

Annual Report

Fiscal Year 2025



NEHALEM BAY
HEALTH CENTER & PHARMACY
COMPASSIONATE COMMUNITY CARE

Mission

Delivering compassionate team-based health care and wellness education to improve the lives of ALL in our community.

Vision

A community in which all people achieve their full potential for health and well-being across their life span.

Core Values

Equity

Equity is central to everything we do and informs our strategic priorities. While it may be applied in different ways, equity for our patients, staff, and partners is always considered in our decisions.

Inclusion & Caring

We are committed to transparent, patient-centered decision-making that is fair, respectful, and supportive of one another.

Productivity & Adaptability

We strive to meet current needs while continuously improving and innovating. An open-minded, growth-oriented approach allows us to adapt and plan for the future.

Collaborative Engagement

We value leadership, teamwork, and partnerships within our organization and across the community, working together in ways that are mutually beneficial.

Board of Directors

Nehalem Bay Health Center & Pharmacy is governed by an elected Board of Directors. We are grateful for the dedication and service of all board members who guided our organization through a landmark year.

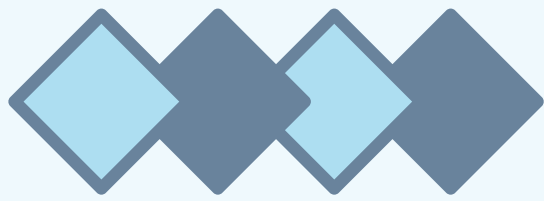
Officers - March 2025 / 2026

Paul Erlebach	President
Keri Scott	Vice President
Paul Jarrell	Secretary
David Fowler	Treasurer

Board Members

- Bruce Burton
- Elizabeth Golden
- Victoria King
- Jerry Spegman
- Patricia (Trish) Johnson

With gratitude: We thank Brad Hart, whose board term concluded in 2025. His service and commitment to the community are deeply appreciated.



Dear Friends, Neighbors, and Community Partners

2025 marked a defining year for healthcare on the North Coast.

In October, we opened our new 16,000 square foot Health Center and Pharmacy in Wheeler. With 15 exam and procedure rooms, expanded pharmacy space, and the addition of dental services, the new facility doubles our capacity and strengthens our ability to serve this region for decades to come.

This milestone was made possible by the nearly 70 percent of Health District voters who supported the 2023 bond measure, along with state and federal partners, foundations, and generous community supporters. The result is more than a new building. It is a long-term investment in accessible, high-quality care close to home.

This year also brought meaningful growth in services and impact. We welcomed Dr. Brian Holmes as Dental Director and launched comprehensive dental care. We expanded pharmacy services and strengthened wellness programming that connects patients to physical activity, nutrition resources, and community supports. Through Pathways to Equity, we invested in local students pursuing healthcare careers, helping build a strong local workforce for the future.

We are proud to have earned Tier 5 Patient-Centered Primary Care Home recognition and the HRSA Advancing Health Information Technology for Quality badge. These distinctions reflect the daily commitment of our team to coordinated, high-quality care.

Beyond our walls, we continue to reduce barriers through outreach, healthcare system navigation, and strong partnerships throughout Tillamook County. Our focus remains clear: improving health and well-being for all who call this community home.

Thank you for your trust and continued support. Together, we are building a healthier future for the North Coast.

With gratitude,

Paul Erlebach

Board Chair, Nehalem Bay Health Center & Pharmacy

Gail Nelson

Chief Executive Officer, Nehalem Bay Health Center & Pharmacy



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A New Health Center for the North Coast

In October 2025, Nehalem Bay Health Center & Pharmacy opened a new chapter in community healthcare.

For more than four decades, the original clinic in Wheeler served families across the North Coast. Built in the early 1980s, the facility supported generations of patients. Over time, however, space limitations and aging infrastructure made it increasingly difficult to expand services or meet growing demand.

The community responded with vision and resolve.

In May 2023, nearly 70 percent of Nehalem Bay Health District voters approved a general obligation bond measure to help finance construction of a new Health Center. With additional support from federal and state partners, foundations, and local donors, that vision became reality. The result is a 16,000 square foot, state-of-the-art facility designed to serve the region for decades to come.

What the New Facility Includes:

- + 15 exam and procedure rooms, doubling patient capacity
- + Dedicated space for on-site dental services
- + Expanded x-ray capabilities
- + A modernized and enlarged pharmacy retail space
- + A community room overlooking Nehalem Bay

The facility is owned and was developed by the Nehalem Bay Health District. As has been the case for nearly 40 years, the nonprofit Nehalem Bay Health Center operates the facility and provides patient care as a Federally Qualified Health Center (FQHC), ensuring continued access to comprehensive, community-based healthcare.



Photo Credit: Josh Partee

More Services, More Care, More Impact



Dental Services

The opening of the new facility made something possible that the North Coast had long needed: comprehensive dental care, close to home. With dedicated operatories, modern equipment, and a mission-aligned provider, NBHCP launched its dental program as a core part of its expanding services.

Available Services

- Comprehensive exams and checkups
- Cleanings and fluoride treatments
- Sealants for cavity prevention
- Routine x-rays
- Oral health education
- Referrals to specialists for oral surgery and orthodontics

Welcome, Dr. Brian Holmes

Nehalem Bay Health Center & Pharmacy is proud to welcome Dr. Brian Holmes, DMD, MPH, FAGD, FICD, as Dental Director. With more than 30 years of experience, Dr. Holmes has served patients across a range of settings — private practice, community health centers, and school-based programs that helped reduce childhood tooth decay in Oregon. He also founded an international nonprofit that established school-based dental clinics in Grenada, expanding care for children with limited access.

As Dental Director, Dr. Holmes brings a clear focus: prevention, education, and compassionate care for all. We are glad to have him as part of the team.





Pharmacy Expansion

The move to the new facility brought meaningful improvements to our pharmacy. The expanded retail space offers a more comfortable, accessible experience for patients picking up prescriptions and over-the-counter products. The larger layout also allows pharmacy staff to better serve patients, support medication counseling, and coordinate seamlessly with clinical teams — reinforcing the integrated, whole-person approach to care that defines NBHCP.

Education & Training Partnerships

Hosting TBCC Students

Building a strong local healthcare workforce starts with creating real opportunities for students to learn. Nehalem Bay Health Center & Pharmacy partners with Tillamook Bay Community College (TBCC) to serve as a clinical training site for students enrolled in the Medical Assistant and Phlebotomy programs.

Through this partnership, NBHCP hosts students during their scheduled clinical rotation periods, providing supervised, hands-on experience as they complete the externship and clinical hours required by their programs. Under the guidance of qualified NBHCP staff, students gain practical skills in a real-world care setting — the kind of experience that bridges classroom learning and professional practice.

For NBHCP, the partnership is a natural extension of our commitment to community. By opening our doors to the next generation of healthcare workers, we support local workforce development while maintaining our strong focus on patient safety and high-quality care. Many of tomorrow's providers may well start their careers right here on the North Coast.



Photo (L to R): Elizabeth, Tillamook Bay Community College student; Cassy Clark, NBHCP Certified Phlebotomist and Certified Medical Assistant.

Investing in our Future: Pathways to Equity

Strong rural healthcare systems are built locally. In 2025, Nehalem Bay Health Center & Pharmacy expanded its commitment to growing the next generation of healthcare professionals through the Pathways to Equity program.

Funded through a Future Ready Oregon workforce development grant, the program reduces financial barriers for students pursuing careers in nursing, dental hygiene, and other healthcare fields. It is designed to strengthen the long-term workforce pipeline for Tillamook County and ensure that tomorrow's providers reflect and serve our own community.

Launching the Next Generation



This spring, six graduating seniors from Neah-Kah-Nie High School were selected as the first high school cohort of Pathways to Equity recipients. Each student received a \$15,000 award to support tuition, fees, and required training as they begin their healthcare education across Oregon.

2025 NKN Scholarship Recipients

Payton White – Dental Hygiene, Lane Community College
Kayla Erickson – Nursing, Lane Community College
Madison Scott – Dental Hygiene, Chemeketa Community College
Elizabeth Reyes Avalos – Nursing & Phlebotomy Certification, Tillamook Bay Community College
Lilly Denning – Nursing, Tillamook Bay Community College
Cleo Carla Fraginal – Nursing, Portland Community College

Workforce shortages continue to challenge rural healthcare across the country. By investing in local students — from graduating seniors to working parents returning to school — Pathways to Equity strengthens access to care, supports economic mobility, and helps ensure that high-quality healthcare remains available on the North Coast for generations to come.

Pathways: Student Spotlights

Real Stories. Real Impact.

Pathways to Equity supports students at different stages of their healthcare journey — creating opportunity, stability, and a stronger future workforce for our community.

Leah Bonaduce



Leah returned to school after years of advocating for her own health and her daughter's. Those experiences inspired her to pursue nursing and become the kind of provider who listens with compassion.

Now in her second year at Tillamook Bay Community College, Leah is completing prerequisites while working full-time and raising her daughter. She has maintained a 4.0 GPA and plans to apply to the nursing program this winter. Inspired by her grandmother's experience with dementia, she hopes to improve care for families facing cognitive decline.

"Helping people has always come naturally to me. Now I get to combine that with real skills that can make a difference."

Vanessa Perez Gonzalez

Vanessa began her first year in the nursing program at the University of Portland while completing her Nursing Assistant certificate at Tillamook Bay Community College. She will also begin phlebotomy training this fall. Through hands-on experience, she has gained a deeper understanding of patient care and the importance of attention to detail.

"It opened my eyes to how serious pressure ulcers can be. It's the small things that really matter."

Vanessa's goal is to become a nurse practitioner and be a calm, positive presence for the patients she serves.



Community Outreach & Navigation

With support from the Oregon Health Authority Healthcare System Navigation grant, NBHCP provides insurance enrollment assistance and connects community members to healthcare and social service resources.

Services include help with coverage options, enrollments, renewals, and referrals to programs that support health and stability. Although funding was reduced for the 2025–2027 biennium due to federal budget changes, NBHCP remains committed to maintaining outreach services for the community.

Community Events

In 2025, NBHCP expanded access through community-centered events designed to meet people where they are.

Mobile Consulate & Resource Fair

For the fifth consecutive year, NBHCP partnered with the Mexican Consulate of Portland to host a two-day mobile consulate event in Tillamook. The consulate team served 200 individuals and processed more than 500 documents, including passports, identification cards, voter registrations, and birth certificates.

This year also marked the first pilot of dual citizenship processing during a mobile event in Oregon, supporting eight local residents.

Alongside consular services, NBHCP hosted a resource fair featuring 12–13 community partners, including CARE, Oregon Food Bank, Oregon Health Insurance Marketplace, and Oregon Law Center. Several organizations reported engaging with more than 100 individuals.



Outdoor Movie Night & Resource Fair

NBHCP partnered with the Oregon Food Bank and the City of Tillamook to host a family-friendly outdoor movie night and resource fair. Fifteen organizations participated, and 153 community members attended.

The Oregon Department of Human Services provided on-site enrollment assistance for SNAP, TANF, child care, and medical benefits through its mobile eligibility unit.

These events strengthen community trust and connect residents to trusted services in welcoming settings.

Health & Wellness Beyond Clinical Care

Health is shaped by more than clinical care. The Health & Wellness Navigator connects patients to programs that support physical activity, nutrition access, and social well-being. **In 2025, these services included:**



Staff Spotlight: Megan Abben, NBHCP Health & Wellness Navigator

Prescriptions for Physical Activity

47 patients received 10-visit fitness or aquatics passes at the North County Recreational District. More than half continued with a three-month membership after completing the program, demonstrating sustained engagement in physical activity.

Community Supported Agriculture (CSA) Shares

Weekly fresh produce from Moon River Farm was provided to patients for 22 weeks, improving food access while supporting local agriculture.

Community-Based Wellness Activities

Hands-on educational programs offered accessible opportunities for learning, connection, and confidence-building.

These initiatives are coordinated through NBHCP's Health & Wellness Navigation services and supported in part by funding from the Community Wellness Investment Fund. Together, these programs reflect a comprehensive approach to health — one that recognizes movement, nutrition, and social connection as essential to long-term well-being.

Arts, Healing & Community Connection

Healing takes many forms. At Nehalem Bay Health Center & Pharmacy, we believe the environment in which care is delivered matters — natural light, welcoming spaces, and meaningful art all help create comfort and dignity for patients and families.

The Heart of the Community art initiative began with a generous gift from M.J. Anderson, who donated her Carrara marble sculpture representing the spirit of the new Health Center in Wheeler — a place built by and for the community. Her gift inspired a broader effort to incorporate Northwest art throughout the facility.

Today, donated works from local and regional artists reflect the beauty and character of the North Coast, easing patient visits, sparking connection, and affirming that this space truly belongs to the community.

The collection includes works generously donated by:

M.J. Anderson
Clayton Rippey Estate
Laura Ross-Paul
John R. Stahl (Janet J. Stahl Trust)
P. S. Greene
Liza Jones
Matthew Dennison
J. Scott Wilson
Deborah DeWit
Justin Bailie
Mathew Goodrich
Shaukya Dekker
Tim Hershey
Rae Mahaffey
Ben Killen Rosenberg
Doris Bash
Sam Harmon
Judy Lindley
Ed Carpenter
Lloyd Lindley II
Sherrie Wolf
Arvie Smith
Russell Strand



Installed throughout both upper and lower levels of the new facility, the artwork creates moments of reflection and connection for patients, visitors, and staff alike. Together, these contributions ensure that the new Health Center is not only a place of clinical excellence, but also a space rooted in creativity, culture, and community.

Recognition & Accreditation

Delivering high-quality care requires more than good intentions — it requires accountability, standards, and continuous improvement. In 2025, Nehalem Bay Health Center & Pharmacy received two important recognitions that reflect our commitment to excellence.



Tier 5 Patient-Centered Primary Care Home

NBHCP has been designated a Tier 5 Patient-Centered Primary Care Home (PCPCH) by the Oregon Health Authority — the highest level of recognition awarded by the state, valid through June 2027. This designation reflects rigorous standards in access to care, whole-person services, care coordination, quality improvement, and patient engagement. For patients, it means a team-based approach that keeps their needs at the center of every decision.



HRSA Advancing Health Information Technology for Quality Badge

NBHCP also received the Advancing HIT for Quality badge from the Health Resources and Services Administration (HRSA), recognizing our effective use of electronic health records, telehealth, and secure data sharing to improve care delivery, expand access, and strengthen safety and continuity for our patients.

Financial Overview

Strong financial stewardship allows Nehalem Bay Health Center & Pharmacy to expand services, invest in facilities, and ensure long-term sustainability for the communities we serve. In 2025, total operating revenue was \$5,192,252, supported by a balanced mix of patient services, pharmacy operations, and grants and donations.

Revenue Sources

Revenue Category	Amount	Percentage
Grants & Donations	\$2,317,069	45%
Patient Services	\$1,284,578	25%
Pharmacy	\$1,590,605	31%
Total Revenue	\$5,192,252	100%

Grants and philanthropic support continue to play a critical role in expanding access to care, strengthening workforce initiatives, and completing capital improvements — including the new Health Center facility. Patient service and pharmacy revenue remain essential components of our operating stability and allow us to deliver comprehensive, community-based care.

Grant & Foundation Support

In 2025, NBHCP received and utilized funding from a broad range of public and private partners. These investments supported facility construction, dental expansion, workforce development, wellness initiatives, behavioral health services, school-based health centers, and community outreach.

Capital & Facility Support

Autzen Foundation • Keller Foundation • Columbia Pacific Coordinated Care Organization (Collaboration to Improve Health) • Health Resources and Services Administration (HRSA)

Workforce & Education

Higher Education Coordinating Commission (Pathways to Equity) • Oregon Health Authority School-Based Health Center funding

Financial Overview

Grant & Foundation Support Cont.

Community Health & Wellness

American Heart Association • Ford Family Foundation • Marie Lamfrom Charitable Foundation • Columbia Pacific Coordinated Care Organization (Community Wellness Investment Fund) • CareOregon • Oregon Health Authority Behavioral Health Resource Network • Oregon Health Authority Healthcare System Navigation Grant • Oregon Health Authority Mental Health Expansion Grant

Community Investment

The generosity of our community makes this work possible. The individuals, families, and organizations listed below invested directly in the health and well-being of their neighbors — helping us expand services, strengthen access, and build a health center that truly belongs to the North Coast. We are grateful for every contribution.

Donations

Alan & Gwendolyn Shusterman • Angelina Best • Anne Brown • Barbara and Peter Goodkin • Betsy Chase and Paul Knight • Brad Hart and Christopher Mullins • Bruce and Carmen Sweetman • Bruce and Connie Burton • Carl Vandervoort and Deborah DeWit • Chris Bouneff • Clarey, Howard & Larson families • Craig Nern & Terri Desaro • D. A. Davidson • David Boone • David Holt and Karen Babbitt • Dr. Dorence Cote • Edward Corrigan • Elizabeth Ann Merck • Elizabeth Cole and Peter Newman • Eugene Schmuck Foundation • Gary Hahn • Gwen Anderson • Heidi Burgoyne • Herman and Claudia Halliburton • Hudson Insurance & Investment Services • Jean Dalrymple-Feigion and Jon Feigion • Jeffrey and Molly Albright • John Troxel • Joseph Puggelli • Kathryn Stock and Deborah Tinnin • Keith Bentley • Kroger • Leila Newhouse Salmon • Madeline Olson • Mark and Cindy Nizic • MLC, Inc. / Manzanita Lumber Co. • Nehalem Bay Garden Club • Nehalem Bay Wastewater Agency • Patricia and Marc Johnson • Patricia McClatchy Gaynor • Patricia Rinehart • Phoebe Antrim • Ronald & Maria Patterson • Ronald & Mary Carver • Sarah Avery Johnson • Scott Galvin • Sharon and Robert Borgford • Stanton Pace • Terry Fullan • The Blackburn Giving Fund • The Oregon Community Foundation • The Solley Family Fund of Oregon Community Foundation • Tillamook PUD • Urban Family Fund • Valley Medical & Repair • Vera L. Smith Charitable Foundation • William and Sarah Tattam • William Stevens

