

Membership and Access Policy

This policy explains who may access the Support Hub and how membership works.



Membership Access

Access begins when registration and any required payment are successfully completed. Members should use the email address connected to their account and keep their contact details up to date. Access levels may vary according to the membership or offer selected.

Personal Use

A membership is intended for the registered member's personal use. Login details, downloads and paid content must not be shared, resold or placed in shared drives, groups or public websites. Organisations wishing to support several people should contact Space to Breathe Therapy about suitable access.

Fair and Inclusive Access

We want the Hub to be usable by people with different communication, sensory and accessibility needs. Members can ask for a reasonable adjustment or an alternative way to access information. We will consider each request carefully and explain what we can provide.

Technical Access

Members need a compatible device and internet connection. If payment has been completed but access is not working, contact us with the account email, the date of purchase and a brief description of the problem. Please do not send passwords or unnecessary health information.

Pausing or Ending Access

Access may end when a membership expires, is cancelled, payment fails, or the membership terms are breached. Where possible, we will give notice and a chance to resolve a problem before restricting access, except where urgent action is needed for safety, security or legal reasons.

Contact

For access support, use the contact details provided on spacetobreathetherapy.co.uk. We will respond as soon as reasonably possible during normal working arrangements.