

FamJam – Terms of Service

Last updated: 4 December 2025

Welcome to FamJam. FamJam (“we”, “us”, “our”) is a digital planning companion that helps families stay organised, connected and calm. These Terms of Service apply when you create an account or use FamJam through our website, mobile browsers or any other channel we offer.

By using FamJam, you agree to these Terms. If you do not agree, you should not use FamJam.

1. What FamJam Does

FamJam helps families organise information by connecting the tools they already use. This includes calendars, to-dos, reminders and messaging channels. FamJam surfaces shared context, helps coordinate planning conversations (“Jams”), and allows family members to add tasks, notes and schedule information into the tools they prefer.

FamJam currently operates as a web application. Some features, notifications or integrations may depend on the tools and devices you connect.

FamJam is not a replacement for emergency services, professional advice or legally binding communication.

2. Your Account

2.1 Eligibility

You must be at least 16 years old to create a FamJam account. Children may participate only through a parent or guardian-managed family.

2.2 Google Sign-In

FamJam uses Google Sign-In to authenticate users. When you sign in, we receive your name, email address and permission to access the Google services you explicitly approve (for example, Calendar or Tasks).

You are responsible for the security of your Google account and any device you use to access FamJam.

2.3 Accuracy of Information

You agree that the information you provide to FamJam is accurate and kept up to date.

3. Family Groups

FamJam allows you to create or join a Family Group so you can plan together.

When you join a Family Group:

- Other members may see information you share into FamJam, including imported events, tasks, notes and Jam contributions.
- You choose what you share. FamJam will never share content between members unless you explicitly add or approve it.
- You are responsible for ensuring you have the right to share any information or calendar data you import.

4. Use of FamJam

You agree to use FamJam only for lawful, personal and family-related purposes.

You must not:

- misuse or interfere with FamJam,
- attempt to access data belonging to other users without permission,
- submit harmful, misleading or unlawful content,
- use FamJam for commercial purposes unless we expressly allow it.

We may suspend or end your access if we believe your use breaches these Terms or poses risk to the platform or other users.

5. Integrations and Connected Services

FamJam integrates with third-party services such as Google Calendar and Google Tasks. When you connect these services, you grant FamJam permission to read the data necessary to operate the features you enable.

FamJam does not control these third-party services. Their availability, reliability and terms of use are governed by the providers of those services.

If an integration stops working or a provider changes its policies, some FamJam features may be limited or unavailable.

6. Notifications and Reminders

FamJam provides scheduling tools, nudges and configurable notifications. Delivery of notifications may depend on your device settings, network provider or the platform you use (e.g. text, email, WhatsApp or browser notifications).

Notifications are intended for convenience only and should not be relied upon for safety-critical or time-critical matters.

7. Payments and Pricing

FamJam may offer free and paid plans. We will clearly outline pricing, inclusions and billing terms before you subscribe.

If you subscribe to a paid plan:

- Fees are charged in the manner specified at checkout.
- Subscription fees are typically billed in advance.
- You may cancel at any time. Access continues until the end of the billing period already paid for. Refunds are not provided unless required by Australian Consumer Law.

8. Intellectual Property

FamJam and all related content, branding, designs, prompts, features, and underlying technology are owned by FamJam or our licensors.

You may use FamJam only as permitted by these Terms. You must not copy, reproduce, redistribute, modify or reverse-engineer any part of FamJam without our written permission.

9. Your Content

You own the content you provide to FamJam.

By using FamJam, you give us a licence to store, process and display your content as needed to operate the service, including within your Family Group.

You must ensure you have the right to share any content you add and that it does not infringe the rights of others.

We do not claim ownership over your calendars, tasks or personal data.

10. AI-Generated Content

FamJam uses artificial intelligence to help families plan, summarise and coordinate.

AI outputs may contain inaccuracies. You are responsible for reviewing any suggestions or summaries before relying on them.

AI features must not be used for any unlawful, harmful or discriminatory purpose.

11. Privacy

Our Privacy Policy explains how we collect, use and protect your information, including any data received through integrations such as Google Sign-In. By using FamJam, you agree to the Privacy Policy.

FamJam complies with Australian privacy requirements and industry best practice for data protection.

12. Availability and Changes to the Service

FamJam is continually evolving. We may update, modify or discontinue features from time to time.

We aim for high availability but do not guarantee uninterrupted access. FamJam is provided on an “as is” basis.

We may update these Terms at any time. If the changes are significant, we will notify you. Continued use of FamJam after changes means you accept the new Terms.

13. Limitation of Liability

To the fullest extent permitted by law:

- FamJam is provided without warranties of any kind,
- We are not liable for any loss of data, missed events, incorrect reminders, or issues arising from third-party integrations,
- We are not responsible for decisions you make based on AI-generated suggestions.

Nothing in these Terms limits your rights under the Australian Consumer Law.

14. Termination

You may stop using FamJam at any time. You may also request deletion of your account.

We may suspend or end your access if you breach these Terms or if required for security, legal or operational reasons.

15. Governing Law

These Terms are governed by the laws of Victoria, Australia.

Any disputes may be handled by the courts of Victoria.

16. Contact Us

If you have questions about these Terms, please contact us at:

hello@famjam.io