

## WONDER BUDAPEST

### GUEST ADVISOR

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#### A

##### ACCESSIBLE ROOM

Our accessible guest room is thoughtfully designed to provide comfort and ease of use for guests with reduced mobility, featuring barrier-free access and adapted facilities.

##### ACCEPTED PAYMENT METHODS

American Express, Visa, Euro/Mastercard, JCB, UnionPay, and cash are accepted.

##### ADAPTER

Adapters are available at Reception.

##### AIR CONDITIONING

All rooms feature air conditioning with individual temperature control.

##### ALLERGIES

Please inform us in advance of any allergies or food sensitivities. We are happy to provide alternative menu options.

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#### B

##### BABY GEAR

Baby gear is available at Reception upon request.

##### BAR – COCO

Coco Speakeasy Bar is open Thursday to Sunday from 7:00 PM to 2:00 AM.

##### BATHROOM AMENITIES

L'Occitane toiletries (shampoo, soap, towels, and hair dryer) are provided. For additional items, please contact the front desk.

##### BATHROBES

Bathrobes are available in the room. Additional bathrobes can be requested at Reception.

## **BEDDING**

Bedding is changed every three days or daily upon request.

Our bedding is naturally anti-allergenic; synthetic down bedding is also available upon request.

## **BLANKET**

Extra blankets are available at Reception upon request.

## **BREAKFAST**

The Wonder breakfast combines table service with freshly baked pastries and artisan breads served in a basket to each guest.

Guests may choose one hot main dish from the breakfast menu, along with hot drinks, cold drinks, and fruits.

Weekdays: 7:00 AM – 11:00 AM

Weekends: 7:00 AM – 1:00 PM

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## **C**

### **CASH**

Cash payments are accepted.

### **CHANGE OF TOWELS**

If you would like to reuse your towel, please hang it up.

If you would like it replaced, simply leave it on the floor.

### **CHAIR**

A vanity chair is available in the bathroom upon request.

### **CHECK-IN / CHECK-OUT**

Check-in: From 2:00 PM

Check-out: Until 11:00 AM

Late check-out is available upon request and subject to availability. Additional fees may apply.

## **CHILD-FRIENDLY SERVICES**

Available upon request:

- Baby crib
- High chair
- Child bedding

Please let us know in advance.

## **CLEANING**

Rooms are cleaned daily.

## **CONCIERGE**

If you need information about sightseeing, ticket bookings, or shopping opportunities, our Concierge team will be happy to assist you.

Dial 0

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## **D**

### **DAILY HOUSEKEEPING**

Rooms are cleaned daily. If the "Do Not Disturb" sign is displayed, we will respect your privacy.

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## **E**

### **EMERGENCY EXIT**

Please familiarize yourself with the floor plan in case of an emergency.

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## **G**

### **GYM**

Complimentary access is available to the Go Active Gym, located just a few minutes' walk from Wonder.

Opening Hours

- Weekdays: 6:30 AM – 10:30 PM
- Weekends: 8:00 AM – 8:00 PM

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## **H**

### **HAIR DRYER**

Each room is equipped with a hair dryer located in the bathroom.

### **HAMMAM**

A hammam cabin is available at our spa, La Pausa.

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## **I**

### **INTERNET**

Free Wi-Fi is available throughout the hotel.

Network: Wonder\_Guest

Password: wonderful

### **IRONING / LAUNDRY**

Laundry and ironing services are available upon request.

An iron and ironing board are available at Reception.

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## **J**

### **JACUZZI**

A Jacuzzi is available at our spa, La Pausa.

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## **L**

### **LOCAL ATTRACTIONS**

For more information on local sights and events, our Reception staff will gladly assist you.

### **LONDINER**

A londiner is available to assist guests with luggage and other requests.

## **LUGGAGE STORAGE**

We are happy to store your luggage free of charge after check-out.

Please contact the front desk.

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## **M**

### **MAINTENANCE**

If you experience any issues in your room, please contact the front desk immediately.

### **MASSAGE**

Massages are available at La Pausa Spa.

### **MESSAGES**

If you receive a message or call, our Reception team will notify you.

### **MINIBAR**

The minibar is stocked upon arrival. If you require additional items, please order through Room Service.

### **MUSIC / TV**

Multilingual TV channels and music stations are available on the in-room television.

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## **P**

### **PARKING**

The hotel does not have its own parking facilities.

We recommend Budapest Car Park, which offers several nearby parking options close to the hotel.

To ensure availability, we suggest booking your parking space in advance:

[Budapest Car Park](#)

### **PETS**

Pets are not permitted on hotel premises.

## **PILLOW MENU**

- Bamboo Pillow Living
- Memory Air Plus Pillow
- Satin Wool Pillow Living

## **PRINTING**

Printing services are available at Reception.

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## **Q**

### **QUIET HOURS**

For the comfort and rest of all guests, we kindly ask you to observe quiet hours between 11:00 PM and 7:00 AM.

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## **R**

### **READING LAMP**

Each room is equipped with bedside reading lamps located in the nightstand drawer beside the bed.

### **RECEPTION**

Reception is available 24/7.

Dial 0 from your room phone

### **REVIEW**

After check-out, guests will receive an email invitation to submit a review.

### **ROOM SERVICE**

Room Service is available daily from 11:00 AM to 11:00 PM.

## **RESTAURANT – POPOLARE**

Popolare is open daily for breakfast, lunch, and dinner.

Breakfast on Weekdays: 7 am – 11:30 am

Breakfast on Weekends: 7 am – 1 pm

Lunch on Weekdays: 12 -5 pm

Lunch on Weekends: 2 pm – 5 pm

Dinner on Weekends: 5 pm – 12 am

Dinner on Weekdays: 5 pm – 11 pm

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## **S**

### **SAFE**

For your peace of mind, we recommend storing valuables in the in-room safe.

While our team takes every care, the hotel cannot assume responsibility for lost items.

### **SAUNA**

Saunas are available at our spa, La Pausa.

### **SECURITY DEPOSIT**

A refundable security deposit of EUR 100 is required upon check-in in the form of a bank card pre-authorization.

The deposit will be released after check-out and room inspection.

### **SELF CHECK-IN**

Self check-in is available after booking.

### **SEWING KIT**

A sewing kit is available in the bathroom.

### **SHOE CLEANING**

A shoe-cleaning machine is available in the lobby.

### **SLIPPERS**

Slippers are located in the bathroom under the sink.

## **SMOKING**

Smoking is prohibited throughout the hotel except in designated smoking areas.

A surcharge of HUF 200,000 / EUR 500 will apply for smoking in prohibited areas.

## **SPA**

La Pausa Spa is available daily from 2:00 PM to 10:00 PM.

A kezelések 17:00 és 22:00 között érhetők el.

Hotel guests receive a 50% discount on the entry fee.

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## **T**

### **TAXI**

Reception is happy to assist with taxi bookings and limousine/transfers.

### **TOILETRIES**

The following toiletries are provided in the room:

- Shower gel
- Shampoo
- Conditioner
- Sewing kit
- Shower cap
- Body lotion
- Soap

Toothbrushes and toothpaste are available upon request at Reception.

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## **U**

### **UMBRELLA**

Umbrellas are available at Reception upon request.

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## **W**

### **WAKE-UP CALL**

Wake-up calls are available.

Please request one at the front desk by dialing 0.