



Change Management

Sustaining & Evaluating Change

Sustaining Momentum



Sharing successes - Progress, Wins

Offer outlets - Training (if needed), Feedback

Provide flexibility - Degree of change, Learning

Keep Going - Change is successful when it's the new way of doing things

Evaluating Change Outcomes

Determine the measurements

Evaluate the Change Plan



Action Plan

Where Do We Go From Here?

1

Based on your change project, you may be able to close the door on it, knowing you've made a success

2

For others, it could make sense to add a reevaluation point. These points could be opportunities to consider “unfreezing” the change to continuously improve or offer reeducation

3

Review what went well & learning lessons for future change management projects