

Your tracking starts here.

Choose the right device, arrange fitting and bring your vehicles or equipment into view.

1. Choose your tracker

Use EZY01 for a removable plug-in fit, EZYH1 for a discreet permanent installation, S20-Pro where vehicle power is unavailable, or EZY-PRO3000 for connected video.

2. Fit and activate

Follow the guide supplied with your device. Check OBD-II compatibility and clearance before self-fitting. Use a qualified installer for hardwired trackers and cameras; fitting is paid separately.

3. Open the EZY GPS app

Use the tracking username and password supplied by EZY GPS. The same details work at login.ezygps.com.au. Keep your login details private.

4. Open your customer portal

When your portal welcome email arrives, visit portal.ezygps.com.au. Enter your account email, choose Email and select Send sign-in code. Check your inbox and junk folder. The portal uses a separate email code, not your tracking password.

5. Check the first location

Once the device is linked and reporting, check its location and recorded GPS time. Do this while safely parked. Contact us if your device or account is not showing.

A few useful answers.

Practical help for choosing and using your EZY GPS setup.

Can I move my tracker?

EZY01 can move between compatible vehicles after safe removal. EZYH1 is intended for a permanent installation. Contact us to update the vehicle details when needed.

How often should I charge S20-Pro?

Check its battery level regularly. More frequent reports, movement and weak signal can use more power. Our team can help choose a practical reporting and charging routine.

What do reports tell me?

Reports show recorded vehicle activity. Availability depends on your account, device, settings and tracking history. Movement times are not employee working hours or proof that work was completed.

Why has the location stopped updating?

Check the recorded GPS time, device power and mobile coverage. A covered parking area may affect satellite reception. If it is safe, move into the open and allow time to reconnect. Ask a qualified installer to check hardwired connections.

Where can I get help?

Call 1300 399 477 or email sales@ezygps.com.au. Tell us the vehicle or asset, what you see and the last update time. Never share passwords or sign-in codes.