

RIVIX CASE STUDY



CITY OF VANCOUVER • MUNICIPAL GOVERNMENT • CANADA • 19 DAYS • 4,600 UNITS



WHAT THEY NEEDED

The City of Vancouver asked us to supply high-visibility uniforms for their public works teams. The order covered several departments and had to move quickly through their internal process.

WHERE IT GETS DIFFICULT

- Different city depots needed different item mixes
- Compliance documents had to be cleared before anything shipped
- Several garment types needed the same visibility details

HOW WE HANDLED IT

We checked the fabrics and visibility details early so everything cleared at the same time. The order was organized by the department and moved through their depots without delays.

WHAT THEY RECEIVED

- All 4,600 units completed in 19 days
- Everything landed ahead of their internal timeline