



EBS Gateway Member Claims Portal

Available on the Portal are EOB's, claims history, and benefit plan information.

GET STARTED AT ebs.vbagateway.com

The Registration Process must be completed using the Primary Insured's information.



Welcome to EBS Gateway

Username

Password

LOG IN

REGISTER

[Forgot password?](#)

Supported Browsers

Current and prior major release of Chrome, Firefox, Edge, Safari, and Opera on a rolling basis. We recommend Chrome.

Register

Which portal would you like to register for?

Please select a portal

Please select a portal

Administrator
Agent/Broker
Customer Service
Employer
Member
Open Enrollment/New Hire
Provider

Register

Identification Account Details

First Name

Last Name

Username

Email

Phone Number

(If you prefer not to enter your cell phone number, please enter 999-999-9999. Thank you.)

Password

Confirm Password

Back

Submit

Step 1: Click "Register".

Step 2: Select 'Member' from the drop-down menu and click "Next".

Step 3: Enter your Social Security Number, Date of Birth, and click "Next".

Step 4: Complete all fields and click "Submit". You will then receive a message thanking you for registering.

**** AT THIS TIME, YOU WILL RECEIVE AN EMAIL CONFIRMATION TO VALIDATE YOUR ACCOUNT****

Step 5: The email will contain a link to complete the registration process. The link will return you to the EBS Gateway Login screen.

Step 6: You may now use the Username and Password you've created to login to your Portal Account.

For questions please call: [Employee Benefits Systems \(EBS\)](#)

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