

Complaint Form

Please provide us with the necessary details regarding your complaint in this form so we can address it promptly.

Personal data of the complainant

First Name / Legal Entity Name

Last Name / Legal Entity Name

Registration Number or ID

LEI (if available)

Customer Reference (if available)

Address (for entities, registered office)

City

Postal Code

Country

☐

Other contact details?

Alternative contact details?

Is a legal representative involved?

Personal data of the legal representative (if applicable) (power of attorney or other official document as proof of appointment of the representative)

First Name / Legal Entity Name

Last Name / Legal Entity Name

Registration Number or ID

LEI (if available)

Customer Reference (if available)

Address (for entities, registered office)

City

Postal Code

Country

Phone

Email

☐ Other contact details?

Complaint Details

Description of the subject of the complaint*

Date(s) of events that led to the complaint

Description of damages, losses, or harm caused (if applicable)

Other remarks or relevant information (if applicable)

Customer service report number(s)

Report number of previous contact with customer service