

Family Stress & Trauma Support Directory

Where individuals and families can turn for help in the UK

This guide looks at stress, trauma, addiction and substance misuse through a compassionate, trauma-informed lens. It is not about excusing harmful behaviour. It is about understanding what may be driving the pattern, reducing shame, increasing safety and helping both the individual and the family find appropriate support.

Support for the person using substances

Stress can narrow our coping options. A substance or compulsive behaviour may provide quick relief, stimulation, confidence, sleep or emotional distance. Understanding the function helps identify safer alternatives, but it does not minimise the risks or consequences of the behaviour.

Support for parents, partners and adult children

Addiction and substance misuse affect the whole family system. People may become watchers, rescuers, peacemakers or the person who tries to keep everything normal. Children should not be asked to monitor use, keep adult secrets or manage crises. Family members need information, boundaries and support for their own stress and trauma.

Trauma and mental-health support

Trauma symptoms can include intrusive memories, avoidance, disturbed sleep, hyperarousal, negative beliefs and feeling emotionally disconnected. NHS guidance says PTSD can be treated, including with trauma-focused CBT and EMDR. Substance use and trauma symptoms both deserve assessment rather than one being ignored.

Peer and family groups

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Emergency, safeguarding and domestic-abuse help

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A gentle reflection

What feels most stressful at the moment? What is within my control? What am I trying to manage for somebody else? Who could support me, not just the person who is struggling?

Turning to family without making family carry everything

Family connection can be protective, but family members can also be exhausted or traumatised by what has happened. Helpful support is shared, realistic and safe.

Ask before unloading

Try: "Do you have space to talk for ten minutes?" This gives the other person choice and helps prevent every contact becoming a crisis conversation.

Say what kind of help you need

You may need listening, company, transport to an appointment, help making a phone call or practical support. Being specific is often easier for everyone.

Do not make one relative the whole safety plan

Spread support where possible across professionals, peer groups, trusted relatives and services. Family members need rest and boundaries too.

Repair after difficult moments

Trauma and substance use can create conflict. When safe, acknowledge hurt, take responsibility for behaviour and agree what needs to change rather than relying only on promises.

Family members should get their own support

NHS and Adfam guidance both recognise the impact on parents, partners, children and carers. Getting help for yourself can reduce isolation and improve your ability to make clear decisions.

Books & further understanding

Trauma and Recovery

Judith Herman

A foundational book on trauma, safety, remembrance and reconnection.

Adult Children of Emotionally Immature Parents

Lindsay C. Gibson

Not addiction-specific, but helpful for adults exploring difficult family roles, boundaries and emotional responsibility.

Beyond Addiction

Jeffrey Foote, Carrie Wilkens, Nicole Kosanke & Stephanie Higgs

A practical evidence-informed guide for families supporting change while protecting their own wellbeing.

Places for support and help

NHS / GP	A GP can discuss substance use, mental health and trauma symptoms and can signpost or refer to appropriate local services. Adults can also self-refer to NHS Talking Therapies in many areas for PTSD and related difficulties.
FRANK	Confidential drug information and a local service finder. Helpline: 0300 123 6600. FRANK advises calling 999 if urgent help is needed after drugs or alcohol.
Adfam	Family-focused support for people affected by another person's drinking, drug use or gambling. Its family guidance covers stress, anxiety, trauma, boundaries and getting help for yourself.
Addiction Family Support	Phone and email support for people affected by somebody else's drug or alcohol misuse. Helpline: 0300 888 3853.
Families Anonymous	Peer meetings for relatives and friends affected by drug or related behavioural problems. Helpline: 020 7498 4680.
SMART Recovery Family & Friends	Meetings and practical tools focused on coping, communication, boundaries and wellbeing for family and friends.
Release	Confidential advice on drugs and drug law for people who use drugs and their families. Helpline: 020 7324 2989.
NHS PTSD / Talking Therapies	NHS guidance lists trauma-focused CBT and EMDR among treatments for PTSD. Adults can often self-refer to NHS Talking Therapies.
Domestic Abuse Support	If substance use is accompanied by abuse or coercive control, prioritise safety. The 24-hour National Domestic Abuse Helpline in England is 0808 2000 247.
Emergency Help	Call 999 for immediate physical danger, suspected overdose, collapse, seizure, severe breathing difficulty or another life-threatening emergency.

Safety

If there is immediate physical danger, suspected overdose, collapse, seizure, severe breathing difficulty or another life-threatening emergency, call 999. If alcohol, benzodiazepine or other physical dependence may be present, seek medical advice before an abrupt unsupported stop.

Educational Support Hub resource - not a replacement for individual medical, psychological, safeguarding or emergency care.