



Compliance Statement and Timber Warranty Policy

Statement of Compliance

As registered manufacturers of timbers designed for use in commercial and agricultural applications as well as children's playground equipment, CJT Timber Sourcing Ltd. follows the codes and practices outlined in the British and European Standards.

All timber manufactured by CJT Timber Sourcing Ltd. specifically for applications within play areas is engineered and manufactured to meet the requirements of BS EN 1176.

Timber Treatment

All CJT Timber Sourcing Ltd' timber is pressure treated to UC4 Standard against wet rot, dry rot and insect infestation using our automated on-site pressure treatment vessel and computerised treatment system at an overdosed automated ratio of 5.3% strength of solution which is consistently remotely monitored by our treatment provider.

Our mixed softwoods are specially selected from sustainable forests and are pressure treated with the latest formula of Tanalith E that conforms to the effectiveness requirements of all sections included within BS EN 599. Timbers are treated in accordance with the penetration and retention guidance given in BS 8417 for User Class 4.

Immediate Post-Sale Warranty

All Parts and Components – One Year Warranty

CJT Timber Sourcing Ltd. guarantees that if any of our unmodified components used in the manufacture of our commercial play and agricultural timber products fails due to a manufacturing, materials or workmanship defects within one year from date of invoice, CJT Timber Sourcing Ltd. will make available a replacement component free of charge*.

Specific Warrantees

Fencing Timber Warrantees

The timber used in the manufacture of CJT Timber Sourcing Ltd. fencing products can be supplied in two formats:

- **Platinum 15 – 15 Year Warranty** – Incised timber is supplied with a **15-year** warranty against premature failure due to ground level rot or insect infestation.
- **Platinum Plus 25 – 25 Year Warranty** – Incised Pine timber is supplied with a **25-year** warranty against premature failure due to ground level rot or insect infestation.

For any warranty claims to be considered, all timbers must be registered by the end user on the website www.cjtimber.com within 60-days of purchase from their fencing supplier. Proof of purchase will also need to be produced upon request and visual evidence in the way of photographs must be presented to CJT Timber Sourcing Ltd to substantiate any warranty claims.

Continued Overleaf...

CJT Timber Sourcing Limited, Brickfield Lane, Ruthin, Denbighshire. LL15 2TN

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Web: www.cjtimber.com

Company Number: 14576266 - VAT Number: 433 2700 30
Registered Office: Brickfield Lane, Ruthin, Denbighshire. LL15 2TN

arxada

Tanalith
E
WOOD PRESERVATIVE

Eco-build
Pro-lam



Play Timbers Warrantees

Aligned with the highest confidence in our treatment procedures and combined with the specially selected raw material that we utilise in the production of our laminated and single cut timbers; CJT Timber Sourcing Ltd. provide a simple warranty policy for all Play Grade timbers according to their category:

Eco-Build Play Timbers

Specially selected varied species timber manufactured from single piece raw material.

- **In-Ground contact Timber** – supplied with a warranty of **five-years** from date of purchase against dry rot, wet rot, insect infestation and naturally occurring splits over 10mm. The expected service life of these timbers is 10-12 years.
- **Steel Feet Mounted Timbers** - supplied with a warranty of **ten-years** from date of purchase against dry rot, wet rot, insect infestation and naturally occurring splits over 10mm. The expected service life of these timbers is 12-15 years.
- **Out of Ground Timber** – All timbers that are positioned out-of-ground and do not contact the ground directly carry a warranty period of **ten-years** against dry rot, wet rot, insect infestation and naturally occurring splits over 10mm. The expected service life of these timbers is 12-15 years.

Pro-Lam Play Timbers

Premium grade specially selected timbers made from multiple pieces are expertly laminated and finished at one of our production facilities using unique, customised and strictly adhered to manufacturing methods.

- **In-Ground contact Timber** – supplied with a warranty of **fifteen-years** from date of purchase against dry rot, wet rot, insect infestation and naturally occurring splits over 10mm. The expected service life of these timbers is 20 years.
- **Out of Ground Timber** – All timbers that are positioned out-of-ground and do not contact the ground directly carry a warranty period of **twenty-years** against dry rot, wet rot, insect infestation and naturally occurring splits over 10mm. The expected service life of these timbers is 25 years.

Play-Grade Sleepers

Planed sanded with eased and rounded edges - these timbers made to 195mm x 95mm dimensions and can be cut to a bespoke length.

- **In-Ground or Out-of-Ground** – supplied with a warranty of **fifteen-years** from date of purchase against dry rot, wet rot and insect infestation. The expected service life of these timbers is 20 years.

Any warranty claims from the end user are to be addressed with their original play company supplier who will liaise with CJT Timber Sourcing regarding remedial actions. The original purchase order, invoice number and photographic evidence of failures will need to be provided to CJTS to progress any claims.

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Eco-build
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Although carefully manufactured, processed and treated; being a natural product, timber will inevitably react to the conditions which it is subjected to, potentially causing minor cracks to appear.

Cracks in timber - or as it is technically termed 'shakes' - is a result of when the timber reacts to the varying moisture content within the air during seasonal changes. During a particularly dry and hot period, the moisture retained in the timber will evaporate and the timber will naturally contract which will cause cracks or 'shakes' to appear. Similarly, during prolonged periods of wet or colder weather, moisture will be re-absorbed by the timber and the cracks will close-up as the timber expands.

Any cracking/shaking that does occur shall only be deemed a defect if it creates any potential risk to the end users such as an entrapment. The width of a crack on a timber must continuously exceed 10mm to be considered unfit for continued use and therefore eligible for replacement. This will normally be highlighted in the play equipment's annual inspection report and recommendations from an authorised third party.

Should a timber fail within its warranty period due to the parameters outlined above, CJT Timber Sourcing Ltd. will arrange the manufacture of a replacement timber which will be made available free of charge*.

Warranty Exemptions

Timber warrantees do not include any cosmetic issues, e.g. hairline cracks up to cracks classed as entrapments, scratches, splintering, fading colour or any discolouration due to weathering.

Modifications of any component or timber would automatically void any warranty offered, either from CJT Timber Sourcing Ltd. or from our third-party treatment supplier. Should a timber require modification (for example additional drill holes or cross cutting/shortening), the timber would need to be returned to CJT Timber Sourcing Ltd. pressure treatment facility for re-treatment.

The components and timbers would not be warrantied against any misuse, or if they have been subjected to neglect, accidents or vandalism. Any failures resulting from vandalism, abnormal use, incorrect installation or lack of maintenance will not be covered by our warrantees.

For any claim against premature failure of any component or timber, proof of purchase will need to be provided to CJT Timber Sourcing Ltd. either in the form of the original purchase order or the dated invoice for the timber. CJT Timber Sourcing Ltd. reserves the right to refuse any claim without the production of these documents should the need arise.

* CJT Timber Sourcing Ltd. are not responsible for any costs relating to the dismantling, uplifting any goods from site, reassembling, returning the goods to site, any additional transport costs or any consequential loss whatsoever.