



QUALITY Policy

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❖ Quality Policy

Our commitment is to meet and exceed our client's expectations in the delivery of projects. To achieve this commitment Mulgoa Quarries have adopted the quality management principles outlined in ISO 9001:2015 as the basis for the organisation's Integrated Management System. Key principles of the Mulgoa Quarries Quality management approach are:

- **Customer focus:**
Our primary focus is to meet and exceed customer requirements.
- **Leadership:**
We believe that leaders at all levels should create conditions in which people are engaged in achieving the objectives of the organisation.
- **Engagement of people:**
Competent, empowered and engaged team members throughout the organisation enhance its capability to create value, that is why we encourage people who works for Mulgoa Quarries
- **Process approach:**
From our perspective, consistent and predictable results are achieved more effectively and efficiently when activities are understood and managed as interrelated processes that function as a coherent system.
- **Improvement:**
Successful organisations have an ongoing focus on improvement, and we are totally support continuous improvement within our organisation.
- **Evidence-based decision making:**
According to our management philosophy, decisions based on the analysis and evaluation of data and information are more likely to produce desired results.
- **Risk-based Thinking:**
Senior Leadership uses and promotes risk-based thinking across the business to identify opportunities and risks to the business which is then used to establish and achieve business objectives.
- **Relationship management**
For sustained success, organisations manage their relationships with interested parties, such as suppliers. In parallel to this belief, top management considers importance of the networking activities.

Mulgoa Quarries commit to complying with ISO 9001:2015 and continually improving the Integrated Management System along with establishing quality objectives. Mulgoa Quarries quality policy is applicable to our Directors, employees, contractors and to any person or organisation that represents us as well as suppliers in the conduct of their activities for an on our behalf.

Matt Wearn

Director