

# NIAGARA PEN CENTRE

## POLICY: BUILDING CONDUCT

Niagara Pen Centre welcomes you to the property.

To ensure we provide everyone with a safe and enjoyable environment, Niagara Pen Centre Property Management asks that you take a moment to become familiar with our buildings conduct policy. Any violation of this policy may result in the offender being requested to leave the property immediately. Thank you for your anticipated cooperation.

### SMOKING/VAPING

Niagara Pen Centre is pleased to offer you a smoke-free environment, in compliance with all Provincial legislation and Municipal by-laws. Smoking/Vaping areas are located 9 meters away from all property entrance and/or canopies.

### VEHICLES

Leaving vehicles on the property outside of usual business hours is prohibited without prior property management permission.

### AUDIO & VIDEO EQUIPMENT

Personal entertainment devices may only be operated at acceptable volume levels. Taking photos or video is not permitted without prior approval of property management.

### BUILDING DELIVERIES

All deliveries must be conducted through designated property loading areas only. All deliveries must be conducted in a safe and reasonable manner. All delivery carts must be equipped with rubber wheels.

### RESTRICTED AREAS

It is strictly prohibited to be in any restricted areas (such as back corridors or storage areas) without property management's permission.

### EATING AND REST AREAS

These areas are for the benefit of all patrons. Please refrain from over extended use of the food court tables and patron seating areas.

### APPROPRIATE ATTIRE

Shirts and shoes must be worn at all times. Wearing clothing or other attire which may be considered objectionable or gang related or constitute as a disguise and/or intended to conceal an individuals identity, is not permitted on building property.

### PERSONAL MOBILITY DEVICES

To ensure the safety of all patrons, all motorized wheelchairs, medical scooters or personal mobility devices must be operated at a speed consistent with pedestrian traffic. Hoverboard or Segway type devices are prohibited from use on the property.

### DISTRIBUTING LITERATURE

Handing out printed literature and/or soliciting of any kind while on property is strictly prohibited.

\*Exception to this only applies to those parties who have received prior approval from property management.

### LOITERING

Unauthorized loitering or congregating in large groups that may impede others is prohibited.

### DISRUPTIVE BEHAVIOUR

For everyone's safety and enjoyment; running, skateboarding, rollerblading, littering, horseplay, fighting, mischief, vandalism, unsafe use of elevating or escalating devices, unsafe bicycle operation or the use of profane language is strictly prohibited on the property.

### SERVICE ANIMALS AND GUIDE DOGS ARE PERMITTED

With the exception of service animals or guide dogs, pets are prohibited from entering the building.

**ANY other offence that violates Federal, Provincial or Municipal law or by-laws is prohibited.**

Any questions related to these posted policies of conduct can be directed to the attention of Building Security at 905.704.4167.

**FOR EMERGENCY SECURITY ASSISTANCE CALL 905.641.1198.**

(Alternative format of this document is available upon request)

Property Management reserves the right to amend and modify any of the above policies at any time.

Niagara Pen Centre Management reserves the right to administer and enforce all above policies in accordance with the provisions of the Trespass to Property Act R.S.O. 1990, c.T.21.



**SMOKING/VAPING FREE**  
In accordance with regional and provincial laws



**NO PETS**  
Service Animals & Guide Dogs accepted



**PROHIBITED**  
Roller shoes, rollerblading, biking, skateboarding



**PROHIBITED**  
No deliveries are permitted at public entrances.



**APPROPRIATE ATTIRE**  
(see full description above)



**CCTV**  
Surveillance Cameras in use on this Property



**CAUTION**  
Floors slippery when wet