

UX and product designer with experience in UX research, interface design, data-rich systems, and AI research. I combine systems thinking, usability principles, and visual design to simplify complex information and create clear, human-centered digital experiences.

EDUCATION

Arizona State University, Tempe AZ, 2021-2025

Bachelor of Science (BS) Graphic Information Technology (User Experience)

Relevant Training: IRB - Social & Behavioral Research (Group 2)

Shasta Community College, Redding, CA, 2020

Associate of Science (AS) Computer and Information Tech, Quantitative Analysis

EXPERIENCE

Handshake

AI Research Associate - Remote

October 2025 - April 2026

- Contribute to AI research initiatives in collaboration with leading AI labs, focusing on improving Large Language Models (LLMs).
- Develop domain-specific prompts, evaluate model responses, and provide structured feedback to enhance reasoning and instruction following.
- Worked independently in a fully remote position while meeting detailed project guidelines.
- Applied academic knowledge across various disciplines to support short-term AI training projects requiring strong attention to detail.
- Adapt quickly to new project types based on availability and evolving research needs.

BDS Connected Solutions, LLC

Break-Fix Specialist

February 2018 - September 2024

- Worked independently in a remote role supporting the Northern California region. Promoted loyalty programs through clear, empathetic communication.
- Troubleshoot non-functional and non-operational displays; coordinated with internal teams for advanced diagnostics and part replacements.
- Set displays according to planograms, verified inventory accuracy, adjusted pricing, and ensured compliance with contract guidelines.

SKILLS

UX & Research: User Experience (UX), Heuristic Evaluations, Research Methods, Data Analysis

Design & Tools: Figma, Adobe XD, Illustrator, Photoshop, InDesign, OpenAI

Technical: HTML5, CSS3, Application Testing, Debugging

Collaboration: Jira, Trello, Slack, Pronto, Communication, Problem Solving, Teamwork