

Ask Gloria AI

Compliance & Security Overview



1. Enterprise-Ready AI for Secure Knowledge Access

Ask Gloria AI is designed for organisations that require instant, frictionless access to company information - delivered securely, privately, and with full enterprise oversight. Built for regulated industries and large-scale deployments, Ask Gloria integrates directly with internal file servers, SharePoint, Microsoft 365, CRM systems, databases, and third-party tools while maintaining strict compliance controls. We already support enterprise contracts across multiple sectors, demonstrating proven reliability, data stewardship, and robust security as a core foundation of the platform.

2. Security Architecture

Zero Data Retention

- Ask Gloria does not store customer data or training inputs. Ask Gloria does not store customer data beyond that of storing conversations. Every message in the conversation is encrypted.
- All prompts and documents are processed in isolated environments.
- No customer data is used to train or finetune models.

Encrypted End-to-End

- Data in transit: Encrypted with TLS 1.2+.
- Data at rest: Encrypted with AES256. Every user of Ask Gloria has their own specific encryption key.
- Tokenised credential handling ensures secure connection management.

Secure Infrastructure

- Hosted on enterprise-grade cloud infrastructure.
- Multizone redundancy and high availability architecture.
- Strict network segmentation between customer data paths and system control layers.

RBAC & Permission Respecting



- Role-based access control aligned with Active Directory / Entra ID. Role-based access control with fine tuning on a per-user basis. At the moment it is purely per-user, but plans to introduce roles which would automatically add a preset amount of permissions can be explored.
 - Ask Gloria only surfaces content users are already permitted to view.
 - Full auditing and access logging for Enterprise plans. Working towards.
-

3. Compliance & Certifications

Ask Gloria AI is built to align with the requirements of major regulatory frameworks. Our infrastructure and processing pipeline support compliance with:

- SOC 2 Type II (via underlying cloud provider controls)
- ISO 27001 security management alignment
- GDPR and international data governance principles
- HIPAA-ready architecture for U.S. healthcare clients
- CCPA for U.S. consumer data privacy
- Encryption & key management practices consistent with NIST 80053

We provide security documentation, DPIAs, technical diagrams, and compliance questionnaires for enterprise procurement teams.

4. Enterprise Contracting Experience

Ask Gloria AI already serves enterprise clients across:

- Corporate and professional services
- Large SMEs with multidepartment data estates



- Organisations handling sensitive operational data

We have active contracts with long-term commitments (3–5+ years) under monthly recurring revenue, demonstrating our platform’s reliability and customer confidence.

Proven Enterprise Deliverables

- Custom deployments within secured environments
 - Integration with complex file systems and legacy infrastructure
 - Support for internal compliance assessments
 - Guaranteed uptime SLAs and support contracts
-

5. Product Safeguards & Governance Controls

Proven Enterprise Deliverables

- Track all user interactions for security and compliance reporting

Content Safety Filters

- Automated redaction of sensitive fields (PII, credentials, etc.).

Granular Policy Controls

- Restrict model behaviour by department or user group.
- Define how data is processed, answered, or masked.

Secure MultiSystem Connectivity (Phase 2 & 3 Enhancements)

- Secure file system access with permission mirroring.
- Protected integration with third-party apps.



6. Why American Enterprises Choose Ask Gloria AI:

Security first architecture built for regulated industries

Full compliance alignment for U.S. and international requirements

Proven performance with existing enterprise contracts

Fast access to knowledge without exposing data externally

Scalable, with controls suited for orgs from 100 to 10,000+ staff



Ask Gloria AI

**Secure, compliant, enterprise grade
AI for instant internal knowledge access.**

