

ORBCOMM Installer App (OIA)

QUICK START GUIDE

It's Time to Move from FST to OIA



The ORBCOMM Installer App (OIA) is replacing the Field Support Tool (FST) as ORBCOMM's installation app.

OIA gives installers guided workflows, secure access, real-time verification, and built-in documentation to help them complete jobs more easily and accurately.

How to Get Started

STEP 1 · REQUEST ACCESS

Ask your ORBCOMM representative or administrator for an OIA invitation.

STEP 2 · DOWNLOAD THE APP

Install OIA from the Apple App Store or Google Play Store.

STEP 3 · CREATE YOUR ACCOUNT

Open OIA, select Sign Up, enter your code, add your details, and create your secure login.

STEP 4 · START YOUR FIRST JOB

Log in, open your assigned job, follow the guided workflow, capture photos/documentation, complete validation, and submit the install.

Improved Functionality over FST

- Secure individual login
- Installation videos and guides
- Real-time AI verification
- Built-in photos and documentation
- Easy-to-use interface
- Improved functionality over FST

One app. Everything you need to install right the first time.

[Download OIA – Android
Google Play Store](#)



[Download OIA – iOS
Apple App Store](#)



[Access More Resources* –
ORBCOMM SmartStart Website](#)



Make the switch to OIA today. Download the app, create your account, and start using the guided installer experience on your next job.

**Resources available via SmartStart: Installation videos, app downloads, datasheets, learning resources, and worldwide support information.*

Need help with access, your password, or SmartStart resources? Contact your ORBCOMM representative or ORBCOMM Customer Care (1-800-ORBCOMM | Customer.Care@orbcomm.com)