

Privacy & Refund Policy

Plotlandguide understands that your privacy is important. We are committed to protecting your personally identifiable information and maintaining the confidentiality of any data you share with us. This Privacy Policy outlines how we collect, use, and protect the information gathered through our website and services.

By using this website, you consent to the terms outlined in the most current version of this Privacy Policy. Please also review our Terms & Conditions to understand your responsibilities when using our services and site.

"We," "our," or "Plotlandguide" refers to Plotlandguide and its team. "You," "your," "user," or "client" refers to any individual accessing or using this site or our services.

Personal & Non-Personal Information

This policy covers how we handle both personal and non-personal information.

What Is Non-Personal Information, and How Is It Used?

Non-personal information cannot identify you as an individual. When you browse our website, we may collect data such as:

- Your browser type
- IP address
- Pages visited
- Time spent on site

We use this data to analyze traffic patterns, improve site performance, and enhance the overall user experience. Because this data cannot personally identify you, we may use or share it freely in aggregated or anonymized form.

What Is Personal Information, and How Is It Collected?

Personal information refers to data that can identify you as an individual, including:

- Full name
- Email address
- Phone number
- Company name
- Billing information (for transactions)

We collect this data when you:

- Fill out forms on our website
- Contact us via email or phone
- Purchase or inquire about land plots or related services
- Subscribe to our newsletter
- Engage in consultations or site-visit / strategy sessions

Use of Cookies and Related Technologies

Yes, Plotlandguide uses cookies and similar tracking tools like web beacons to enhance your experience. Cookies are small text files stored on your device that help:

- Remember your preferences
- Track site usage and performance
- Simplify future interactions with our website

We may also work with third-party vendors (e.g., analytics tools, email service providers) who use cookies on our site for aggregated reporting and optimization.

You can control cookie preferences via your browser settings. However, disabling cookies may affect some functionality of the site.

How We Use Your Personal Information

We may use the personal information we collect to:

- Deliver the land search, plot booking, and related services you've requested
- Respond to your inquiries and support needs
- Process payments and invoices, including plot-lock and booking payments
- Provide updates on your plot/project status
- Send marketing communications, newsletters, or promotions (only if you opt in)
- Analyze service usage to improve our offerings
- Comply with legal obligations and protect our legal rights

In certain cases, we may combine data collected online with information you've provided through other channels, such as consultations, site visits, or project communication.

Do We Share Your Personal Information?

Plotlandguide does not sell or rent your personal information to third parties.

We may share your data with:

- Trusted service providers who assist us with payment processing, cloud storage, communication tools, etc. These providers are contractually obligated to protect your data.
- The landowner/farmer concerned with a plot you intend to lock or purchase, strictly to the extent needed to complete verification, documentation, and the land-lock transaction.
- Legal authorities, if required to comply with law, court orders, or to protect our rights or the safety of our clients and team

We will never share your personal information with advertisers or third parties without your explicit consent.

Security of Your Information

We implement industry-standard security protocols to protect your data from unauthorized access, misuse, or loss. However, no online transmission or storage is 100% secure, and we cannot guarantee absolute protection.

Access to your personal information is limited to authorized team members and trusted vendors who are contractually required to maintain confidentiality.

External Links

Our website may contain links to external websites that we do not control. We are not responsible for the privacy practices of those sites. Please review their policies separately before sharing any personal information.

Public Content & Forums

If Plotlandguide hosts blogs, case studies, or public comment areas in the future, any information you post in public areas may be visible to others. Please exercise caution when sharing personal data publicly.

Your Rights: Access, Edit, or Delete Your Data

You have the right to:

- Access your data
- Correct inaccurate information
- Request deletion of your personal information
- Unsubscribe from emails and newsletters at any time

To take any of these actions, email us at: founder@plotlandguide.com

Children's Privacy

Our services and website are not intended for individuals under the age of 13. We do not knowingly collect personal information from children. If you believe we have collected such data, please contact us immediately for deletion.

Policy Updates

We may update this Privacy Policy from time to time. Any major changes will be highlighted on this page, and the updated policy will reflect the date of revision. Continued use of our website constitutes acceptance of any changes.

PAYMENT, CHARGES & REFUND POLICY

Payment Requirements

Every client who subscribes to the services available has to prepay the amount mentioned on the consultation call, and on successfully making of the payment, the client will be intimated of the successful payment, resulting in access to the services of Plotlandguide to the client.

Payment Methods

Plotlandguide provides an option to its clients to make a payment via electronic format. The terms of the payment along with the schedule of payment will be decided upon signing of the present contract.

Land-Lock Payment & Farmer Disbursement Clause

Once a client instructs Plotlandguide to lock a specific plot of land on their behalf, the booking/lock payment is forwarded to the concerned farmer's or landowner's account in order to secure that land and take it off the market for other buyers. Because this payment is disbursed to a third party (the farmer/landowner) immediately upon locking the land, it cannot be recalled or reversed, and the transaction becomes final and non-refundable from the moment the land is locked, regardless of the client's later decision to proceed with the purchase.

Clients are strongly advised to complete all due diligence before requesting a land-lock, as this step commits Plotlandguide and the client to the farmer/landowner and triggers the no-refund terms below.

No Refund Policy

All payments are final and non-refundable. Plotlandguide reserves sole and absolute discretion to consider refund requests, which will be evaluated case-by-case based on circumstances of termination and client conduct.

Automatic Refund Disqualifications

Refunds will be automatically denied if the client has:

- Requested that a plot of land be locked, resulting in payment being disbursed to the farmer/landowner's account
- Accessed any services such as access to land papers or visitation
- Participated in any consultation calls post-payment
- Been added to private groups or received any deliverables

Access Equals Acceptance

By accessing any materials, or utilizing any services, the client acknowledges complete satisfaction with the service, and hereby waives all refund rights permanently and irrevocably.

Comparative Shopping Clause

Client acknowledges they have researched and compared available services before enrollment. Post-enrollment comparisons with other providers, requests for service modifications to match competitors, or dissatisfaction based on alternative offerings do not constitute grounds for refund under any circumstances.

Due Diligence Requirement

Client represents they have conducted adequate research and due diligence before enrollment, including understanding service structure, deliverables, and methodology. Failure to properly evaluate service fit, scope, or structure prior to payment constitutes acceptance of the service as offered.

Buyer's Remorse Exclusion

The following do not constitute valid grounds for refund:

- Regret over receiving service decisions
- Preference for alternative services discovered post-enrollment
- Desire for different service features, structure, or delivery methods
- Personal circumstances preventing immediate participation
- Travel, work, or scheduling conflicts
- Change of mind after a plot of land has been locked and payment disbursed to the farmer/landowner

Contact Us

If you have any questions about this Privacy Policy, please contact us at: founder@plotlandguide.com | support@plotlandguide.com