

How Good Heart Technology Transformed Microsoft 365 Security with Overe

Good Heart Technology is a US-based Managed Service Provider (MSP) providing modern, mission-aligned IT support to nonprofit organizations. Their services span cloud infrastructure, security, compliance, and strategic technology planning — all designed to help nonprofits operate securely and efficiently, without the overhead of managing complex IT systems

CHALLENGE

Good Heart Technology manages sensitive data and infrastructure for mission-critical nonprofit clients. As Microsoft 365 became central to collaboration and operations, the team needed a way to proactively secure those environments — without adding manual overhead or complexity.

Key challenges:

- Rising threat exposure in Microsoft 365 environments
- Difficulty maintaining visibility across multiple tenants
- Limited internal bandwidth for manual assessments and policy enforcement
- Need for a proactive, scalable security platform aligned with nonprofit clients' budgets



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Industry	Managed IT Services
Location	United States
Focus	Supporting Nonprofits

SOLUTION

Good Heart Technology adopted **Overe Protect** as part of its security-first managed service model. The platform immediately provided deep visibility into each Microsoft 365 tenant — **surfacing risks, misconfigurations, and unused access that would have otherwise gone unnoticed.**

Using Overe's automated assessments, real-time remediation, and AI-driven monitoring, the team was able to reduce manual effort and move toward a preventative approach to cloud security.



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THE STRATEGIC PARTNERSHIP

This strategic partnership has enabled Good Heart Technology to enhance their security services, ensuring a **proactive stance** against potential threats and vulnerabilities **while adhering to the specific budgetary constraints** of the nonprofit sector.

“Overe has completely transformed how we manage security for our clients. The platform’s proactive approach to identifying and remediating Microsoft 365 vulnerabilities has made our security processes more efficient and reliable. With automated security assessments, policy enforcement, and continuous AI-driven monitoring, Overe allows us to stay ahead of threats and protect our clients effortlessly.”

— **Greg, Founder, Good Heart Technology**

RESULTS

- ✓ **Proactive identification and remediation** of Microsoft 365 vulnerabilities
- ✓ **Automated policy enforcement** and continuous monitoring across clients
- ✓ **Improved efficiency**, allowing the team to focus on strategic initiatives
- ✓ **Increased client confidence** in the security and reliability of services
- ✓ **Time saved on audits**, assessments, and manual remediation tasks

By leveraging Overe’s cutting-edge technology, Good Heart Technology has not only enhanced their ability to protect their clients against emerging threats but also positioned themselves as a leader in nonprofit IT security

WHY IT MATTERS?

For mission-driven MSPs like Good Heart Technology, time and trust are critical. Overe delivers both — enabling consistent, proactive SaaS security without complexity. The result: safer nonprofits, stronger services, and more time to focus on what matters most.

READY TO SEE BY YOURSELF?

Get started now with Overe.

Experience the full power of Overe Protect in your environment with a 14-day free trial — no limitations, no commitment.

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