

Accessibility Statement for Psyflix

Psyflix is committed to improving digital accessibility for all users, including people with disabilities. We aim to make our platform as inclusive, clear, and usable as reasonably possible for mental health professionals who access our educational content.

Psyflix provides on-demand education for mental health professionals through masterclasses, role plays, patient demonstrations, webinars, playlists, and related learning content. We believe that access to professional education should be inclusive, and we recognise the importance of continuously improving accessibility for users with different needs.

Our commitment

We are working to improve the accessibility of the Psyflix platform and aim to align with the Web Content Accessibility Guidelines (WCAG) 2.2 Level AA where reasonably possible.

These guidelines explain how to make web content more accessible for people with a wide range of disabilities, including visual, auditory, physical, speech, cognitive, language, learning, and neurological disabilities.

Accessibility is considered as part of our ongoing platform development, content management, and technical maintenance.

Measures to support accessibility

Psyflix takes the following measures to support accessibility:

- Considering accessibility in the design and development of new platform features.
- Maintaining a clear and consistent website structure.
- Supporting responsive layouts across desktop, tablet, and mobile devices.
- Using structured HTML, CSS, and JavaScript as the technical basis of the platform.
- Reviewing colour contrast, interface components, and navigation patterns where relevant.
- Limiting user input fields and validating available input fields to support predictable and safe interaction.
- Improving accessibility of video, learning, and interactive content where reasonably possible.
- Reviewing reported accessibility issues and considering them as part of ongoing platform improvements.
- Providing alternative accessible formats on request where content is not yet fully accessible and where this is reasonably possible.

Conformance status

The Psyflix platform is currently **partially conformant with WCAG 2.2 Level AA**. This means that some parts of the platform meet accessibility requirements, while other parts do not yet fully conform.

A significant part of the online platform can be accessed using a keyboard, but full keyboard accessibility across the entire site has not yet been achieved. Psyflix is aware that further improvements are needed, particularly in relation to keyboard navigation, semantic structure, video accessibility, and compatibility with assistive technologies.

We continue to review the platform and make improvements where reasonably possible.

How accessible the platform is

Users should generally be able to:

- Access Psyflix on desktop, tablet, and mobile devices.
- Use browser zoom without losing access to core content.
- Browse many core platform sections, including video categories, speaker pages, playlists, membership pages, and learning content pages.
- Access educational content such as masterclasses, role plays, patient demonstrations, and webinars.
- Navigate a significant part of the online platform using a keyboard.

We recognise that accessibility is not yet complete across the full Psyflix platform. Some pages, components, or interactive elements may still require further development to improve accessibility for users who rely on keyboard-only navigation, screen readers, or other assistive technologies.

Known limitations

Despite our efforts to make Psyflix more accessible, we are aware that some parts of the platform may not yet be fully accessible. Known or potential limitations include:

- A significant part of the online platform can be accessed using a keyboard, but full keyboard accessibility across the entire site has not yet been achieved.
- The platform has not yet been fully tested with screen readers or other common assistive technologies.
- Some pages or components may require further semantic improvements to better support accessibility.
- Some older video content may not yet include captions, transcripts, or audio descriptions.
- Some visual or video-based learning materials may not yet have full text alternatives.
- Certain embedded or third-party video player functions may have accessibility limitations outside our direct control.
- Some legacy content or older uploaded materials may not fully meet current accessibility standards.

Where content is not fully accessible, Psyflix will make reasonable efforts to provide an accessible alternative format on request, where this is practically feasible.

Video and learning content

Psyflix is a video-based learning platform. We recognise that video content can create accessibility barriers for users with hearing, visual, cognitive, or motor impairments.

We are working to improve the accessibility of our video and learning materials over time. Where captions, transcripts, audio descriptions, or other accessible alternatives are not yet available, users may contact us to request support or an alternative format. Requests will be reviewed on a case-by-case basis, taking into account the nature of the content, technical feasibility, licensing restrictions, and available resources.

Compatibility with browsers and assistive technologies

The Psyflix platform is designed for use with modern web browsers on desktop, tablet, and mobile devices.

Full compatibility with screen readers, keyboard-only navigation, and other assistive technologies has not yet been fully assessed across the entire platform. We continue to review this as part of our ongoing accessibility work.

The platform relies on the following technologies:

- HTML
- CSS
- JavaScript
- Video streaming and embedded media technologies

These technologies are relied upon for the functionality of the platform.

Assessment approach

Accessibility improvements are approached through a combination of:

- Internal review by our development and content teams.
- Automated accessibility checks where appropriate.
- Manual review of key pages and user flows.
- Review of user feedback and reported accessibility issues.
- Ongoing technical improvements as part of platform maintenance and development.

Psyflix may also use external accessibility expertise or additional testing methods where appropriate.

Feedback and contact

We welcome feedback on the accessibility of Psyflix. Please let us know if you encounter accessibility barriers or need information in a different format.

E-mail: **info@psyflix.net**

Accessibility feedback will be reviewed and considered as part of our ongoing platform improvement process.

Preparation of this statement

This accessibility statement was prepared on **19 May 2026**.

It will be reviewed and updated when relevant, including when significant accessibility improvements are made or when new information becomes available.