



Quality Policy Statement

Aurora recognises that our success is dependant on being accountable for the quality of our services, whilst also maintaining focus on the safety and wellbeing of our people and the protection of the environment.

We hold ourselves responsible for delivering high-quality services and goods to our customers and partners. We do this by effectively monitoring and managing our processes, and continuously improving to meet our customers' needs and expectations.

Quality Commitments are to:

- Ensure compliance with all the systems and processes in our management system.
- Continually look for ways to streamline and enhance how we operate as a business.
- Identify and manage any risks related to the quality of our services.
- Strengthen our culture to enable high quality delivery of services.
- Track the progress of our quality performance.

Quality Actions are:

- Setting and achieving precise quality goals.
- Ensuring that our employees are aware of their obligations and duties.
- Conducting a full annual management review of our management system to ensure it is effective, efficient, and consistently used.
- Comprehending and adhering to statutory, regulatory, and other external requirements.
- Ensuring our delivery is successful using a predetermined risk-based assurance procedure.

Doug Duguid
CEO