

Exterior Wood Door Warranty Coverage Criteria

An exterior wood door is a beautiful product that will perform for many years if placed in the proper application, installed correctly and cared for according to manufacturer instructions. Following are important considerations that must be understood and communicated to the homeowner in the process of choosing to use an exterior wood door:

Warranty coverage is contingent on several criteria. See simpsondoor.com to view full warranty details and requirements for coverage. A few key components are included here for easy reference:

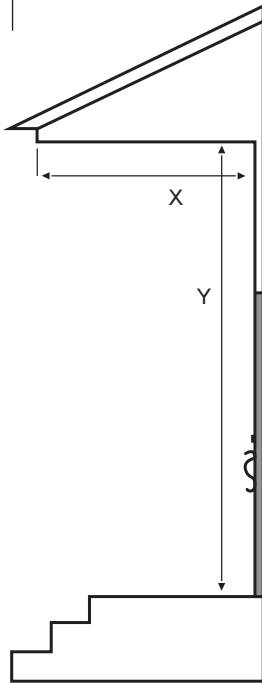


Figure 1

Adequate Overhang is required to protect exterior wood doors from rain and sun exposure. Failure to place wood entry doors under adequate overhang defined in the manufacturer warranty will exclude it from warranty coverage. Nantucket and WaterBarrier doors do not require an overhang for manufacture warranty, though it is highly recommended to minimize care and maintenance steps over time.

$$X = 1/2 Y$$

Figure 1: Where X is the length of the overhang required and Y is the distance from the bottom of the door to the base of the overhang.

Care and Maintenance instructions are provided on simpsondoor.com. Throughout the course of its life, regular maintenance must be performed to maintain the integrity of the door's finish. This is imperative and directly related to the door's performance and appearance.

Multipoint Locks may be required for warranty coverage depending on door size. Regardless of door size, use of a multipoint lock is highly recommended to maintain structural integrity of an exterior wood door. The extreme climate changes between seasons and between the inside and outside of a home within seasons present a challenging environment for wood exterior doors. Multipoint locks help prevent potential warping and provide the additional benefit of security.

Painted Doors - WaterBarrier technology should be specified when the exterior side of the door will be painted. Summarized, WaterBarrier incorporates a one-piece Medium Density and Overlay on the outside to minimize the possibility of stile/rail separation and eliminate checking on the face of the door.

Dark Paint or Stain can cause extreme temperature build-up and may be cause for warranty exclusion. This is also true of storm door use.

Signature of dealer acknowledging understanding of the above mentioned considerations and agreement to inform homeowner:

Dealer Signature: _____ Date: _____

Printed Name: _____

Dealer Name: _____ Dealer City: _____

Home/Building Owner Name (printed): _____

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