

UmojaCX Data Privacy Commitment

Effective Date: October 9, 2025

At UmojaCX LLC (“Company,” “we,” “our,” or “us”), we recognize that the trust of our clients, agents, and partners depends on our ability to protect and responsibly manage personal and business information. This Data Privacy Commitment outlines our promise to safeguard all information entrusted to us.

1.

Our Commitment

We pledge to:

- Collect, process, and store personal and business information only for legitimate business purposes.
 - Maintain strict confidentiality of all data provided by clients, agents, and partners.
 - Ensure that all employees, contractors, and affiliates who have access to sensitive information are trained and bound by confidentiality agreements.
 - Comply with applicable data protection laws and industry best practices.
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2.

Data Handling and Security

- Information is stored securely using encrypted systems, password protection, and access controls.
 - Access to sensitive data is restricted to authorized personnel only.
 - We regularly review and update our security measures to prevent unauthorized access, disclosure, or loss of data.
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3.

Transparency and Accountability

- We will be transparent about the types of data we collect, why we collect it, and how it is used.
 - Clients and agents will be notified promptly in the event of any data breach affecting their information.
 - We are committed to continuous monitoring and improvement of our privacy and security practices.
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4.

Your Rights

- Individuals have the right to access, correct, or request deletion of their personal data.
 - Clients and agents can contact us at any time to inquire about the information we hold or how it is processed.
 - Requests to exercise these rights will be handled promptly and in accordance with applicable laws.
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5.

Third-Party Partnerships

- UmojaCX only shares data with trusted partners and service providers as required to deliver our services.
 - All third parties with access to sensitive information are required to adhere to data privacy standards consistent with this commitment.
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6.

Contact Us

For questions, concerns, or requests related to data privacy, please contact us:

UmojaCX LLC

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Email: mariahd@umojacx.com

Phone: 347-978-8038

By choosing UmojaCX, clients and agents can be confident that their information is handled with the highest standards of privacy, security, and integrity.