SHANNA'S STORY

# MORE THAN $341

**Housing assistance helped Shanna stay stable. Wraparound support helped her move forward.**



During the pandemic, Shanna was raising her family while living in poverty, navigating domestic violence and managing schizophrenia. Living on $1,028 a month in Social Security disability income, she was $341 short on rent when she found Urban Triage. They paid the $341. But they didn't stop there. Urban Triage helped with food, gas cards, internet and other immediate needs.

## HOUSING IS MORE THAN RENT.

For Shanna, a stable home gave her room to focus on her health, family and future. Today, she has been steady with her medication for six years, earned degrees and certifications and is pursuing her MBA. She also pursued entrepreneurship with mentorship through Urban Triage.

> "I needed help keeping my home and someone who would listen without judging me."

## FROM RECEIVING HELP TO PROVIDING IT.

Shanna joined Urban Triage as an intern in 2025. Today, she is a Program Case Manager and Auditor, helping others overcome homelessness and other barriers.

> "I am becoming the dependable person I needed during difficult times."

## KEEP THE DOOR OPEN.

Shanna's story shows what housing support can make possible when it goes beyond a rent payment. As Dane County considers its investment in housing services, ***Shanna has one request:***

> "Please do not let the door that opened for me close on the next person asking for help."

**KEEP THAT DOOR OPEN. PROTECT URBAN TRIAGE'S HOUSING FUNDING.**

URBAN TRIAGE

Our programming is responsive to the needs of our communities, combining direct services with transformational education, social connection, wraparound support, and direct advocacy.

urbantriage.org
info@urbantriage.org
(608) 299-4128