

# PRIVACY POLICY

Holoindustry Kft.

**Effective date: 1<sup>st</sup> January 2024**

**Last modified: 1<sup>st</sup> August 2024**

Thank you for using our services! Holoindustry Kft. protects Your personal data and respects Your rights related thereto.

To achieve the above goals present privacy policy (hereinafter as: **“Policy”**) in accordance with Regulation (EU) 2016/679 of the European Parliament and of the Council on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC (hereinafter as: **“GDPR”**) contains all information regarding the processing of personal data provided to

Company name: **Holoindustry Kereskedelmi és Szolgáltató Korlátolt Felelősségű Társaság**

Short name: **Holoindustry Kft.**

Registered seat: **9 Sűmegvár alley 1118 Budapest, Hungary**

Company registration number: **01-09-433033**

Tax number: **27284979-2-43**

EU VAT: **HU27284979**

Registered at: **Metropolitan Court of Budapest as Company Registration Court**

Represented by: **Gábor Németh as managing director**

E-mail: [info@holindustry.tech](mailto:info@holindustry.tech)

(hereinafter referred to as: **„Service Provider”**)

by the users (hereinafter as: **„User”**) of the Thermal Glass™ App (hereinafter as: **„Service”**) provided by the Service Provider related to the Thermal Glass™ physical product in connection with the use of the Service or for other purposes specified in this Policy for example when contacting the Service Provider without using the Service and establishing contractual relationship with the Service Provider.

The aim of the Policy is to give a clear picture about why, how and how long we process personal data of individuals who come into contact with our company.

## I. A few data privacy related definitions to better understand the Policy

### Personal data

means any information relating to an identified or identifiable natural person (‘data subject’); an identifiable natural person is one who can be identified, directly or indirectly, in particular by reference to an identifier such as a name, an identification number, location data, an online identifier or to one or more factors specific to the physical, physiological, genetic, mental, economic, cultural or social identity of that natural person.

### Processing

means any operation or set of operations which is performed on personal data or on sets of personal data, whether or not by automated means, such as collection, recording, organization, structuring, storage, adaptation or alteration, retrieval, consultation, use, disclosure by transmission, dissemination or otherwise making available, alignment or combination, restriction, erasure or destruction.

**Controller**

means the natural or legal person, public authority, agency or other body which, alone or jointly with others, determines the purposes and means of the processing of personal data; where the purposes and means of such processing are determined by Union or Member State law, the controller or the specific criteria for its nomination may be provided for by EU or Member State law.

**Processor**

means a natural or legal person, public authority, agency or other body which processes personal data on behalf of the controller.

**Third Party**

means a natural or legal person, public authority, agency or body other than the data subject, controller, processor and persons who, under the direct authority of the controller or processor, are authorized to process personal data.

**Data forwarding**

Means the disclosure of personal data to specific third parties.

**Data Subject**

Everybody who shares his/her personal data with the Service Provider through the Website or via other channels or whose personal data is processed by the Service Provider otherwise. For example, You who reads this Policy.

**Consent of the data subject**

means any freely given, specific, informed and unambiguous indication of the data subject's wishes by which he or she, by a statement or by a clear affirmative action, signifies agreement to the processing of personal data relating to him or her.

**Sensitive data**

personal data referring to racial origin, nationality, political opinions or membership in any political party, religious or other beliefs, membership of an advocacy organization, sex life, personal data concerning health, pathological data.

**Genetic data**

means personal data relating to the inherited or acquired genetic characteristics of a natural person which give unique information about the physiology or the health of that natural person and which result, in particular, from an analysis of a biological sample from the natural person in question.

**Biometric data**

means personal data resulting from specific technical processing relating to the physical, physiological or behavioral characteristics of a natural person, which allow or confirm the unique identification of that natural person, such as facial images or dactyloscopy data.

**Personal data breach**

means a breach of security leading to the accidental or unlawful destruction, loss, alteration, unauthorized disclosure of, or access to, personal data transmitted, stored or otherwise processed.

*Most of the above definitions are used by the GDPR. The full text of the GDPR is available at <https://eur-lex.europa.eu/legal-content/EN/TXT/HTML/?uri=CELEX:32016R0679&from=EN> The above list is not*

*complete so should you need more information or explanation do not hesitate to contact us.*

**We would like to inform You that during our processing we do not process or request from You any sensitive, genetic or biometric data.**

## **II. Other definitions**

### **Website**

means the website available under the domain <https://www.thermal.glass/> through which the User or the Data Subjects may obtain information about the Service Provider and the Service and through which they can contact the Service Provider

### **Service**

means the provision of access to the Thermal Glass™ software that may be connected to the Thermal Glass™ physical product in order to adjust settings and get information about the functions and status of the physical product such as battery level, storage space etc.

## **III. Principles of data processing**

The Service Provider shall process the personal data of the User or of the Data Subject in accordance with the following principles laid down in Article 5 Section (1) of the GDPR:

- processes personal data lawfully and fairly and in a transparent manner ("**lawfulness, fairness and transparency**");
- collects personal data only for specified, explicit and legitimate purposes and does not process them in a way incompatible with those purposes ("**purpose limitation**");
- the personal data processed are adequate, relevant and limited to what is necessary for the purposes for which they are processed ("**data minimisation**");
- ensure that the personal data are accurate and, where necessary, kept up to date and take all reasonable steps to ensure that personal data which are inaccurate for the purposes for which they are processed are erased or rectified without undue delay ("**accuracy**");
- store the personal data in a form which permits identification of Data Subjects for no longer than is necessary for the purposes for which the personal data are processed ("**limited storage**");
- process personal data in a manner to ensure appropriate security of personal data, including protection against unauthorised or unlawful processing, accidental loss, destruction or damage, by implementing appropriate technical or organisational measures ("**integrity and confidentiality**")

## **IV. In which cases do we process personal data?**

The Service Provider shall process the personal data of the User or the Data Subject in the following cases, taking into account the principles described in Chapter III above:

- Browsing the website;
- Contacting by email or through the Website;
- Cookies

## V. Which data, for which purpose and for how long do we process?

In each of the cases set out above, the legal ground for processing personal data may be:

- In accordance with article 6 Section (1) Point a) of the GDPR the freely given, specific, informed and unambiguous consent of the User and the Data Subject (hereinafter as: „**Consent**”).
- In accordance with article 6 Section (1) Point b) of the GDPR processing is necessary for the performance of a contract to which the User is party (hereinafter as: „**Performance of Contract**”).
- In accordance with article 6 Section (1) Point c) of the GDPR processing is necessary for compliance with a legal obligation to which the controller is subject (hereinafter as: „**Compliance**”).
- In accordance with article 6 Section (1) Point f) of the GDPR processing is necessary for the purposes of the legitimate interests pursued by the controller or by a third party (hereinafter as: „**Legitimate Interest**”).

### V.1. Browsing the website

Scope of data processed	Purpose of processing	Legal ground for processing	Naming the legitimate interest	Duration of processing
IP address of the Data Subject	Protection of the IT systems of the Service Provider and securing the Website	Legitimate Interest	Securing the operation of the Website	30 days from visiting the Website

The Website may be freely visited and browsed by the Data Subject without expressly providing any personal data to the Service Provider. However, when visiting the Website at any time, the Data Subject's computer or mobile device sends a request to the Service Provider. It is like sending a letter to which You wish to get the content of the Website as an answer. The Service Provider can only answer this request if the Data Subject provides his/her address. This address is the Data Subject's internet identifier address, IP address for short. The Service Provider sends the requested Website to this IP address. This is an automatic process, by typing the domain of the Website to the web browser or by clicking to a link published anywhere that is directing to the Website the Data Subject gives his/her consent to provide the IP address for this purpose and to be processed by the Service Provider. To make this „correspondence” smooth the servers of the Service Provider store the IP address of the Data Subject in log files.

The identification and storing of IP addresses is necessary to protect the IT systems of the Service Provider and the Website as well. Protection against possible malicious activities against the Website is partly ensured by that the Service Provider is logging the operation of the Website and in this log, it lists the IP addresses from which requests to its servers were made. If the Service Provider detects an activity from an IP address that interferes with the secure operation of the Website, he addresses will be blacklisted. Any malicious activity is prevented and resolved through legal action. If nothing extraordinary occurs, the Service Provider deletes the log files and the IP addresses. IP addresses stored in log files will not be used by the Service Provider for any other purpose and will be automatically deleted within 30 days and we keep it only if the Data Subject has performed any prohibited activity from that IP address. These activities are either listed above or other activities that violate local, state, national or international law.

## V.2. Contacting by e-mail or through the Website

The Service Provider maintains a customer service for the purpose of providing information on the Service to Data Subjects and Users. Customer service requests are managed by e-mail and through the contact form placed on the Website. The Data Subjects or Users may also contact the Service Provider through the aforementioned channels if they wish to request an offer or information from the Service Provider in connection with the use of the Service.

### V.2.1. When contacting by e-mail:

When the Data Subject or the User contacts our customer service by e-mail at [info@holindustry.tech](mailto:info@holindustry.tech) he/she acknowledges the processing of his/her data by sending the e-mail. In order to fulfil (customer service) requests, we need to process certain personal data. Without them, we will not be able to fulfil Your (customer service) request(s), as we would not be able to contact You.

Scope of data processed	Purpose of processing	Legal ground for processing	Specifying legitimate interest	Duration of processing
First and last name of the User / Data Subject	Identification of the User / Data Subject fulfilment of (customer) support request	Performance of contract (in case of an existing business relationship) / Legitimate interest (without business relationship)	The Service Provider's legitimate interest in providing the Service to an adequate standard or in establishing a new business relationship with the User.	Until an objection is raised by the Data Subject but for quality assurance until 31 <sup>st</sup> December of the year following the year in which the (User service) request was resolved
E-mail address of the User / Data Subject	Identification of the User / Data Subject fulfilment of (customer) support request	Performance of contract (in case of an existing business relationship) / Legitimate interest (without business relationship)	The Service Provider's legitimate interest in providing the Service to an adequate standard or in establishing a new business relationship with the User.	Until an objection is raised by the Data Subject but for quality assurance until 31 <sup>st</sup> December of the year following the year in which the (User service) request was resolved
The social media contact of the User / Data Subject possibly shared in his/her e-mail „signature”	-	Performance of contract (in case of an existing business relationship) / Legitimate interest (without business relationship)	The Service Provider's legitimate interest in providing the Service to an adequate standard or in establishing a new business relationship with the User.	Until an objection is raised by the Data Subject but for quality assurance until 31 <sup>st</sup> December of the year following the year in which the (User service) request was resolved

V.4.2. When contacting via the contact form placed on the Website

If the Data Subject needs information or technical assistance in connection with the Service, or if he/she would like to request an offer from the Service Provider, he/she may also contact the Service Provider via the contact form on the Website. To contact us via the form.

Scope of data processed	Purpose of processing	Legal ground for processing	Specifying legitimate interest	Duration of processing
First and last name of the User / Data Subject	Identification of the User / Data Subject fulfilment of (customer) support request	Performance of contract (in case of an existing business relationship) / Legitimate interest (without business relationship)	The Service Provider's legitimate interest in providing the Service to an adequate standard or in establishing a new business relationship with the User.	Until an objection is raised by the Data Subject but for quality assurance until 31 <sup>st</sup> December of the year following the year in which the (User service) request was resolved
E-mail address of the User / Data Subject	Identification of the User / Data Subject fulfilment of (customer) support request	Performance of contract (in case of an existing business relationship) / Legitimate interest (without business relationship)	The Service Provider's legitimate interest in providing the Service to an adequate standard or in establishing a new business relationship with the User.	Until an objection is raised by the Data Subject but for quality assurance until 31 <sup>st</sup> December of the year following the year in which the (User service) request was resolved

**The Service Provider requests the User and the Data Subject not to provide the Service Provider with any other personal data in addition to the above, especially if the Service Provider does not expressly request it. The Service Provider shall immediately and irrevocably delete any personal data provided to it by the User or the Data Subject without being requested to do so and shall not be liable in connection with any data thus obtained.**

## VI. What are cookies and why we use them?

Cookies are data packages that are sent by our web servers to Your computer automatically, where they are stored – depending on the type of the cookie – for a definite period of time.

Cookies do not hold any security risk to Your computer or not cause any malfunction.

In order to ensure the smooth operation of the Website and the Service, certain cookies (known as session cookies) are automatically installed on Your computer when You visit the Website and the platform through which the Service is available. The purpose of such cookies is to ensure the security of the Website and the Service, to preserve the data recorded on our online forms, to display multimedia content and to balance the traffic on

the Website and the platform through which the Service is made available. Personal data collected through the use of these cookies (in particular the IP address of Your computer) will be processed for our legitimate interest in the safe and smooth operation of the Website for the duration of Your stay on our Website and/or during the use of the Service. Closing Your browser will automatically delete them from Your computer.

With Your consent given on the Website and on the platform through which the Service is made available, the following types of cookies may be installed on Your computer for the following purposes:

- Technically necessary session cookies: without which the site would simply not function, these are needed to identify You as a User, for example to manage whether you have logged in, etc. This is typically a session ID, the rest of the data is stored on the server, which is more secure. There is a security aspect, if the session cookie "value" is not generated correctly then there is a risk of session hijacking attack, so it is imperative that these values are generated correctly. Other terminology calls session cookies all such cookies that are deleted when you close the browser (a session is a browser session from start to exit).
- Cookies for web analytical measurements and for statistical purposes (e.g., Google Analytics). These are important to us because we are provided with information about the specific characteristics of our visitors (IP address, city, type of device, browser, operating system You are using, and what sub-pages You have visited on our site). We use these data anonymized for statistics and reports to improve the Website our marketing strategy.

For more information on Google Analytics cookies visit:

<https://developers.google.com/analytics/devguides/collection/analyticsjs/cookie-usage>

- Remarketing cookies (such as Google AdWords) allow us to analyze how You use our site and, consequently, to display personalized content to You, including advertising on online platforms outside our site (e.g., other websites or social media).

For more information on Google Adwords cookies visit:

<https://support.google.com/adwords/answer/2407785?hl=hu>

In addition, we distinguish between session-specific cookies and persistent cookies. A cookie valid for a single session only survives until the User closes the browser. Permanent cookies continue to live and are not automatically deleted when You close Your browser. Why do they stay there and what's good about it? Well, such persistent cookies, for example, help to make the site run faster and remembering things that the User has set for himself/herself on the Website.

Accepting or authorizing the use of cookies is not mandatory. You can reset your browser settings to reject all cookies or to indicate when a cookie is being sent You can also manage cookies in your browser settings. How you set them depends on the type of browser you use.

You may find information on cookie settings for the most popular browsers on the following link:

- Google Chrome: [https://support.google.com/chrome/answer/95647?hl=hu&p=cpn\\_cookies](https://support.google.com/chrome/answer/95647?hl=hu&p=cpn_cookies)

- Firefox: <https://support.mozilla.org/hu/kb/sutik-informacio-amelyet-weboldalaktarolnak-szami>
- Internet Explorer / Edge: <https://support.microsoft.com/hu-hu/help/17442/windows-internet-explorer-delete-manage-cookies>
- Safari: <https://support.apple.com/hu-hu/HT201265>

During the visit to the Website, the Service Provider may record and process the following data about the Data Subject as a visitor to the Website and the device used for browsing:

- IP address of the device used by the visitor,
- the type of browser used,
- the characteristics of the operating system of the device used for browsing (e.g. language setting),
- time of visit,
- the subpages visited, feature or services used,
- clicks

## VII. How can You withdraw Your consent if the ground for processing is based on consent?

If under present Policy the legal ground of processing is the consent of the Data Subject, then the Data Subject has the right to withdraw this consent. Depending on the purpose of processing there are many ways to do it. You may withdraw Your consent given at browsing at any time, free of charge and without limitation by revisiting the Website and clicking on the pop-up window. In addition, if You do not have the possibility to withdraw Your consent this way, you may withdraw it by sending a message to [info@holindustry.tech](mailto:info@holindustry.tech) or a mail sent to the Service Provider's registered seat address or in case of newsletter subscription by clicking on the "Unsubscribe" button at the bottom of the email.

Please note that the withdrawal of consent does not affect the lawfulness of the data processing prior to the withdrawal.

## VIII. Where and how my personal data is stored?

The Service as software is running from and the data is stored in electronic form on either the User's device or on the storage drive of the Thermal Glass™ physical product.

### VIII.1. Website host

The Service Provider informs the Data Subject that the storage space for the data provided through the Website by visiting the Website and making contact via the Website by the User or Data Subject is provided by an external service provider, so the data provided during the use of the Website are stored on servers provided by an external service provider.

The hosting provider is:

- Company name: **Webflow Inc.**
- Registered seat: **398 11th St 2nd Floor, San Francisco, California 94103, USA**
- Company registration number: **3515942**
- Represented by: **Vladimir Magdalin CEO**

- E-mail: [privacy@webflow.com](mailto:privacy@webflow.com)
- Phone: +1 415 964 0555
- Web: <https://webflow.com/>  
(hereinafter as: „Webflow“)

The privacy policy of Webflow is available at: <https://webflow.com/legal/privacy>

Information on how Webflow processes personal data of EU data subjects may be found here: <https://webflow.com/legal/eu-privacy-policy>

You can reach Webflow's data processing addendum here: <https://webflow.com/legal/dpa>

The list of Webflow's sub-processors can be found at the following link: <https://webflow.com/legal/subprocessors>

Even though Webflow is a business entity residing in the United States of America the User's data will still be secure and protected by the provisions of the GDPR in view of the European Commission's EU-US Data Flow Compliance Decision.

Webflow's servers are equipped with robust security, and Webflow provides multiple levels of data protection (physical, technical and organisational), which in all cases meet industry standards. For more information on Webflow's security measure visit: <https://webflow.com/security>

Notwithstanding the above, the Service Provider shall not be liable for any damage, destruction or unauthorized access to the data in the event of technical error, natural disaster, terrorist or criminal act.

## IX. What rights do You have in connection with processing Your personal data?

**Request for information (right to access):** You may request information about the processing of Your personal data at any time, either in person, at our registered seat address, in writing by sending a registered letter or by email to [info@holindustry.tech](mailto:info@holindustry.tech)

Pursuant to Article 15 Section (1) of the GDPR, a request may include information on the data processed, their source, purpose, legal ground, duration, name and address of any processor, processing activities and Your rights in relation to processing. In the case of data transfer, to whom and for what purpose Your data have been or will be transferred.

A request for information is considered authentic by us if You are clearly identified by it. If the request is sent by e-mail or post, only the e-mail sent from Your registered e-mail address will be considered as authentic, and we will only be able to send information to the postal address registered by us. Unless You voluntarily verify Your identity otherwise, we will not be able to send information to an e-mail address or postal address that is not registered in our records in order to protect Your privacy.

**Rectification:** You may at any time request the rectification, modification or amendment of Your data in the same manner described above. We can also do this only on the basis of a request from a credible source presented when submitting the request.

**Restriction:** You may request that we restrict the processing of our personal information in particular if:

- a) You argue the accuracy of the personal data we process. In this case, the limitation refers to the period during which the accuracy of the data is checked.
- b) Although the legal ground for processing does not stand for us, but You are requesting us in writing to keep them for the purpose of filing, asserting or defending any legal claim You may have

**Objection:** If we process Your personal data on the ground of legitimate interest, You may at any time object to the processing of Your personal data. In such cases, we will review the legality of the objection and, if it is well established, we terminate the processing of data and notify anyone to whom the personal data subject to the objection may have been previously transmitted.

**Deletion (“Right to be forgotten”):** You may request the deletion of Your personal data at any time for any of the reasons set out in Article 17 Section (1) of the GDPR.

We may refuse deletion if the processing of Your personal data is required by law or if it is necessary to enforce our legal claims. We will always inform You about the refusal of the request for deletion. Once it is deleted, the data cannot be recovered.

**Transfer of Personal Data (Portability):** You may at any time request us to transfer the data processed in connection with You in a structured, widely used, machine-readable format to You or to another controller.

We kindly ask You to not exercise the above rights improperly, but only if it has a real ground or if any of the conditions set out in the GDPR actually exist.

## **X. To whom we transfer personal data and who has right to access them?**

Your personal data will be treated confidentially and will not be disclosed to any third party, except as provided below.

### **X.1. Correspondence (e-mail)**

For e-mail communication the Service Provider uses the services of Microsoft provided by:

- Company name: **Microsoft Ireland Operations Limited**
- Registered seat: **One Microsoft Place, South County Business Park, Leopardstown, Dublin 18., Ireland**
- Registration number: **256796**
- Represented by: **Anna Sheehan CEO**
- Phone: **+353 1 706 3117**
- Online contact: <https://privacy.microsoft.com/en-us/privacy-questions>
- European Data Centers: **Cienna, Brussels, Milan, Amsterdam, Copenhagen, Helsinki, London, Berlin, Frankfurt, Magdeburg, Geneva, Zürich, Madrid, Stavanger, Warsaw, Athens, Gävle, Staffanstorp (Malmö), Paris, Marseille, Dublin**  
(hereinafter as: **“Microsoft”**)

Microsoft processes and controls data of residents of the European Union within the territory of the European Union in Ireland. However, Microsoft may also transfer data to

its parent company Microsoft Corporation, in which case the User's data will still be secure and protected by the provisions of the GDPR in view of the European Commission's EU-US Data Flow Compliance Decision.

Microsoft's privacy policy is available here:

<https://privacy.microsoft.com/en-us>

<https://privacy.microsoft.com/en-us/privacystatement>

## **X.2. Website contact form (e-mail)**

The contact form placed on the Website through which the Data Subject and/or the User may reach out to us is also provided by Webflow whose details are already made available in Section VIII.1. above.

## **XI. What third-party social media plug-ins may be found on our Website?**

To receive feedback on the contents we share on the Website and to share them we use social media sites meaning we use the services (plugins) of third party providers. The plugins are only active when You specifically click on the button to allow them to contact social media sites. The plugins of the following two social media sites can be found on our website: Facebook, Instagram, LinkedIn, TikTok, YouTube

If You are logged in to any of these sites, it may occur that Your visit on the site will be attached to Your personal profile. If you click on the specific button, your browser will forward the relevant information directly to that social media site and store them there.

Information about the scope and purpose of the data collected, further processing of Your data and use of Your data by the social media provider, and Your rights regarding personal data can be found in privacy statements of the social media providers, which are available at:

Facebook: <https://www.facebook.com/policy.php>

YouTube: <https://policies.google.com/privacy>

X (Twitter): <https://twitter.com/hu/privacy>

## **XII. To whom and in what cases are we required to disclose personal data?**

We are obliged to disclose the personal data we process to the competent authority upon request by such authority. We cannot be held liable for any such transfer and the consequences thereof. We will always inform You of the transfer when it becomes necessary.

## **XIII. What are the responsibilities with regard to the personal data You provide?**

When You provide us Your personal data, You are responsible for ensuring that the information and contributions You make are true and correct.

We ask You to provide us third-party data only if specifically authorized to do so by the third party. The Service Provider assumes no liability for any resulting claims.

If a third-party objects the processing of personal data by credibly verifying its identity, we will immediately delete third-party data without notifying You. Please only provide third-party personal data only if you have informed the third party of the availability of this Policy.

Please do not provide us with any personal data in addition to the data requested by the Service Provider and specified in Chapter IV above. If you provide the Service Provider with any personal data in addition to the data requested by the Service Provider, the Service Provider will immediately render it unrecognizable and irretrievably delete it, and excludes its liability for data that the data subject has voluntarily provided to the Service Provider without the Service Provider's request.

#### **XIV. Management of Personal data breach**

Any personal data breach that may occur will be reported to the supervisory authority within 72 hours from becoming known to us in accordance with the law, and we will also maintain records of any breach that may occur. In the cases specified by law, we also inform the Data Subjects concerned.

#### **XV. Data Protection Officer (DPO)**

Pursuant to Article 37 of the GDPR appointment of a DPO is mandatory if:

- a) the processing is carried out by a public authority or body, except for courts acting in their judicial capacity;
- b) the core activities of the controller or the processor consist of processing operations which, by virtue of their nature, their scope and/or their purposes, require regular and systematic monitoring of data subjects on a large scale; or
- c) the core activities of the controller or the processor consist of processing on a large scale of special categories of data pursuant to Article 9 and personal data relating to criminal convictions and offences referred to in Article 10.

With respect to that the Service Provider is not subject to any of the clauses above and because there is no other compelling reason to appoint a DPO we are not appointing anyone for this position.

#### **XVI. Amendment of the Privacy Policy**

If the scope of the data processed, the legal ground for the processing or other circumstances change, we will amend this Policy in accordance with the GDPR within 30 days and publish it on the Website and notify the Data Subject of the changes. In any case, please read the changes to this Privacy Policy carefully as they contain important information about the processing of your personal data.

#### **XVII. Who You may contact for information regarding Your personal data or to exercise Your rights?**

Please contact us with any inquiries in e-mail at [info@holindustry.tech](mailto:info@holindustry.tech)

The Data Subject is entitled to exercise his / her rights related to the processing of personal data against the Service Provider as controller. If You wish to exercise Your rights, You must notify the Service Provider first.

If You feel that Your rights have been violated, You can complain to the National Authority for Privacy and Freedom of Information being the competent data protection authority in relation of the Service Provider, which may be contacted at:

Name: **National Authority for Privacy and Freedom of Information**  
Address: **9-11 Falk Miksa street, Budapest 1055, Hungary**  
Mailing address: **1363 Budapest, PO box: 9., Hungary**  
Phone: **+36 1 391 1400**  
E-mail: [ugyfelszolgalat@naih.hu](mailto:ugyfelszolgalat@naih.hu)  
Website: <http://www.naih.hu>

In the event of a dispute arising out of or in connection with this the present Privacy Policy, its breach, validity or interpretation, the User may bring the dispute to the competent court under Act CXXX of 2016 on the Code of Civil Procedure (Code of Civil Procedure):

Name: **Fővárosi Törvényszék (Metropolitan Court of Budapest)**  
Address: **27 Markó street, 1055 Budapest, Hungary**  
Mailing address: **1363 Bp. Pf. 16., Hungary**  
Phone: **+36 1 354 6000**  
E-mail: [ft.elnokseg@birosag.hu](mailto:ft.elnokseg@birosag.hu)  
Website: <https://fovarositorvenyszek.birosag.hu/>