



Blade Outboards Warranty Policy

Blade Marine Technologies Limited

Effective Date: January 1st 2026

1. Warranty Coverage

Warranty coverage is based on your specific order confirmation and sales agreement.

Unless otherwise stated in writing at the time of purchase, Blade Outboards are covered by a:

- Two (2) Year Limited Warranty,
- Three (3) Years in certain jurisdictions, or
- Longer periods where required by applicable local law.

For products supplied by Blade Marine Technologies Limited in Hong Kong (or through the respective reseller), this warranty is provided in accordance with the laws of the Hong Kong Special Administrative Region.

2. What Is Covered

Blade Marine Technologies Limited warrants that its products will be free from defects in materials and workmanship under normal use during the applicable warranty period.

At our discretion, we will:

- Repair the defective product or component, or
- Replace it with a new or refurbished product or component.

3. Extended Warranty

Extended warranty coverage may be purchased separately at the time of order or within the standard warranty period, subject to availability and approval.

4. Transferability

This warranty is transferable to a subsequent owner, provided that:

- A valid original sales receipt or proof of purchase is supplied, and
- The product serial number remains intact and identifiable.

5. Exclusions

This warranty does not cover, and Blade Marine Technologies Limited shall not be responsible for:

1. Damage resulting from misuse, abuse, negligence, improper operation, improper installation, improper storage, or failure to follow product instructions or maintenance guidelines.
2. Damage caused by accidents, collisions, grounding, fire, flooding, submersion, lightning, natural disasters, or other external causes beyond Blade's control.
3. Damage resulting from unauthorized repairs, alterations, modifications, software tampering, or installation of non-approved parts or accessories.
4. Products that have been disassembled, altered, or repaired by any person or service provider not authorized by Blade.





5. Normal wear and tear, including but not limited to cosmetic deterioration, corrosion, fading, scratches, dents, and surface damage.
6. Routine maintenance items and consumable or wear parts, including but not limited to seals, anodes, lubricants, fluids, gaskets, bearings, bushings, propellers, sacrificial components, and similar service parts.
7. Any third-party batteries, third-party battery systems, third-party chargers, or third-party power management systems not supplied or expressly approved by Blade.
8. Any third-party accessories, components, propellers, rigging, control systems, mounting hardware, or peripheral devices not supplied or expressly approved by Blade.
9. Damage caused by incompatibility between Blade products and third-party batteries, accessories, propellers, or other equipment.
10. Damage caused by improper battery handling, improper charging, use of incompatible chargers, overcharging, deep discharge, thermal abuse, or improper storage of batteries.
11. Damage resulting from exposure to saltwater without proper flushing and maintenance, chemical contamination, electrolysis, galvanic corrosion, or improper grounding.
12. Software issues caused by unauthorized updates, third-party integrations, use of non-approved applications or devices, or modifications to firmware or system software.
13. Mobile applications, software platforms, cloud services, over-the-air updates, or connected services are provided on an "as available" basis. Continuous availability, uninterrupted operation, or error-free performance of any application or connected service is not guaranteed.
14. 4G, LTE, cellular, satellite, Wi-Fi, Bluetooth, or GPS connectivity, coverage, signal strength, location accuracy, or data transmission performance. Network availability is dependent on third-party service providers and environmental conditions and is not guaranteed.
15. Anti-theft, tracking, immobilization, geofencing, or security-related features are provided in good faith as supplemental tools only. These features are not guaranteed to prevent theft, unauthorized access, or misuse, and failures or limitations of such features are not covered under warranty.
16. Loss of data, configuration settings, connectivity interruptions, or service interruptions caused by third-party hardware, telecommunications providers, or network environments.
17. Products with removed, altered, defaced, or illegible serial numbers.
18. Products for which valid proof of purchase cannot be provided.
19. Costs associated with removal, installation, haul-out, transportation, shipping, storage, dock fees, crane services, travel expenses, diagnostics, or labor charges unless expressly approved in writing.
20. Indirect, incidental, special, punitive, or consequential damages, including but not limited to loss of use, loss of income, loss of time, loss of vessel use, or loss of business.
21. Any defect or damage arising after the expiration of the applicable warranty period.
22. Any condition resulting from failure to perform recommended periodic inspections, software updates, or required maintenance as recommended in our user manual, knowledge base, or customer memos.





6. Liability Cap

To the maximum extent permitted by applicable law, Blade Marine Technologies Limited's total liability under this warranty shall not exceed the original purchase price of the product giving rise to the claim.

7. Subject to Mandatory Consumer Law

This warranty gives you specific legal rights. You may also have other rights that vary by jurisdiction and which cannot be excluded under applicable law.

8. Warranty Registration Requirement

The outboard must be registered either:

- Through the warranty registration feature in the Blade mobile application (Android or iOS 16.0 or above), or
- By completing and mailing the physical warranty card.

Proof of purchase, purchase date, full name, email, and phone number must be collected to register. This is subject to our privacy policy that can be found on the footer of our website [bladeoutboards.com](https://www.bladeoutboards.com) or at

<https://www.bladeoutboards.com/privacy-policy>.

Warranty service may be delayed until registration has been received digitally or physically. Please allow up to two (2) weeks for registration processing.

9. Service Timelines

Blade Marine Technologies will make all best efforts to fix any warranty issues within 30 days. In certain rare circumstances due to logistics or service center availability, these times may be extended.



APPROVED 20-02-2026

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