



## Privacy Policy – 5RV Digital

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Last updated: 14 November 2025

At 5RV Digital, we respect your privacy and are committed to protecting your personal data. This Privacy Policy explains how we collect, use, and safeguard your information when you visit our website or use our services.

### 1. Information We Collect

We may collect and process contact information, service-related information, website usage data, and cookies/tracking data.

### 2. How We Use Your Information

We use personal data to respond to enquiries, manage contracts, improve services, send marketing (with consent), and comply with legal obligations.

### 3. Cookies and Tracking

Our website uses essential, analytics, and marketing cookies. You may manage preferences via our cookie banner.

### 4. Sharing Your Information

We may share data with trusted third-party processors or legal authorities when required.

### 5. Data Retention

We retain enquiry data for up to 3 years and marketing consent data until withdrawn.

### 6. Your Rights

You may request access, correction, deletion, restriction, portability, or withdrawal of consent at any time.

### 7. Security

We use appropriate security measures including encryption and access controls.

### 8. International Transfers

Data may be transferred outside the UK under approved safeguards.

#### 9. Links to Other Websites

We are not responsible for third-party website privacy practices.

#### 10. Changes to This Policy

We may update this policy periodically.

#### Contact Us:

Email: [hello@5rv.digital](mailto:hello@5rv.digital)

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