



DATA DELETION POLICY

How we handle your data — in plain English.

Your farm and financial data belongs to you. Spade acts as the processor — never the owner. This document explains where your data lives, how long we keep it, how to take it back, and what we do to keep it safe.

01 · OWNERSHIP

You own your data

All farm, operational, and financial data belongs to you. Spade acts as a processor — never an owner.

02 · ACCESS

Access is permissioned

Role-based controls at the org, site and feature level. Every internal access is logged and auditable.

03 · CONTROL

Deletable at any time

Request deletion of an account, an organization, or a specific data source. Soft delete is immediate.

DOCUMENT

Data Deletion Policy

EFFECTIVE

May 2026 — v 1.0

CONTACT

privacy@spade.ag

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On this document

Ten short sections, in the order you'd want them: what you'll find, where data lives, who can access it, how long we keep it, and how to take it back. Most readers only need sections 04–05.

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**Need a different format?**

Email privacy@spade.ag for a signed copy on company letterhead, or to request the policy in another language.

01

Overview

Spade is designed to securely ingest, process, and analyze agricultural and financial data — while keeping ownership, transparency, and control with you.

Three principles guide everything below: the customer owns their data, access is permissioned and auditable, and data can be deleted or revoked at any time.

02

Where your data lives

Your data flows through four layers, each with its own purpose and protections.

Raw ingestion	Integrations and manual uploads land in encrypted cloud object storage (AWS S3 or equivalent). Files are transformed quickly and not directly user-accessible.
Processed data	Cleaned, normalized datasets and farm-level metrics live in our data platform (Databricks). This is what powers dashboards, analytics, and Spade AI.
Application data	Users, organizations, permissions, configurations and saved views live in our Postgres application database — the engine behind the Spade Farm product.
Derived & AI	Cached insights, aggregates and model outputs. No model training occurs on customer data without explicit consent.

03

Ownership & access

Your data is yours. Spade acts as a processor, not an owner.

Access is controlled by role — organization, site/farm, and feature level (view vs. edit). Internal access is limited to authorized employees, used only for support or customer-requested actions, and always logged.

Sharing — with lenders, processors, or anyone else — is explicit, scoped, revocable, and logged. Nothing leaves your organization without you saying so.

04

Retention

We hold each kind of data only as long as it serves you. Defaults below are configurable for enterprise accounts.

Raw ingestion data	30-90 days (configurable)
Processed data	Duration of active account
Application data	Duration of account
Audit & security logs	12-24 months
Encrypted backups	30-60 days, rolling

05

Deletion

You can request deletion of an account, an organization, or a specific data source at any time. Soft delete is immediate; hard delete completes within 30 days.

What gets deleted: application data (users, permissions, dashboards, configurations), processed data (derived datasets, metrics, analytics), and raw data (source files and ingestion artifacts).

What may be retained: audit logs for legal and security purposes, and aggregated, anonymized data where applicable and disclosed.

Encrypted backups may continue to contain your data for 30-60 days before they're automatically purged on the rolling backup window.

Soft delete	Immediate — record marked deleted, hidden from product, no longer queryable.
Hard delete	Within 30 days — record physically removed from primary stores.
Backups purged	30-60 days — rolling backup window completes the purge.

06 Security

Encryption at rest (AES-256) and in transit (TLS 1.2+). Role-based access with least-privilege defaults. Audit logs and access tracking across the platform.

Infrastructure runs on a secure cloud provider (AWS). Employee access is restricted and devices are managed via Vanta.

07 Portability

You can request an export of raw data, processed datasets, and reports (CSV, Excel) — delivered via secure download or API.

08 Third-party integrations

Spade integrates with herd management systems, feed systems, and financial tools. Data is pulled over secure APIs or file ingestion, credentials are encrypted, and access can be revoked at any time.

09 Compliance & trust

Spade aligns with SOC 2 (in progress), GDPR principles for access, deletion, and portability, and industry best practices for agricultural and financial data.

10 Incident response

In the event of a data breach: immediate containment, internal investigation, customer notification within required timeframes, and remediation steps to prevent recurrence.

DOCUMENT CONTROL

Data Deletion Policy v 1.0 — effective May 2026. Supersedes all prior versions. Reviewed annually or on material change.

QUESTIONS OR REQUESTS

privacy@spade.ag — privacy team responds within 1–2 business days. For deletion requests, please include your organization name and the data source(s) in scope.

READY WHEN YOU ARE

Request deletion of your account or a specific data source — any time.

privacy@spade.ag →