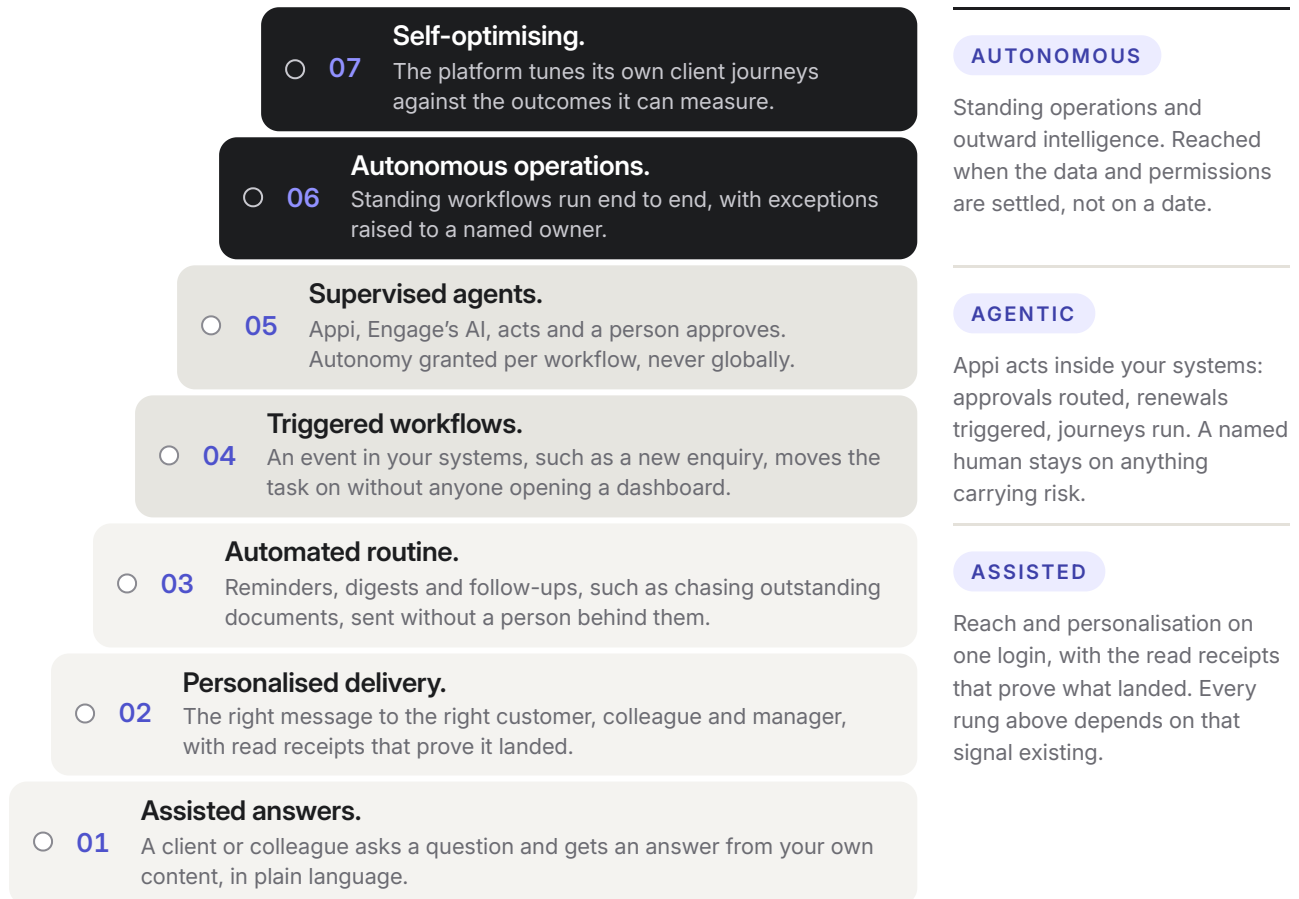


THE AGENTIC LADDER

You decide how much of the work your AI is allowed to do.

The ladder is not a menu and not a set of tranches. It describes how deep the AI is allowed to run. The pace is yours to set.



○ **Where does your organisation sit today?** Mark the rung you are on now, and the one you would like to reach next.

Most organisations start with Engage on the first rungs, often without calling it AI. Organisations with their own AI team tend to climb faster into the middle and upper rungs. The climb from here is a capability conversation, not a purchase order.

THE GUARDRAILS THAT MAKE THE CLIMB SAFE

ISO 27001

ISO 9001

GDPR

AWS

Human in the loop

On anything carrying risk. Autonomy granted per workflow, not globally.

No writes into systems of record

Appi reads, surfaces and notifies.

Full audit trail

Every autonomous action logged with its trigger, inputs and outcome.

An escalation path

Low-confidence cases route to a named owner rather than being guessed at.

The permission boundary

Appi sees only what the person asking is entitled to see.

The data boundary

Your tenant, your data, nothing pooled with any other client.