



Texecom SmartCom

Reconnecting your alarm to new Wi-Fi

Your SmartCom is the small Texecom box that connects your alarm to the internet so the Texecom Connect app works. If you change your broadband, router or Wi-Fi password, it needs to be told about the new network. This takes about five minutes.

Before you start

- Have your **new Wi-Fi name and password** to hand (usually on the back of the router).
- The SmartCom only works on **2.4 GHz** Wi-Fi. Most routers do this automatically. If yours has separate 2.4 GHz and 5 GHz networks, choose the 2.4 GHz one.
- Your alarm stays protected throughout. Only the app is affected until the SmartCom is reconnected.

1 Put the SmartCom into setup mode

Find the SmartCom (usually beside or near the alarm panel). **Press and hold the Wi-Fi button** (the yellow tab, see the picture below) **for 5-10 seconds** until the **blue Wi-Fi light starts blinking**, then let go.

2 Connect your phone to the SmartCom

If your SmartCom has two QR codes

Scan the **right-hand QR code** with your phone camera to join the SmartCom, then scan the **left-hand QR code** to open its setup page.

If it doesn't

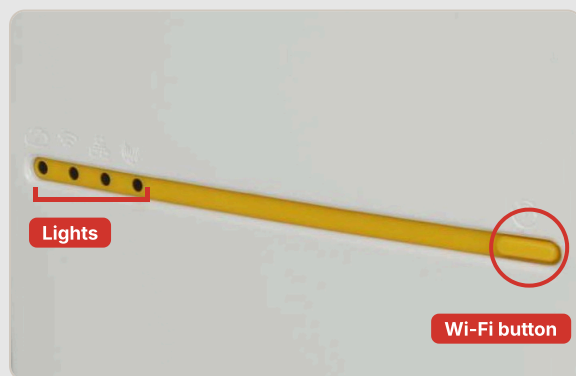
In your phone's Wi-Fi settings, join the network starting **"SmartCom-"** (it can take up to a minute to appear). The password is on the SmartCom's label. Then open a web browser and go to **192.168.2.1**.

3 Choose your new Wi-Fi

A list of Wi-Fi networks appears (tap refresh if it's empty). Select **your new network**, enter its **password** and tap **Connect**.

4 Check the lights, then the app

The Wi-Fi light flashes quickly while it connects, then stays **on solid**. Once the **Cloud light is on solid**, open Texecom Connect and check you can see your alarm. Your phone will go back to your normal Wi-Fi on its own (if not, rejoin it).



Your SmartCom

The **Wi-Fi button** is the yellow tab at the right-hand end of the yellow strip, under the Wi-Fi symbol.

The lights, left to right:

1. **Cloud:** connected to Texecom
2. **Wi-Fi:** connected to your Wi-Fi
3. **Network:** cable connection (not used on Wi-Fi)
4. **Mobile:** 4G models only



Blinking

Wi-Fi light: in setup mode, or connecting



Solid

Wi-Fi and Cloud lights: all connected, so the app will work

If something's not right

Can't see "SmartCom-" on your phone? Wait a minute and refresh your Wi-Fi list. If the Wi-Fi light has stopped blinking, repeat step 1.

Cloud light still flashing? Give it a few minutes after the Wi-Fi light goes solid. If it keeps flashing, give us a call.

Your network isn't in the list? Make sure the router is on and nearby, and that 2.4 GHz is switched on. Tap refresh.

Please don't press the Wi-Fi button repeatedly or open the SmartCom's cover. That can reset it to factory settings.

Any problems? Call us on **0800 0029 365** or email info@integratedlondon.com