



Bathroom Works – Additional Terms

These additional terms apply to all bathroom installations, refurbishments, alterations, and related plumbing works and form part of the contract alongside our Core Terms & Conditions.

1. Scope of Works

Bathroom works include only the items specifically listed in the accepted quotation. Any works not expressly included are excluded and will be charged as additional works if requested.

2. Removal of Existing Fixtures & Finishes

Removal of existing sanitaryware, tiles, flooring, or fittings may reveal hidden damage, including but not limited to rotten floors, damaged plasterboard, leaking pipework, or structural issues. Any remedial work required will be discussed and charged separately.

3. Hidden & Unforeseen Issues

Bathroom refurbishment works may uncover hidden or unforeseen issues that were not visible or reasonably identifiable prior to commencement. This may include, but is not limited to, damaged floors, rotten joists, defective pipework, non-compliant installations, water damage, structural defects, or issues concealed behind walls, floors, or tiles.

Any additional works required as a result of such findings are **not included** in the original quotation and will be discussed with the customer and charged separately before proceeding.

4. Tiles, Walls & Floors

Tile removal carries a risk of damage to underlying surfaces. Making good plastering, re-boarding, levelling, or structural repairs is not included unless specifically stated in writing. Variations may arise depending on how tiles and finishes are removed.

5. Customer-Supplied Products

Where the customer supplies sanitaryware, furniture, tiles, fittings, or accessories:

- We are not responsible for suitability, quality, or compatibility
 - Delays caused by missing, incorrect, or faulty items may be chargeable
 - No warranty is provided on customer-supplied items
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6. Plumbing & Existing Pipework

Existing pipework is not guaranteed. Leaks or failures may occur when altering or connecting to existing systems. Any repairs required will be treated as additional works.

7. Waterproofing & Sealing

We will carry out sealing and waterproofing to a reasonable professional standard. Maintenance of silicone seals and grout following completion is the responsibility of the customer. Movement, shrinkage, or settlement may cause future deterioration.

8. Electrical Works

Electrical works are excluded unless specifically stated in the quotation. Where included, electrical works may be carried out by a qualified third party.

9. Making Good & Decoration

Making good decorative finishes, including painting, tiling beyond the agreed scope, or cosmetic perfection, is excluded unless explicitly stated in writing.

10. Timeframes & Delays

Bathroom works may be affected by product availability, drying times, curing periods, or unforeseen conditions. Any timeframes provided are estimates only.

11. Subcontractors

Where subcontractors are used (e.g. tilers, electricians), works are coordinated on a best-endeavours basis. Delays caused by third parties are outside our control.

12. Waste Removal

Removal and disposal of waste is included only where stated in the quotation. Additional waste or hazardous materials may incur extra charges.

13. Completion & Acceptance

Upon completion, the customer must inspect the works. Any concerns must be raised promptly. Use of the bathroom following completion constitutes acceptance of the works.