

Costa Yoga — Cancellation & No-Show Policy

Thank you for choosing Costa Yoga. To keep classes running smoothly and give all students and teachers the best experience, we ask that you review and follow our cancellation policy. This policy applies to drop in classes, class packs, and recurring memberships unless a different written agreement is in place.

Class Reservations

- All classes must be reserved in advance using our website, mobile app, or front desk at the studio.
- Reservations open 7 days in advance.

Standard Cancellation Window

- You may cancel or reschedule a class up to 4 hours before the class start time without penalty.
- Cancellations made less than 4 hours before class will be considered late cancellations.

Late Cancellations and No Shows

- Late cancellation fee: A late cancellation will result in forfeiture of the class credit or will incur a \$9 fee.
- No show fee: Failure to attend without canceling (no show) will result in forfeiture of the reserved class and a \$12 no show fee.

Waitlist Policy

- If a class is full, you may join the waitlist.
- When a spot becomes available, waitlisted clients will be notified via email and/or SMS.
- Spots are offered on a first-to-claim basis.
- The first client to respond and claim the spot will be added to the class.

- If you do not claim the spot in time, it will be offered to other waitlisted clients.
- Once added to the class, our standard cancellation policy applies.

Refunds

- All refunds will be processed to the original payment method within 7–14 business days.
- Processing fees charged by payment processors are nonrefundable.

Illness & Emergencies

- We encourage students who are ill to stay home. If you must cancel due to illness or emergency, please contact us as soon as possible; we may, at our discretion, waive late fees for documented emergencies.

Teacher Cancellations & Studio initiated Changes

- If Costa Yoga cancels a class, full credit or refund will be issued and you will be notified as soon as possible.
- If a substitute teacher is provided, the class will proceed as scheduled. Standard fees or class credits apply; no additional fees will be charged.

Late Arrival

- No late arrivals will be admitted. Classes begin promptly at the scheduled start time — please arrive 10–15 minutes early to check in.

Changes to Policy

- Costa Yoga reserves the right to modify this policy at any time. Current policy will always be posted on our website and available at the front desk.