

Why People Turn to Substances

Looking beneath the behaviour to understand what a substance may be doing for someone.

This Support Hub guide is designed to give clear, non-judgemental information you can return to at your own pace. It focuses on understanding the person as well as the substance, recognising risk and knowing where to find appropriate help.

Coping and emotional regulation

A substance may temporarily change anxiety, sadness, grief, shame, sensory overload or intrusive memories. That relief can teach the brain to return to the substance whenever distress appears. Recovery becomes more sustainable when the underlying emotional need is supported as well as the substance use itself.

Belonging, social pressure and identity

Look at the pattern with curiosity: what happens before use, what the substance changes in the short term, and what happens afterwards. This makes it easier to identify risks, needs and realistic next steps without reducing the person to the behaviour.

Pain, sleep and difficult experiences

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Neurodivergence, overwhelm and stimulation

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Moving from judgement to curiosity

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Reflection

What am I noticing? What need might the substance be meeting? What is becoming harder because of the pattern? What is one safer or more supportive next step?

Books I recommend exploring

Different books speak to different people. These are starting points rather than a reading list you have to complete.

In the Realm of Hungry Ghosts

Gabor Maté

A compassionate exploration of addiction, suffering and human connection. Best read as one perspective alongside mainstream clinical guidance.

The Biology of Desire

Marc Lewis

Explores addiction through learning, motivation and brain change, offering a perspective that moves beyond simple moral or character explanations.

The Unexpected Joy of Being Sober

Catherine Gray

A personal, accessible account focused on alcohol and life beyond drinking. Useful for readers who connect with lived-experience writing.

Places to find help and support

NHS / GP	A GP can discuss alcohol or drug use, treatment options and local services. NHS information also explains that family members should seek support for themselves.
FRANK	Confidential drug information, advice and local-service finder. Helpline: 0300 123 6600. In an emergency after drugs or alcohol, call 999.
Adfam	UK charity focused on families affected by another person's drinking, drug use or gambling. Family members can seek help in their own right.
SMART Recovery / Family & Friends	Practical recovery tools and meetings. The Family & Friends programme focuses on wellbeing, communication, boundaries and reducing unhelpful enabling.
Addiction Family Support	Telephone and email support for people affected by somebody else's drug or alcohol misuse. Helpline: 0300 888 3853.

Safety note

If someone is unconscious, has abnormal or very slow breathing, blue or grey lips, a seizure, severe chest pain, has collapsed or you suspect an overdose, call 999. If physical dependence may be present, seek professional advice before abruptly stopping alcohol, benzodiazepines or other substances that can produce significant withdrawal.

Educational resource - not a substitute for individual medical, psychological, safeguarding or emergency care.