

## MEMORANDUM

Rujukan: TONE/20201103/01/BM (2022)  
TONE/2026/04 (2026)

Tarikh: 3 November 2020  
Tarikh Kemaskini: 1 April 2026

Kepada: Ahli TONE EXCEL dan TONE PLUS

Perkara: **SETIAGB - DATA PERCUMA UNTUK AHLI SETIA TONE WOW**

Kami memberi ganjaran kepada ahli tone wow yang setia dengan **SETIAGB - DATA PERCUMA**.  
Ganjaran ini diberikan berdasarkan tempoh keahlian anda bersama tone wow (tempoh bermula dari tarikh SIM diaktifkan) serta langganan pelan FU/WOW seperti berikut:

### PELAN DATA WOW

| Tempoh Keahlian Ahli tone wow              | PLAN DATA |        |       |       |       |       | Tambahan |       |        |
|--|-----------|--------|-------|-------|-------|-------|----------|-------|--------|
| Tempoh bermula dari tarikh SIM diaktifkan. | WOW10     | WOW20+ | WOW30 | WOW35 | WOW50 | WOW55 | WOW60    | WOW80 | WOW120 |
| Bawah 30 HARI                              | 0 GB      | 0 GB   |       |       |       |       |          |       |        |
| 30 HARI > dan ≤ 60 HARI                    | 500 MB    | 500 MB |       |       |       |       |          |       |        |
| 60 HARI > dan ≤ 90 HARI                    |           | 1 GB   |       |       |       |       |          |       |        |
| 90 HARI > dan ≤ 180 HARI                   |           | 2 GB   |       |       |       |       |          |       |        |
| 180 HARI > dan ≤ 365 HARI                  |           | 3 GB   |       |       |       |       |          | 5 GB  |        |
| 366 HARI dan keatas                        |           | 4 GB   |       |       |       |       |          | 5 GB  |        |

### PELAN DATA FU

| Tempoh Keahlian Ahli tone wow              | PLAN DATA |        |      |      |      | Tambahan |       |
|--|-----------|--------|------|------|------|----------|-------|
| Tempoh bermula dari tarikh SIM diaktifkan. | FU10      | FU20+  | FU35 | FU50 | FU60 | FU80     | FU120 |
| Bawah 30 HARI                              | 0 GB      | 0 GB   |      |      |      |          |       |
| 30 HARI > dan ≤ 60 HARI                    | 500 MB    | 500 MB |      |      |      |          |       |
| 60 HARI > dan ≤ 90 HARI                    |           | 1 GB   |      |      |      |          |       |
| 90 HARI > dan ≤ 180 HARI                   |           | 2 GB   |      |      |      |          |       |
| 180 HARI > dan ≤ 365 HARI                  |           | 3 GB   |      |      |      |          | 5 GB  |
| 366 HARI dan keatas                        |           | 4 GB   |      |      |      |          | 5 GB  |

**SETIAGB-DATA PERCUMA** tertakluk kepada perkara berikut:

- Ahli yang layak boleh menebus SETIAGB - DATA PERCUMA semasa pembaharuan atau langganan Pelan Data FU/WOW.
- SETIAGB - DATA PERCUMA adalah Data High speed dan mempunyai tempoh sah selama 33 hari.
- Penebusan hanya boleh dibuat melalui **aplikasi tone wow 2.0** sahaja. SETIAGB – DATA PERCUMA mesti ditebus dalam tempoh **tujuh (7)** hari kalendar daripada tarikh anda melanggan atau memperbaharui pelan data.
- SETIAGB - DATA PERCUMA hanya boleh digunakan apabila status ahli adalah AKTIF. Data yang tidak digunakan akan dilucutkan.

Sila baca dan fahami terma dan syarat. Maklumat lanjut boleh didapati di [www.tonewow.com](http://www.tonewow.com)

## MEMORANDUM

Ref: TONE/20201103/01/BM (2022)  
TONE/2026/04 (2026)

Date: 3rd November 2020

Update Date: 1st April 2026

To: TONE EXCEL and TONE PLUS Members

Subject: **SETIAGB - FREE DATA for Loyal tone wow Members**

We reward loyal tone wow members with SETIAGB – FREE DATA.

This reward is given based on your membership tenure with tone wow (the tenure starts from the date the SIM is activated) as well as your subscription to the FU/WOW plan as follows:

### WOW PLANS

| tone wow MEMBER'S TENURE                              | PLANS  |                 |                |                |                 | Addition |
|---|--------|-----------------|----------------|----------------|-----------------|----------|
| The tenure starts from the date the SIM is activated. | WOW10  | WOW20+<br>WOW55 | WOW30<br>WOW60 | WOW35<br>WOW80 | WOW50<br>WOW120 |          |
| Below 30 DAYS   | 0 GB   |                 |                |                | 0 GB            |          |
| 30 DAYS > and ≤ 60 DAYS                               | 500 MB |                 |                |                | 500 MB          |          |
| 60 DAYS > and ≤ 90 DAYS                               |        |                 |                |                | 1 GB            |          |
| 90 DAYS > and ≤ 180 DAYS                              |        |                 |                |                | 2 GB            |          |
| 180 DAYS > and ≤ 365 DAYS                             |        |                 |                |                | 3 GB            | 5 GB     |
| 366 DAYS and ABOVE                                    |        |                 |                |                | 4 GB            | 5 GB     |

### FU PLANS

| tone wow MEMBER'S TENURE                             | PLANS  |               |              |               | Addition |      |
|--|--------|---------------|--------------|---------------|----------|------|
| The tenure starts from the date the SIM is activated | FU10   | FU20+<br>FU60 | FU35<br>FU80 | FU50<br>FU120 |          |      |
| Below 30 DAYS  | 0 GB   |               |              |               | 0 GB     |      |
| 30 DAYS > and ≤ 60 DAYS                              | 500 MB |               |              |               | 500 MB   |      |
| 60 DAYS > and ≤ 90 DAYS                              |        |               |              |               | 1 GB     |      |
| 90 DAYS > and ≤ 180 DAYS                             |        |               |              |               | 2 GB     |      |
| 180 DAYS > and ≤ 365 DAYS                            |        |               |              |               | 3 GB     | 5 GB |
| 366 DAYS and ABOVE                                   |        |               |              |               | 4 GB     | 5 GB |

**SETIAGB – FREE DATA** is subject to the following:

- 1) Eligible members can redeem SETIAGB – FREE DATA during renewal or subscription of the FU/WOW Data Plan.
- 2) SETIAGB – FREE DATA is high-speed data with a validity period of 33 days.
- 3) Redemption can only be made via the **tone wow 2.0** application. SETIAGB – FREE DATA must be redeemed within **seven (7)** calendar days from the date you subscribe to or renew your data plan.
- 4) SETIAGB – FREE DATA can only be used when the member status is **ACTIVE**. Any unused data will be forfeited.

Please read and understand the terms and conditions. More information is available at [www.tonewow.com](http://www.tonewow.com)