

HOLMES MURPHY BENEFIT ADVOCACY SERVICES

As an employee of CBRE GDS you have access to one of Holmes Murphy's Benefits Analyst. Maria Martinez is available to you and your dependents to help assist you in your benefits related questions. Simply call or email and Maria will be available to help you with your questions. If she doesn't have an immediate answer, she will research it and get back to you in a timely manner without you waiting on hold. How easy is that?

Some of these questions may be:

- How do I order a new ID card?
- Is my doctor/dentist in the network or out of the network?
- What is my deductible and what on earth does "co-insurance" mean?
- I received a bill from my doctor. Was my claim paid correctly?
- What is an "EOB" and how do I read it?
- I just need to get my teeth cleaned. What is my co-pay?
- How often can I get new eyeglasses/contacts?
- I paid for my prescription out of pocket. Where can I find a claim form?
- I can't find my Benefit Enrollment Guide. Can I get a new one?



YOUR DEDICATED BENEFITS ANALYST



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SR. BENEFITS ANALYST

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AVAILABLE MONDAY-FRIDAY from 8 AM TO 5 PM CENTRAL TIME