# **GENERAL TERMS AND CONDITIONS**

# TOMORROWLAND PRESENTS TIME MACHINE

Annex 1: Event Access
Annex 2: House Rules

These General Terms and Conditions regulate the sale and use of the Event's Products and/or Services, as well as the mutual obligations and duties between the Purchaser/Visitor, the Organizer, and the Official Sales Channels. These General Terms and Conditions form an integral part of the agreement established after the purchase of Tickets. Depending on the Event's Products and/or Services and the Official Sales Channels through which the purchase is made, Specific Terms and Conditions and/or Third-Party Terms and Conditions may also apply in addition to these General Terms and Conditions.

The sale and use of the Event's Products and/or Services are expressly conditioned upon the Purchaser's and Visitor's acceptance of the applicable Terms and Conditions. The Purchaser who buys one or more of the Event's Products and/or Services expressly declares that they have read, understood, and accepted such Terms and Conditions prior to completing the purchase. By attending the Event, Visitors declare the same.

#### **CLAUSE 1. Definitions**

- **1.1. Acceptance:** Refers to the consent given to the applicable Terms and Conditions for the purchase and use of the Event's Products and/or Services, which the Purchaser must agree to by actively selecting a checkbox during the purchase process in the Official Sales Channels, or, as applicable, which the Visitor agrees to through accessing and remaining at the Event.
- **1.2. Purchaser:** Refers to the consumer, individual or legal entity, who acquires the Event's Products and/or Services through the Official Sales Channels, as provided herein.
- **1.3. Official Sales Channel:** Refers to the methods, platforms, and various means through which the Organizer officially sells the Event's Products and/or Services, as previously announced to the public via the Organizer's official communication channels.
- **1.4. Tomorrowland Account:** Refers to the online account that the Purchaser must have to complete their pre-registration and gain access to purchase Products and/or Services from the Organizer during the Pre-Sale period. Within the Tomorrowland Account, the holder can

find all personal details and preferences and stay up to date with all Event-related information.

- **1.5. Valid Official Document:** Refers to the official identification documents required to access the Event: (i) for Brazilian citizens: national ID card with photo (RG issued within the last ten years and in good condition), driver's license (CNH), passport, or professional ID card, all valid and in good condition; or (ii) for foreigners: passport in its original version or a notarized copy certified by a Brazilian authority.
- **1.6. Event:** Refers to the inaugural edition of the electronic music event called "Tomorrowland Presents: Time Machine," to be held at **ARCA**, in the city of **São Paulo**, State of **São Paulo**, on **January 30, 2026**.
- 1.7. Force Majeure: Refers to any of the following circumstances that make it impossible, impractical, inadvisable, or unsafe for the Organizer to hold the Event or fulfill any of its obligations under these Terms and Conditions: natural disaster, severe or threatening weather conditions, unavoidable accident, fire, strike or other labor action, war or threat of war, act of hostility, act or threat of terrorism, riot or civil unrest, national emergency, enactment of law, decree, regulation, order, or administrative/judicial act that prevents or restricts the Event, epidemic or pandemic, major transportation disruptions or delays, failure of technical equipment or facilities, or any other event or circumstance beyond the Organizer's reasonable control.
- **1.8. Ticket:** Refers to the official ticket granting a Visitor the right to access and participate in the Event. Immediately after purchasing through the Official Sales Channels, the Purchaser will receive a confirmation email that serves as a proof of purchase, as well as the e-ticket that grants access to the Event according to the acquired Products and/or Services. The Purchaser acknowledges and agrees, and must ensure that Visitors acknowledge and agree, that the confirmation email alone is not valid as a Ticket.
- **1.8.1. Social Ticket:** Refers to a benefit granting a 40% (forty percent) discount on the standard price of certain Tickets, available to Purchasers who choose to make a donation of BRL 10.00 (ten Brazilian reais) to a Brazilian non-profit organization designated by the Organizer at the time of sale, at its sole discretion. This discount applies to Dancefloor and Backstage tickets, subject to item 3.5 of these General Terms and Conditions. The discount does not apply to other Event Products and/or Services or to additional fees, which must be paid in full. The Social Ticket benefit cannot be combined with other benefits, discounts, or promotions, such as, but not limited to, the Half-Price Ticket.
- **1.9. INTI:** Refers to IT.ART TECNOLOGIA S.A., a company registered under CNPJ/MF No. 23.823.212/0001-74, headquartered at Rua Cristiano Viana, 401 Conj. 1502, 15th floor Pinheiros São Paulo/SP CEP 05411-000. It is a third-party service provider operating the

online platform for the sale and management of Event Products and/or Services. When using the INTI platform to purchase Event Products and/or Services, the Purchaser must read, understand, and approve the Third-Party Terms and Conditions provided by INTI, in addition to the Organizer's Terms and Conditions, which also apply.

- **1.10. Event Venue:** Refers to **ARCA**, located at Avenida Manuel Bandeira, No. 360, CEP 05317-20, São Paulo, State of São Paulo.
- **1.11.** Half-Price Ticket: Refers to the benefit granting a 50% discount on the ticket price for students, low-income youth, and persons with disabilities, limited to 40% of the total available tickets, in accordance with Federal Laws No. 12.852 (Youth Statute) and No. 12.933/2013, as specified in item 3.4 of these General Terms and Conditions. The Half-Price Ticket benefit cannot be combined with the Social Ticket or any other promotions, advantages, partnerships, or legal discounts.
- **1.12. Organizer:** Refers to **WEAREONE.WORLD BRASIL LTDA.**, a limited liability company registered under CNPJ/MF No. 71.736.037/0001-20, headquartered at Rua Madre Maria Basília, No. 580, CEP 13300-003, Itu, SP.
- **1.13. Policies:** Refers to the various policies applicable to the Event, including the Privacy Policy (available here), among others. The purchase and/or use of Event Products and/or Services and attendance at the Event require the Purchaser's and Visitor's reading, understanding, and acceptance of these Policies.
- **1.14. Visitor:** Refers to the individual who uses the Ticket in their name to access and attend the Event.
- **1.15. Terms and Conditions:** Refers to the set of General Terms and Conditions, Specific Terms and Conditions, Third-Party Terms and Conditions, and Policies applicable to the relationship between the Organizer, Purchaser, Visitor, and third parties within the scope of the Event.
- **1.16. General Terms and Conditions:** Refers to these General Terms and Conditions of **Tomorrowland Presents: Time Machine**, including their annexes.

# **CLAUSE 2. Acceptance of the General Terms and Conditions**

**2.1.** The Purchaser must always read, understand, and accept these General Terms and Conditions before completing the purchase of any Event Product(s) and/or Service(s) through the Official Sales Channels. These General Terms and Conditions apply to every purchase and use of Event Product(s) and/or Service(s), regardless of the sales channel

through which the Purchaser acquired them.

An updated version of the General Terms and Conditions will always be available at <a href="https://www.tomorrowlandbrasil.com">www.tomorrowlandbrasil.com</a> or upon request to the Event's Customer Service, by writing to info@tomorrowlandbrasil.com.

**2.2.** When purchasing Event Products and/or Services online, the Purchaser must also read, understand, and approve, as applicable, any Third-Party Terms and Conditions and/or Specific Terms and Conditions related to the Event Products and/or Services being purchased. The Specific Terms and Conditions and the Third-Party Terms and Conditions apply **in addition** to these General Terms and Conditions.

In the event of a conflict, the following order of precedence shall apply: (i) Third-Party Terms and Conditions, (ii) Specific Terms and Conditions, and (iii) General Terms and Conditions.

The Purchaser and the Visitor acknowledge and agree that the Organizer has no participation, control, or responsibility regarding the Third-Party Terms and Conditions.

# **CLAUSE 3. Event Products and/or Services: General Provisions**

#### 3.1. Minimum Age

- **3.1.1.** The minimum age to enter and remain at the Event is **18 (eighteen)** years old as of the date of participation.
- **3.1.2.** Entry of individuals under 18 (eighteen) years old is **strictly prohibited**, even if accompanied by a legal guardian or if emancipated.

To verify the Visitor's age, it is mandatory to present a **Valid Official Document**.

# 3.2. Official Sales Channels

**3.2.1.** The Organizer will sell Event Tickets exclusively through the official website **www.tomorrowlandbrasil.com**.

Tickets will not be sold via phone, email, or any other channels. Purchasers are advised to exercise caution and buy only through the official channels to avoid scams by unreliable market agents.

**3.2.2.** The Organizer shall not be held responsible for Tickets acquired through **non-official** sales channels.

The Organizer reserves the right to deny Event access to any person holding Tickets purchased through unauthorized channels, without any right to compensation or refund.

**3.3.** The Organizer, public authorities, and/or their authorized third parties reserve the right to verify the identity of all Visitors at the Event entrance.

When requested by a member of the Event security team or public safety officer, the Visitor must present the **Valid Official Document** provided at the time of registration by the Purchaser.

#### 3.4. Half-Price Ticket

**3.4.1.** The Half-Price Ticket will be available **only to Brazilian citizens** and shall apply in accordance with the legal provisions in force at the time of ticket purchase.

As of the publication date of these General Terms and Conditions, the following individuals are entitled to the Half-Price benefit:

# (i) Brazilian Students:

According to Federal Law No. 12.933/13, individuals who can prove their student status by presenting the **National Student Identity Card (CIE)**, following the nationally standardized model with digital certification, or a student card issued in the national standard by the **National Association of Graduate Students (ANPG)**, **National Union of Students (UNE)**, **Brazilian Union of High School Students (UBES)**, or other state, municipal, or educational institutions representing students (including DCEs and academic centers). The card must include the student's full name, date of birth, recent photo, educational institution, level of study, and valid expiration date.

Bank slips, enrollment statements, screenshots from school websites, or similar documents are **not valid proof** of student status.

# (ii) Seniors (60 years or older):

According to Federal Law No. 10.741/2003 (Statute of the Elderly), individuals who prove they are 60 (sixty) years or older on the date of participation in the Event, by presenting an official photo ID issued by a public authority valid throughout the national territory.

#### (iii) Persons with Disabilities and their Companion (if necessary):

According to Federal Law No. 12.933/13, individuals who present the **Benefit of Continued Provision (BPC)** card or a document issued by the **National Institute of Social Security (INSS)** proving retirement according to the criteria of Complementary Law No. 142 of May 8, 2013, along with a valid official photo ID.

If the person with a disability requires a companion, the benefit will extend to one (1) companion upon presentation of a medical declaration of necessity and an official photo ID.

# (iv) Professionals from State and Municipal Public Schools of São Paulo:

According to State Law No. 15.298/14, individuals who prove they hold one of the following positions: principal, pedagogical coordinator, supervisor, or auxiliary positions, by presenting an official work ID or payslip along with an official photo ID.

#### (v) Public School Teachers of the State of São Paulo:

According to State Law No. 14.729/12, individuals who prove they exercise this position by presenting the work card issued by the State Department of Education or a payslip along with an official photo ID.

# (vi) Low-Income Youth (ages 18-29):

According to Federal Law No. 12.933/13, individuals registered in the **Federal Government's Unified Registry for Social Programs (CadÚnico)** with a family income of up to two minimum wages. They must present valid proof of registration in CadÚnico and a valid official photo ID.

**3.4.2.** If the document presented to prove eligibility for the Half-Price Ticket (i) does not include a photo, a **Valid Official Document** must also be presented; and/or (ii) in the case of students, if the card does not have an expiration date, an additional document proving enrollment or attendance in the current semester (e.g., proof of payment for the last tuition fee) must also be presented.

#### 3.5. Social Ticket

**3.5.1.** By selecting the Social Ticket benefit, the Purchaser's donation to the beneficiary organization (defined by the Organizer) will be transferred to the entity using the same payment method used for the ticket purchase.

The beneficiary entity will be disclosed to the Purchaser prior to the selection of the Social Ticket option.

- **3.5.2.** The donation amount and the discount applied to the Ticket price will be displayed before completing the purchase, and after completion, a donation confirmation will be provided separately.
- **3.5.3.** The discount will apply exclusively to the **Ticket price**, excluding any additional prices or fees related to access to services, facilities, or other Event Products and/or Services.

## 3.6. Ticket Types

- **3.6.1.** The following Ticket types grant access to the Event:
- (i) Dancefloor: Access to the Event's main area and all common facilities (dance floor, restrooms, bars, food court, and smoking area).
- (ii) Backstage: Access to the Dancefloor area and an additional reserved space around the DJ booth, featuring exclusive bar and restroom facilities.
- **3.6.2.** Tickets will be sold in successive batches, in limited quantities and with prices subject to change as new batches open.

The Organizer reserves the right to modify, close, or open new batches without prior notice, according to its own management criteria and availability.

**3.6.3.** After the purchase is completed, it will not be possible to change the Ticket type.

# 3.7. Tomorrowland Account, Pre-Registration, and Pre-Sale

- General Rules
- **3.7.1.** Unless otherwise specified by the Organizer, only Purchasers and Visitors who have a **Tomorrowland Account**—which must be created at **my.tomorrowland.com**—will be able to purchase Event Products and/or Services during the Pre-Sale period.
- **3.7.2.** When creating a Tomorrowland Account and/or purchasing Event Products and/or Services, the Purchaser and/or Visitor will be required to read and accept the applicable Terms and Conditions.

By creating a Tomorrowland Account, purchasing Event Products and/or Services, and/or attending the Event, the Purchaser and Visitors agree that their data may be used, shared, and/or otherwise processed in accordance with the Organizer's Privacy Policy and other Policies.

**3.7.3.** The Organizer reserves the right to cancel any purchase due to technical reasons (for instance, if Tickets are sold out or benefit quotas exceeded), in which case the amount paid will be refunded, with no right to additional compensation.

#### • Pre-Registration

**3.7.4.** Pre-registration to purchase Event Tickets and any other Event Products and/or Services can only be completed through a **Tomorrowland Account**.

The Organizer will inform Tomorrowland Account holders about the start of pre-registration through their account and the contact details provided during account creation. Automatic pre-registrations will not be accepted.

**3.7.5.** Once official sales for Event Products and/or Services begin, the Tomorrowland Account holder will be able to access the Official Sales Channel through a link available in their account.

The Organizer will operate a **queue system** designed—within technical limits—to establish a fair order of access to the online ticket office. Only one place in the queue will be allocated per Tomorrowland Account.

- **3.7.5.1.** The Organizer does not guarantee that the queue system will be flawless or entirely accurate, nor that all Tomorrowland Account holders will gain access to the online ticket office or be able to purchase Event Tickets, Products, and/or Services.
- **3.7.6.** The Organizer reserves the right to limit the time allowed to complete a purchase and/or remain in the online ticket office to enable more people to purchase Tickets. If the purchase is not completed within the indicated time limit (displayed while in the online ticket office), the potential Purchaser will automatically lose their place and be moved to the end of the queue.
- **3.7.7.** Event Products and/or Services purchased cannot be exchanged for another type of Product or Service.

#### • Pre-Sale

**3.7.10.** The Organizer reserves the right to organize multiple pre-sales and define prices and ticket quantities for each of them.

In such cases, if Specific Terms and Conditions apply to a particular pre-sale, they will be published at <a href="https://www.tomorrowlandbrasil.com">www.tomorrowlandbrasil.com</a>.

# **CLAUSE 4. Right of Withdrawal**

**4.1.** The Purchaser who completes the purchase of Event Products and/or Services through the Organizer's official online ticket office shall have the right to withdraw from their

purchase within **7** (seven) consecutive days from the purchase date, provided that the right of withdrawal is exercised at least 2 business days before the Event, by clicking the "cancel" button in their user area on the INTI platform or by writing to info@tomorrowlandbrasil.com.

- **4.2.** In the event of exercising the right of withdrawal as stated above, the Purchaser shall be entitled to a **full refund** of the Ticket price paid, including any applicable fees.

  The donation amount made through the purchase of a **Social Ticket** shall **not** be refunded.
- **4.3.** If the purchase was made by **credit card**, the Purchaser will receive the refund according to the terms set by the card issuer or bank. The refund may appear only on the following or subsequent statement, depending on the billing cycle.
- **4.4.** If the purchase was made via **PIX**, the Purchaser will receive the refund by bank transfer to their checking account within **7 business days** from the request and submission of the necessary documents/data for the procedure.
- **4.5.** THE **ONLY** CASE IN WHICH CANCELLATION AND REFUND OF AMOUNTS PAID FOR TICKETS OR ANY EVENT PRODUCTS AND/OR SERVICES IS PERMITTED IS THE EXERCISE OF THE RIGHT OF WITHDRAWAL PROVIDED IN THIS CLAUSE.

FOR CLARITY, NO OTHER CIRCUMSTANCE — INCLUDING PARTIAL CHANGES TO THE LINE-UP OR PROGRAM, OR PARTIAL OR TOTAL EVENT CANCELLATION — SHALL ENTITLE THE PURCHASER TO A FULL OR PARTIAL CANCELLATION OR REFUND OF AMOUNTS PAID FOR TICKETS OR ANY OTHER EVENT PRODUCTS AND/OR SERVICES.

# **CLAUSE 5. Data Provision and Privacy**

**5.1.** The online sale of Event Products and/or Services involves the provision of personal and banking data and is carried out in a secure and confidential virtual environment managed by **INTI**.

However, since no security system is infallible, it is not possible to guarantee that such security measures are free of errors or immune to third-party interference (hackers, among others).

The Organizer shall not be liable for any damages and/or losses arising from database failures, viruses, or invasions affecting either the Organizer or INTI, except in cases where the Organizer has acted with intent or gross negligence.

**5.2.** When purchasing and/or using Event Products and/or Services, personal data will be processed in accordance with the **Organizer's Privacy Policy**.

In cases where personal data are also processed by third parties, including but not limited to INTI, they will be processed in accordance with that third party's privacy policy, which will

be made available to the Purchaser and/or Visitor beforehand and must be read, understood, and accepted.

# **CLAUSE 6. Image Rights**

**6.1.** By entering the Event, the Visitor acknowledges and agrees that their image may be captured through photographs, videos, recordings, or any other form of image, voice, and/or name capture ("Images"), and expressly authorizes such Images to be recorded, stored, disclosed, used, and freely exploited by the Organizer or by third parties of its choice, in any manner it deems appropriate.

This includes, without limitation, any film, photograph, broadcast, or audio and/or audiovisual recording.

**6.2.** THEREFORE, BY PURCHASING A TICKET AND ATTENDING THE EVENT, THE PURCHASER AND THE VISITOR AGREE, AUTHORIZE, AND GRANT TO THE ORGANIZER, ITS AFFILIATES, AND/OR THIRD PARTIES AUTHORIZED BY THE ORGANIZER, UNIVERSALLY, IRREVOCABLY, AND IRRETRIEVABLY, AND FOR AN UNLIMITED PERIOD, THE RIGHT TO FREELY USE AND EXPLOIT THEIR IMAGE, IN WHOLE OR IN PART, WITHOUT LIMITATION AND WITHOUT PAYMENT OF ANY COMPENSATION, INDEMNITY, OR REMUNERATION OF ANY KIND. THEY EXPRESSLY RECOGNIZE THAT SUCH CAPTURE, USE, AND EXPLOITATION OF THEIR IMAGE SHALL **NOT** CONSTITUTE, IN ANY WAY, MISUSE OF IMAGE OR ANY OTHER VIOLATION OF RIGHTS.

THE ORGANIZER, AS THE SOLE AND EXCLUSIVE HOLDER OF THE RIGHTS OVER THE IMAGES CAPTURED DURING THE EVENT, MAY, AT ITS SOLE DISCRETION, FREELY USE SUCH IMAGES, WHETHER TOGETHER OR SEPARATELY.

FOR EXAMPLE, IT MAY FIX THE IMAGES ON ANY TYPE OF MEDIA FOR SUBSEQUENT PUBLICATION, BROADCAST, REPRODUCTION, DISPLAY, OR DISTRIBUTION, AN UNLIMITED NUMBER OF TIMES, THROUGH ANY SIGNAL OR MEDIA FORMAT, CURRENT OR FUTURE, PRINTED OR DIGITAL, WORLDWIDE — INCLUDING, WITHOUT LIMITATION, TV, VOD, CINEMA, RADIO, INTERNET, STREAMING, SOCIAL MEDIA, ADVERTISING, OR ANY OTHER COMMUNICATION CHANNEL, DVD OR HOME-VIDEO PRODUCTION, FOR USE IN EVENTS, PROMOTIONAL MATERIALS, MARKETING, EXHIBITIONS, SPONSORSHIP, OR INSTITUTIONAL CONTENT, SUCH AS AFTERMOVIES OR ANY OTHER FORM OF EVENT PROMOTION OR PUBLICITY.

**6.3.** The Visitor acknowledges that the Organizer, its affiliates, or authorized third parties may edit, transfer, delete, or otherwise modify the materials in which the Visitor's Image appears — including, without limitation, recordings, videos, photographs, phonograms, and texts — at their sole discretion.

The Visitor shall have no right to inspect or approve such materials.

Nothing herein shall oblige the Organizer to exercise any of the rights granted above, which remain at its sole discretion.

**6.4.** WITHOUT PREJUDICE TO OTHER FORMS OF USE, THE ORGANIZER MAY ALSO USE PHOTOS, FOOTAGE, AND RECORDINGS (INCLUDING THOSE CAPTURED THROUGH FACIAL RECOGNITION TECHNOLOGY) TO ENSURE EVENT SECURITY, PROVIDING THEM TO COMPETENT AUTHORITIES FOR THE INVESTIGATION OF ILLEGAL ACTIVITIES AND TO IDENTIFY, TRACK, AND FACILITATE APPROPRIATE MEASURES AGAINST OFFENDERS.

# **CLAUSE 7. Liability**

#### 7.1. Liability of the Purchaser and the Visitor

- Breach of Terms and Conditions and Policies
- **7.1.1.** Anyone who violates the Terms and Conditions and Policies shall be immediately prevented from entering or shall be removed from the Event.

No refund or compensation shall be due from the Organizer, unless expressly agreed otherwise in this document.

- **7.1.2.** Additionally, the Organizer reserves the right to deny future access to the Event and/or to other events organized by the Organizer or its affiliates to Visitors who violate the Terms and Conditions and Policies, depending on the severity of the infraction (for example, if the Visitor sells drugs or commits acts of discrimination or violence during the Event).
- **7.1.3.** The Organizer reserves the right to take all appropriate measures—administrative, extrajudicial, or judicial, civil, or criminal—against any holder, seller, or creator of counterfeit Tickets, as well as against anyone who fails to comply with the Terms and Conditions and Policies.

#### 7.2. Liability of the Organizer

#### • Limitation of Liability

**7.2.1.** THE ORGANIZER SHALL BE LIABLE **ONLY** FOR DIRECT DAMAGES THAT ARE PROVEN AND EXCLUSIVELY CAUSED BY ITS OWN MISCONDUCT, NEGLIGENCE, OR GROSS NEGLIGENCE.

UNDER NO CIRCUMSTANCES SHALL THE ORGANIZER BE LIABLE FOR:

- (i) DAMAGES OR LOSSES CAUSED BY ACTS OF GOD OR FORCE MAJEURE;
- (ii) INDIRECT DAMAGES, MORAL DAMAGES, IMAGE DAMAGES, LOSS OF PROFITS, LOSS OF REVENUE, OR LOSS OF OPPORTUNITY;

- (iii) DAMAGES CAUSED BY MISCONDUCT, NEGLIGENCE, OR GROSS NEGLIGENCE ON THE PART OF THE AFFECTED PARTY; OR
- (iv) DAMAGES OR LOSSES CAUSED BY INTI OR ANY THIRD PARTY.
- **7.2.2.** UNLESS EXPRESSLY AGREED OTHERWISE, THE ORGANIZER SHALL NOT BE LIABLE FOR ANY DAMAGE, THEFT, OR ACCIDENTS INVOLVING VEHICLES OR PERSONS AT THE EVENT.

# **CLAUSE 8. Organizer's Reserved Rights**

- **8.1.** For safety reasons, or in case of **Force Majeure**, the Organizer reserves the right to:
  - Interrupt or stop Event activities;
  - Temporarily keep Visitors within the Event area after it ends;
  - Partially or fully evacuate the Event;
  - Deny access to any individual, even with a valid Ticket;
  - Modify the Event schedule or timetable;
  - Make changes to performance times, musical acts, and/or any other Event content, Products, and/or Services.

# **CLAUSE 9. Governing Law and Jurisdiction**

- **9.1.** These General Terms and Conditions are governed exclusively by **Brazilian law**, excluding the rules of private international law.
- **9.2.** Any disputes shall be settled before the **Court of Itu/SP** or before the court located in the plaintiff's domicile, to the exclusion of any other jurisdiction, no matter how privileged it may be.

# **CLAUSE 10. General Provisions**

- **10.1.** If any provision of these General Terms and Conditions, or any part thereof, is declared invalid, illegal, null, or unenforceable, the remaining provisions shall remain in full force and effect to the greatest extent possible, and such provision shall automatically be replaced by a valid one that most closely reflects the original intent.
- **10.2.** Any waiver or tolerance by the Organizer of any violation of obligations related to these General Terms and Conditions shall be considered an act of mere liberality and shall not result in novation, implied amendment, waiver of rights, or acquired rights.

**10.3.** BY ACCEPTING THESE GENERAL TERMS AND CONDITIONS, THE PURCHASER AND THE VISITOR DECLARE THAT THEY ARE LEGALLY CAPABLE AND EXPRESSLY AND UNEQUIVOCALLY ACKNOWLEDGE HAVING READ, UNDERSTOOD, AND FULLY ACCEPTED THESE GENERAL TERMS AND CONDITIONS.

# **ANNEX 1: EVENT ACCESS**

## 1. Event Operating Hours

**1.1.** The Event will operate at the following times (subject to change):

January 31, 2026: from 10:00 PM to 6:00 AM.

**1.2.** Visitors may enter the Event area until **4:00 AM**; after this time, entry will no longer be permitted.

# 2. Event Program

House Rules.

**2.1.** The Organizer may, for compelling reasons (e.g., Force Majeure, weather, safety conditions, artist cancellations), modify or cancel the Event program and/or close the Event stage.

In such cases, the purchased Event Product and/or Service shall not be canceled, refunded, or exchanged (in whole or in part).

# **ANNEX 2: HOUSE RULES**

The Event aims to be a **safe place** where everyone feels welcome and comfortable, free from discrimination or harassment.

We want everyone — regardless of gender, orientation, culture, religion, ethnicity, or disability — to be themselves, feel safe, and be treated with respect at the Event. For that, we expect all Visitors to behave responsibly and in accordance with the following

Always strive to be the best version of yourself!

The **House Rules** are an integral part of the General Terms and Conditions.

#### **TICKETS**

- The Organizer and/or authorized third parties reserve the right to verify the Visitor's identity upon checking Tickets, including through facial recognition technology.
   If a Valid Official Document is not presented, security staff are authorized to deny entry.
  - If a Visitor presents a false or third-party document, this will be considered **identity fraud and/or forgery**, and entry will be denied without prejudice to civil or criminal measures.
- Tickets may **not** be used for commercial or promotional purposes without prior authorization from the Organizer, who reserves the right to cancel such Tickets without refund or compensation.
- Tickets may **not** be resold.
  - The Organizer does not guarantee entry to individuals who have purchased Tickets from third parties.
  - If reselling is detected, the Organizer may cancel the Tickets and charge any resulting costs to the Purchaser.
- Counterfeiting Tickets will be reported to the competent authorities, and the offender may be prosecuted.

# **ACCESS CONTROL**

- Minimum age for entry: 18 years old.
   Minors are not permitted, even if accompanied by a legal guardian or emancipated.
- For your safety, the Event will have a large security team and an operational control center.
- A security camera network will monitor public areas, which may include facial recognition cameras.
- Access control will follow applicable laws; weapons and dangerous objects that could affect the Event's smooth operation or the safety of Visitors are strictly prohibited.
- Entry may be refused, and Visitors may be removed (without refund or compensation) if, in the opinion of the Organizer or its representatives, a Visitor is or could reasonably be considered a danger to themselves or others, including cases where the Visitor:
  - Is under the influence of alcohol or drugs;
  - Is in possession of or selling drugs;
  - Has previously been denied entry to events by the Organizer or authorities;
  - Displays behavior, clothing, or items that disturb peace or incite violence, hatred, xenophobia, or racism;

- o Endangers other Visitors;
- Harasses or threatens others;
- Carries prohibited items;
- Refuses to be searched;
- o Refuses to comply with the Event's Terms, Conditions, and Policies;
- o Is a fugitive from justice.

#### WOMEN'S SAFETY = ZERO TOLERANCE FOR HARASSMENT OR VIOLENCE

- The Event has **zero tolerance** for any form of threat, harassment, sexual violence, or discrimination.
- Under Brazilian law, sexual harassment is a **crime**. The Organizer and security staff may refer anyone involved in such acts to the police.
- Women who feel unsafe at any time during the Event may contact Event security staff.
- Our team will provide assistance, ensure safe transportation if needed, and, if necessary, notify the authorities. The aggressor may be removed and reported to the police.

# **SECURITY CHECK**

- Entry to the Event implies **acceptance** of all preventive and control measures adopted by the Organizer or security team, including personal and bag checks.
- Any person wishing to enter the Event may be searched by authorized security personnel in accordance with local laws.
- Security personnel have the right to **confiscate dangerous or prohibited objects**, at the Organizer's discretion.
- All attendees must comply with the Organizer's or its representatives' instructions to ensure public order and safety during the Event.

#### **PROHIBITED ITEMS**

Examples of **prohibited objects** include (non-exhaustive list):

Weapons of any kind;

Umbrellas or parasols;

Heavy chains or sharp objects;

Piercing or cutting tools (scissors, knives, razors, etc.);

Explosives or fireworks;

Skates, scooters, bicycles, or similar;

Toxic substances or alcoholic beverages;

Speakers or sound devices;

Prescription drugs (unless with a medical note);

Flags with poles or offensive messages;

Glass containers or cans;

E-cigarettes or vapes;

Professional or semi-professional cameras (interchangeable lens or optical zoom > 1 inch), action cams, drones, selfie sticks, or laser pointers;

Bags larger than **60 x 40 cm**, and all backpacks of any size;

Food intended for sale or unsafe to the public, or water (free hydration points are available).

Entry will be denied to anyone behaving violently, refusing to discard prohibited items, or acting against public order.

#### **ALLOWED ITEMS**

Earplugs;

Sealed chewing gum or candies (reasonable amount for personal use);

Sunglasses or eyeglasses;

Makeup;

Shorts;

Up to **2 sealed packs of cigarettes per person**;

Factory-sealed food in individual quantities for personal consumption.

#### **ACCESSIBILITY**

People with disabilities will have access to adapted areas and facilities.

Parking, interior areas, and restrooms are equipped to ensure accessibility and comfort for people with disabilities and elderly visitors.

#### **MEDICAL ASSISTANCE**

The Event will have medical staff on-site.
 By purchasing a Ticket and entering the Event, Visitors agree to receive first aid assistance, and, if necessary, to be transferred to a local hospital as deemed appropriate by medical professionals.

#### PHOTOGRAPHY AND VIDEO RECORDING – SURVEILLANCE CAMERAS

- Photos and videos will be recorded during the Event, and the Visitor's image and voice ("Images") may be captured.
  - By entering the Event, the Visitor agrees to the capture, use, and exploitation of these Images by the Organizer and its partners, in accordance with the General Terms and Conditions.
- The Organizer and/or the official ticket seller reserve the right to verify Visitors' identities.
- Digital and video cameras are allowed, except for professional or semi-professional equipment.
  - Recording or broadcasting complete or substantial parts of performances in any format is prohibited.

# **SMOKING**

Smoking is prohibited in fully or partially covered areas (such as tents, buildings, or enclosed spaces) in accordance with State Law No. 13.541/09.

# **LOSS OR DAMAGE**

Artists and the Organizer shall not be held responsible for any damage, loss, theft, or accidents suffered by Visitors during the Event.