

Let your career soar with Wildlife Rescue!



We are looking for a **Wildlife Rescue Dispatcher** to join our Team.

Are you calm under pressure, passionate about wildlife, and energized by fast-paced, purpose-driven work? Join our team as a Wildlife Rescue Dispatcher and become a vital first point of contact for wildlife in need. In this dynamic role, you'll field urgent calls from the public, coordinate rescue responses, and support our wildlife technicians as they work to save injured, orphaned, and distressed animals. Every shift brings new challenges, new stories, and the chance to make a meaningful impact—one call at a time.

Position Profile:

Our Wildlife Rescue Dispatchers are the first point of contact for community members seeking help for injured or orphaned wildlife. In this role, youth gain meaningful, hands-on experience in a fast-paced, high-volume helpline and admissions environment, developing a strong understanding of how wildlife care, public education, and compassionate communication work together to support animals in need.

Position type:

Program dates run from **April 20, 2026, to August 29, 2026**. The exact hours and length of placements are not known until they are granted and announced by the Canada Summer Jobs program.

Compensation: \$18.85 per hour

Who YOU are

You are a motivated, articulate young person passionate about making a positive impact on urban wildlife through public engagement and education. You're exploring a future in communications, education, or a related field, and you're eager to build your skills while gaining meaningful professional experience.

Who WE are

Established in 1979, the Wildlife Rescue Association of BC is a leader in the rehabilitation of wild animals and is committed to educating the public on how to coexist peacefully with wildlife. Located in Burnaby, BC, we are Western Canada's busiest wildlife rehabilitation centre, with approximately 5,000 wildlife patients admitted each year.

Highlight of Key Responsibilities:

- Provide informed guidance by phone and email to members of the public seeking assistance with wildlife.
- Educate the community on natural history and the common challenges wildlife face in urban environments.
- Follow established data collection protocols with accuracy and attention to detail.
- Liaise with partner organizations to foster strong, collaborative working relationships.
- Coordinate, monitor, and support wildlife transports, rescues, fosters, reunites and releases, while assisting volunteers across various operational roles.

- Welcome and support members of the public who bring injured wildlife to the facility.
- Encourage and support members of the public in learning how they can meaningfully support Wildlife Rescue's mission and impact.
- Balance multiple responsibilities in a dynamic, team-oriented workplace.

Key Qualifications & Experience:

- Experience working in a fast-paced, dynamic environment (e.g. restaurant, retail).
- Exceptional communication, organization, and time management skills.
- Ability to prioritize and problem-solve under pressure.
- Demonstrated emotional intelligence.
- Comfortable around small birds and mammals.
- Willingness to take initiative and work independently.
- Open availability (evenings, weekends, and statutory holidays).
- OR the right combination of skills and experience—we are looking for the right fit for our team and encourage all interested candidates to apply.

To be eligible for a Canada Summer Jobs opportunity, youth must meet the following criteria:

- Applicants must be between 15 and 30 years of age at the beginning of the employment period.
- Be a Canadian citizen, permanent resident, or person to whom refugee protection applies, and have a valid Social Insurance Number and be legally entitled to work in Canada.

Please note:

- All candidates must be willing to obtain a criminal record check.
- WRA is an Equal Opportunity Employer committed to Diversity, Equity and Inclusion. If you need assistance or an accommodation, you may contact us at recruitment@wildliferescue.ca.



TO APPLY

Please submit your cover letter and resume together in a single pdf file using our online form.

<https://app.smartsheet.com/b/form/019c016fdb00735aa59a8a498267e281>

If you have any questions, you may contact us at recruitment@wildliferescue.ca

The Wildlife Rescue Association of BC is located on the ancestral and unceded homelands of the hən̓q̓əmin̓əŋ and Skwxwú7mesh speaking peoples. We are grateful for the opportunity to be on this beautiful, shared territory.