

Fluency Direct Addendum

The following terms and conditions apply to Fluency Direct Licenses.

1. Additional Terms & Conditions.

1.1. Definitions

1.1.1. “Administrative tool” means the graphical user interface(s) provided by Jacobian for implementing and managing user access for the licensed application.

1.1.2. “User” means a profile in the Administrative Tool that is identified as ‘Enabled,’ or similar designation, and has a total usage of 5 minutes or more in the previous 9 months.

1.2. Updating of Administrative Tool. Client must keep its user profiles and status up to date in the Administrative Tool. Client’s failure to keep the information within the Administrative Tool up to date may result in a higher User count than anticipated by Client.