


Referral Offer Terms

Last Updated: 4 March 2026



West End Health Referral Offer Terms (“Terms”) apply to the referral offer operated by West End Health Limited (the “Clinic”, “we/us”). They apply to the exclusion of all other terms.

Clinic details: West End Health Limited (company number 16777731) of 104 Conway Road, Colwyn Bay, Conwy, LL29 7LL.

If you go on to purchase membership (or if you are already a member), your membership will be governed by the Clinic’s Individual Terms of Membership (separate document). These Referral Offer Terms apply only to the referral offer and do not amend the Individual Terms of Membership.

These Terms were last updated on 4 March 2026. The Clinic may amend these Terms from time to time (including withdrawing the offer), at its sole discretion.

1. DEFINITIONS AND INTERPRETATION

The following definitions apply in these Terms:

“**Referrer**” means a current West End Health member making a referral.

“**Referred Person**” means the individual being referred.

“**Successful Referral**” means the Referred Person completes onboarding and becomes a paying member (first payment successfully taken).

2. THE OFFER

Refer a new person to West End Health Membership and receive a reward worth £100, while the referred person receives £100 off their Membership (together, “the Offer”).

3. ELIGIBILITY

a) The Referrer must be an active West End Health member in good standing at the time of referral and at the time the reward is applied/issued.

b) The Referred Person must be new to West End Health Membership (not an existing member).

4. HOW TO REFER

Referrals must be recorded via the referral form (QR code) or by calling 01492 463453. The Referrer must provide accurate contact details for the Referred Person.

5. CONSENT TO CONTACT

By submitting a referral, the Referrer confirms they have the Referred Person's permission to share their details and for West End Health to contact them about Membership.

6. REWARD OPTIONS FOR THE REFERRER

For each Successful Referral, the Referrer may choose one of the following:

- a) £100 off the Referrer's next renewal/payment, applied as a reduction to the next monthly or annual membership charge (as applicable); or
- b) £100 donated to a UK charity selected by the Referrer (see clause 8).

Once selected/processed, the reward choice cannot be changed.

7. DISCOUNT FOR THE REFERRED PERSON

The Referred Person receives £100 off their Membership upon joining (applied to their first membership payment unless otherwise agreed by West End Health).

8. CHARITY DONATION

- a) Charity donations are made by West End Health within 30 days of the Referrer's selection.
- b) Donations must be made to a UK-based registered charity (registered with the Charity Commission for England & Wales, OSCR, or the Charity Commission for Northern Ireland).

9. GENERAL

- a) No cash alternative is available. Rewards are non-transferable and cannot be exchanged.
- b) West End Health may refuse or withdraw the Offer where misuse is suspected.
- c) West End Health may amend, suspend, or withdraw the Offer at any time at its sole discretion.

10. GOVERNING LAW AND JURISDICTION

These Terms are governed by the laws of England and Wales and the courts of England and Wales shall have exclusive jurisdiction.