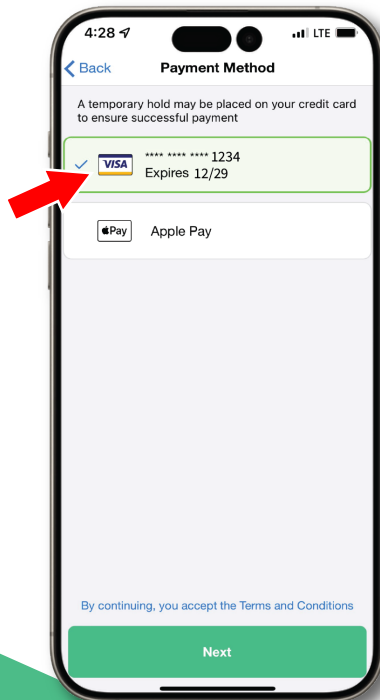


Step 7 – Initiating a “Guest” Charge

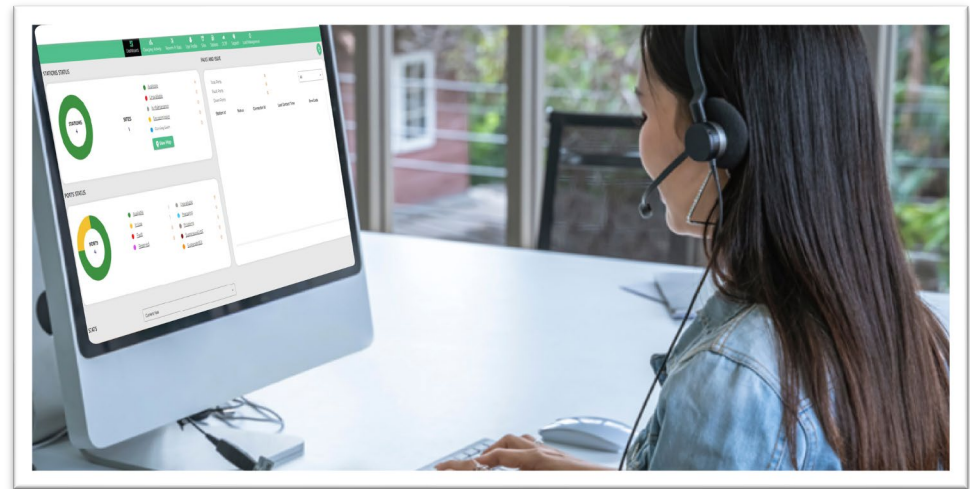
Select your payment method,
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Your car will begin to connect,
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notifying you charging started.



- 24/7 Driver and Owner Support
- Continuous Monitoring
- Warranty & Maintenance
- Remote Diagnostics
- Technical Support
- Customized Notifications



- Support available via toll-free number, mobile app chat & email
- 24/7/365 monitoring and management of all EV charging stations
- Automatic alerts for any errors or failures
- Station owners can call or email our support team anytime for any issues
- Centralized portal

 **ChargeSmart EV**



DOWNLOAD THE
"CHARGESMART EV"
MOBILE APP



SCAN QR CODE



TAP RFID OR
SWIPE CARD



STATION ID:
CSEV-L320001



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 driversupport@chargesmartev.com