



A product by VideoCX.io

About Us – VideoCX.io

70+

FSI customers
for Video KYC
and Video
Banking product

3.1 mil

Video KYCs
processed every
month

40

employees, 2017
incorporated,
and venture
funded



Global ISV
Partner



First company to launch Video KYC in
India in May 2020 with Kotak Bank



First company to launch a full Video
Banking platform with AU Bank



AWS case study on how Video
has changed Banking in India

VideoCX.io Customers

Banks

1. AU Bank
2. Axis Bank
3. CSB Bank
4. DBS Bank
5. ICICI Bank
6. IndusInd Bank
7. JPMC
8. Kotak Mahindra Bank
9. RBL Bank
10. Shivalik Bank
11. Suryoday Bank
12. Ujjivan Bank
13. Unity Bank
14. Utkarsh Bank
15. Yes Bank

NBFCs

1. Aditya Birla Finance
2. Ambit
3. Arohan Finance
4. Avanse Financial
5. Auxilo Finserv
6. Aditya Birla Housing
7. Bajaj Housing
8. Bill Desk
9. Choice Finserv
10. Credit Saison
11. Centrum Housing
12. Clix Capital
13. Fedfina
14. Fedbank Financial
15. FlexiLoans
16. Godrej Capital
17. HDB Financial
18. Hero Fincorp
19. Hero Housing
20. IIFL Finance
21. Loanframe
22. L&T Finance
23. ManiBhavnam Finance
24. Muthoot Capital
25. Nivara Housing
26. NeoGrowth
27. Piramal Finance
28. Poonawalla Fincorp
29. Protium Finance
30. Religare Housing
31. Radian Finserv
32. Sumitomo Mitsui
33. Tata Capital
34. TruHome Finance
35. Tvam Technologies
36. Tyger Capital

Insurance

1. Aditya Birla Sun Life
2. Bajaj Allianz Life
3. Bajaj Allianz General
4. HDFC Life
5. ICICI Lombard
6. Axis Maxlife
7. PNB Met Life
8. Call Medlife
9. Medi Assist

What is PolicyCenter.co?

A single portal and app
to host all the policies
of your Organization.

Features that make accessing policies easy for employees

Webpage view	Read policies easily like articles and no need to download PDFs
Mobile app	A secure mobile so that employees can access the policies on the go
Rich media	Add images, GIFs, Youtube videos and audio clips to increase understanding
Secure video hosting	Host your own videos outside Youtube securely
Content formatting	All kinds of content formatting like tables, font colour, size, links, bold, etc
Folder structure	Segregate policies by department, product or importance and find them quickly
Dashboard	Personalized dashboard for employees to see summary and highlighted policies
Search	Four dimensional search – Subject, Content, File name and In file

Features that make accessing policies easy for employees

Filter	Filter by Unread or Response Pending
Portal View	View them in List or Grid format as per your own convenience
Recommend	Employees can Recommend policies and view most Recommended ones also
Long scroll	A long scroll view making it easier for employees to find policies
Snippets	Short snippets and thumbnails for a quick understanding of what's inside
Zoom images	Option to zoom into images and infographics attached with policies
Star	Mark a policy as Favourite to easily find it later
Add sender's name	Add the sender's name to the policy to find
Highlight policies	Highlight certain important policies in Top Deck making it easier to locate

Features to track & know how Compliant is your organization

Track read receipts	Get detailed reports with Read Receipts for each policy and employee
Action buttons	Enable action buttons like <i>Understood</i> , <i>Accept</i> , <i>Not clear</i> for employee acceptance
e-sign policies	Add Aadhaar based e-sign for employee acceptance
Password signature	Enable an additional step of AD password based signature
Questions	Employees can ask questions on policies, which gets collated in excel for admin
Comments	Enable comments to increase employee interaction
Feedback	Take employee feedback like <i>Helpful / Not helpful</i> or <i>Explanatory / Not explanatory</i>
Search metrics	Know what employees are searching for and specific keywords

Features that make policy publishing & management easy

Off the shelf product	A readymade product that be deployed in a week
Continuous enhancements	New features every 60 days basis feedback, backed by a Product Team
Add multiple departments	Different departments can be given the access to publish their own policies
Have multiple admins	Have multiple admins who can publish policies
Target by profile fields	Publish policies by department, designation, grade, location, gender etc
Target to specific employee	Share policies with specific employees only
HTML editor for creation	Gmail like interface for creating and publishing policies – No IT support needed
Copy paste existing docs	Just copy paste policies from existing docs and publish them

Features that make policy publishing & management easy

Future employees

Publish policies for employees joining in the future also

Resend to all

Resend a policy to all employees with a single click

Resend to Unread only

Resend a policy to only those who have not read it till now

Add expiry date

Publish a expiry date with the policy

Maintain versions

Maintain multiple versions of the same policy

Unpublish or Delete

Unpublish or delete a policy at the click of a button

Auto delete

Select a date while publishing a policy to delete it on that day

AI based language translation

Auto translate your policy from English to 10 other Indian languages

Features that meet your Enterprise & Infosec requirements

AD Integration

Integrate your AD for employee login and enable SSO

White labelled

Host it on your domain and add your logo to it

Maker – Checker

Maker – Checker process with a trail of Checkers approving the policy

Email notifications

Add your email gateway to send emails to employees on policy publishing

SaaS or Org AWS account

Host it in your own AWS account or use it as a SaaS product

Privately hosted Apps

Host mobile apps on Public app stores or host them privately

Restricted access

Restrict web portal access to office network and Ips

Integrated with HRMS

Integrate and link the portal from your existing HRMS or Intranet

Our live Customers



kotak
Kotak Mahindra Bank

83,700
employees

465
policies



AROHAN
Financial Service Limited

9,000
employees

102
policies



L&T Financial Services

37,000
employees

93
policies

What else can it be used for?



**HR
Circulars**



**Corporate
Updates**



**Branch
Circulars**



**Regulatory
Updates**

thank you...

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