



Get comprehensive, national coverage with Open Access

Members can get great care anywhere with HealthPartners' Open Access network. Rooted in strong local partnerships while offering nationwide access, Open Access combines a simple, consistent experience with nationally-reaching, quality care.

Trusted, consistent access nationwide

With access to over 1 million providers and more than 6,300 hospitals across the country, your employees can get quality care nearly anywhere. Open Access is built on direct provider contracts with trusted rural and urban care systems in Minnesota, Iowa, Wisconsin, North Dakota and South Dakota and is one of the only networks in the region to cover Mayo Clinic. And members who travel, live in different regions or attend college out of state can rely on consistent coverage and service across the country through HealthPartners' collaboration with Cigna.

Proven experience backed by over 60 years of trusted, award-winning service

1 million+
providers nationwide

67,000+
pharmacies

6,300+
hospitals (including Mayo Clinic)

Simpler experience, better coverage

Choose a network that makes health care simpler for you and your employees. Open Access features real-time provider lookup, a unified member ID card and seamless onboarding – easing strain on HR teams and boosting member satisfaction.

For in-network care, no referrals are needed. Open Access covers virtual visits, behavioral health, chiropractic and most local vision providers. Emergency care is covered nationwide – and even abroad*.

Common questions, answered

- Is Mayo Clinic included? **Yes.**
- Are referrals needed for specialists? **No.**
- Is coverage included for vision? Chiropractic? Mental health? **Yes.**
- Are remote employees and college students covered? **Yes – national coverage applies.**
- How does emergency care work? **Emergency care is covered anywhere, even internationally*.**

*Some custom plans may exclude international care. Please reach out to your sales executive or account manager for further details.

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