YMCA BC
Kamloops Region
Downtown Y,
400 Battle St.
Kamloops, BC
V2C 2L7

Kamloops YMCA Continuous Swim Lessons - FAQ

What are continuous lessons?

- Other pools run seasonal lessons with a finite start & end date and competitive registration dates. At YMCA BC we run continuous lessons all year long, with no start & end dates or registration deadlines. Just one simple sign-up and you're good to go!

How much are continuous lessons?

- Group lessons cost **$5.70 biweekly** in addition to membership costs.

How/When do we get started with continuous lessons?

- Our group lessons have **no start or end date**, which means you can join anytime! Visit us in-person or give us a call (250-372-7725) and set up a **free swim evaluation** to find the best level for your child! Then, our Member Services staff (at front desk) can help you get your child registered in lessons or onto a waitlist.

When do continuous lessons end?

- Our continuous lessons have no end date! Your child will progress through the levels at their own pace, **for as long as they'd like** (weeks, months, or even years!). If you decide you're finished or would like to take a break for a season, speak with our Member Services staff at the front desk, email them at kamloopsy@ymcabc.ca or call us at 250-372-7725.

When are there no continuous lessons?

- Lessons **do NOT run on stat holidays**. The only other pauses will be during our **annual pool shutdown** (late-Aug/early-Sep) and over **Winter Break** (dates following the SD73 school schedule). Lessons will continue during every other school break including Pro-D Days, Spring Break, and Summer Vacation.

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What do I do if we're going to be absent?

- If you're going to be **absent for more than 3 weeks**, please let us know by either giving us a call at 250-372-7725 or sending us an email at kamloopsy.aquatics@bc.ymca.ca. We will make note of your planned absence.
- If your child will be absent from lessons for an extended period of time, you may keep your spot as long as your membership and swim lesson add-on remain active.

*Will my child always have the **same instructor**?*

- We do our best to keep your child with the same swim instructor for as long as possible. However, there can be **occasional substitutes** due to instructor illness or absence. We do everything we can to ensure your lessons aren't cancelled due to lack of an instructor!
- Your child may get a new instructor **when the seasons change** (many of our instructors are students with seasonal extracurriculars just like your swimmers!) If that happens, we make sure the new instructor is familiar with your child's progress, so they can pick up right where they left off!

When will we receive feedback on our progress?

- You will receive an ***interim* report card** from your instructor approximately **every 8 to 10 weeks** minimum. However, you will receive a ***final* report card** as soon as your child is ready to move up to the next level, regardless of where we're at in our schedule. Your report card will include all the skills your child has completed so far and what they need keep working on!

Other students received a report card, but my child didn't. What do I do?

- Your child will receive a report card every 8 - 10 weeks minimum. However, every child learns at their own pace. Their **peers may progress faster/slower** and thus receive report cards at different times. If you have any questions about your child's progress, feel free to ask their instructor after class!

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*My child **passed their level**, what's next?*

- There is **no need to re-register for the next level**! Return to the exact same day/time next week where your child will start working on the next level. They may switch to another instructor at the same day/time if they are progressing more quickly than the rest of their class. For any exceptions to this process, the aquatics department will contact you to select a new day/time.

*My child has passed into **a new level group** (ie. Preschool Swim > Learn to Swim/Star Program > Star Leadership), What do we need to do?*

- You don't need to do anything; **we will move your child to the right class** for you! Different level/age groups are run at different times. We will try to move your child into a lesson only 30 min before or after their previous lesson to minimize disruption to your family schedule.

- We will reach out to you as soon as we have a space available in your child's new level. They may need to remain in their current class until a space opens up in the next level. Don't worry, in the meantime they will still start learning their new skills!

*My child **didn't pass their level**, are they starting over again?*

- No! Receiving an incomplete report card does not mean your child is starting over next week. Your child will stay with their class and **continue to develop their remaining skills**. They may only be a few weeks away from passing their level! You will receive a report card as soon as your child passes (you do not necessarily need to wait another 8 – 10 weeks).

*What happens if my child **ages out of the age group** they are in? (ex. Preschool Levels are for ages 3 – 6 yrs)*

- If your child is comfortable in their lesson with their peers, they are welcome to **continue attending** until they pass the levels into the next age group.

- If you'd like to move them up to the next age group right away, you can do so by speaking with Member Services (at the front desk) to check for availability. If the next level is

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full, you can place your child on the waitlist and they may continue attending their original class in the meantime.

I still have questions!

- If you have any more questions, please feel free to contact us at kamloopsy.aquatics@bc.ymca.ca or call us at 250-372-7725. You can also swing by the Aquatic office next to the hot tub during your child's next lesson!